

Leveraging the Power of a Campus Directory

Michael Casadonte - Cal State San Bernardino (CSUSB)

The screenshot shows a mobile application interface for a campus directory. At the top, there is a search bar and a status bar with icons for signal, Wi-Fi, and battery (64%), and the time 10:40 AM. Below the search bar, there is a 'DEPARTMENT' dropdown menu with 'Academic Scheduling' selected. A 'KEYWORD' search bar is also present. Two buttons, 'Search' and 'Reset', are located below the search fields. The main content area is titled 'Department' and features a card for 'Academic Scheduling' under the sub-heading 'Academic Affairs'. The card includes contact information: 'Main (909) 537-5057', 'AD-163', and links for 'Department Profile' and 'Department Website'. Below the card is a table with columns for 'Profile', 'First Name', 'Last Name', and 'Extensio'. The table contains three rows of data. At the bottom right of the interface, it says 'Displaying 1 - 3 of 3'.

Profile	First Name	Last Name	Extensio
	Kim	Nicholl	73060
	Maria	Munoz	75057
	Ruth	Landeros-Buffa	75059

Topics Covered

- **Background**
- Data Sources
- What was wrong?
- A better Directory
- How it can be used

Background

- Pulled from a billing database for 20 years
- Changed upon request by an IT department
- Unstable and unauthoritative

Campus Directory

CSUSB Main Campus
5500 University Parkway
San Bernardino, CA 92407
(909) 537-5000

Palm Desert Campus
37500 Cook Street
Palm Desert, CA 92211
(760) 341-2883 or (909) 537-8100

[Directory](#) | [Search Tips](#) | [Request Update](#)

Administrative Hours: Monday - Friday 8:00 AM - 5:00 PM (PDT)
Campus Operator available during normal business hours

First Name: **Last Name:**
Email: **Extension:**
Department:

Keyword:

(Enter a keyword to help locate a specific name, email, title, or department.)

The online directory contains CSUSB faculty and/or staff information only. We do not publish student information.



California State University, San Bernardino
5500 University Parkway, San Bernardino CA 92407-2318
909-537-5000 Updated: September 27, 2018

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[THE CALIFORNIA STATE UNIVERSITY SYSTEM](#) | [DISCLOSURE OF CONSUMER INFORMATION](#)

[Flash Player](#) | [MS Office Viewers](#) | [Acrobat Reader](#) | [Quicktime Player](#)

Topics Covered

- Background
- **Data Sources**
- What was wrong?
- A better Directory
- How it can be used

Data Sources

- Peoplesoft
- Telesoft
- Drupal (Web CMS)

Campus Directory

[Search CSUSB](#)[Campus Directory](#)[Request Directory Update](#)[Events](#)

FIRST NAME

5-DIGIT EXTENTION

DEPARTMENT

- Any -



LAST NAME

EMAIL

KEYWORD

[Profile](#)[First Name](#)[Last Name](#)[Extension](#)[Title](#)[Department](#)[Building](#)[Room](#)

Select any filter and then select Search to see results

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Campus Directory

Search CSUSB

Campus Directory

Request Directory Update

Events

FIRST NAME

5-DIGIT EXTENTION

DEPARTMENT

Criminal Justice

Search

Reset

LAST NAME

EMAIL

KEYWORD

Department

Criminal Justice

Academic Affairs

-  Main (909) 537-5506
-  Fax (909) 537-7025
-  SB-209
-  [Department Profile](#)
-  [Department Website](#)

Profile

First Name

Last Name

Extension

Title

Department

Building

Room



Adam

Affrunti

Lecturer

Criminal Justice



- Search CSUSB
- Campus Directory
- Request Directory Update
- Events

FIRST NAME

LAST NAME



DEPARTMENT

Academic Scheduling

KEYWORD

Search Reset

Department

Academic Scheduling
Academic Affairs

- 📞 Main (909) 537-5057
- 📍 AD-163
- 📄 [Department Profile](#)
- 🌐 [Department Website](#)

Profile	First Name	Last Name	Extension
	Kim	Nicholl	73060
	Maria	Munoz	75057
	Ruth	Landeros-Buffa	75059

Displaying 1 - 3 of 3



Download CV

Office Hours

Mon 10:00 am - 11:00 am

Wed 10:00 am - 12:00 pm

Edit My Profile

Request an Update

Todd Jennings

Professor

Contact

Teacher Education & Foundation (TEF)

Professor

todd.jennings@csusb.edu

(909) 537-5655

CE - 271

Education

Doctorate of Philosophy (1991) (Developmental and Educational Psychology) The Claremont Graduate School Master of Arts in Education (1988) (Organizational Theory) The Claremont Graduate School Master of Landscape Architecture (2002) California State Polytechnic University, Pomona Bachelor of Arts (Humanities-Cultural Anthropology, Communication, Philosophy) (1979) Biola University

Courses/Teaching

- EDUC 709 Diversity and Equity in Educational Administration
- EELB 301 Growth and Development in Socio-Educational Contexts
- EELB 317 Educational Psychology for a Diverse Society
- ESEC 410 Adolescent Development and Learning
- GSS 101 Introduction to Masculinity Studies
- GSS 103 Introduction to Lesbian, Gay, Bisexual, and Transgender Studies
- PSYC 349 The Psychology of Gays and Lesbians
- SSCI/HUM 325 Perspectives on Gender
- ECLG 663 Gender and Sexuality

Research and Teaching Interests

Research: Sexual diversity within educational contexts; Human rights education Teaching: Educational psychology; developmental psychology; diversity in Education; gender and LGBTQ studies

Search

web



Search CSUSB

Campus Directory

Request Directory Update

Events

Web Results

Web | CSUSB

Web | CSUSB...Materials Procurement Web ... Web ...

<https://www.csusb.edu/accessible-technology/web>

Web & Mobile Services | CSUSB

Web & Mobile Services | CSUSB...Articles Resource Guides Web & Mobile Services...Drupal Training Material Submit a Ticket to Web Services Slideshow...

<https://www.csusb.edu/its/support/web-mobile-services>

Submit a Ticket to Web Services | CSUSB

Submit a Ticket to Web Services | CSUSB...Coyote OneCard Knowledge Base Articles Resource Guides Web ...a Ticket to Web Services Slideshow Samples Content Editor Permission...

<https://www.csusb.edu/its/support/web-services/submit-ticket-web-services>

[Minor in Graphic Design - Web < California State University, San Bernardino](#)

Related People



Ajay Kotian

Web Developer

Ajay.Kotian@csusb.edu

[ITS - Web Services](#)



Arvin Zhou

Web Developer

Yu.Zhou@csusb.edu

[ITS - Web Services](#)



Cathie Weber

Accounting Technician

CWeber@csusb.edu

[Accounts Payable Office](#)

Minor in Graphic Design - **Web** - California State University, San Bernardino...Department of Art/ Minor in Graphic Design - **Web** ... (32 MB) Minor in Graphic Design - **Web** ...

<http://bulletin.csusb.edu/colleges-schools-departments/arts-letters/art/graphic-design-web-minor/>

Develop Mobile/Web application degree/certificate courses at SBVC | CSUSB CAL

mobile and **web** security degrees and certificates. CSUSB and Norco College were able to invest...Year 4 **Web Security Web** Programming... **Web** and Mobile Security Year 4...

<https://cal.csusb.edu/students/here-career/activities/develop-mobile-web-application-degree-certificate-courses-sbvc>

Basic Strategies for Fact-Checking the Web | Pfau Library News

Basic Strategies for Fact-Checking the **Web** | Pfau Library News...Basic Strategies for Fact-Checking the **Web** Posted on May 16,...overwhelmed by the abundance of information (and misinformation) on the **Web**? Learn three basic **web** ...

<http://library.csusb.edu/news/?p=9723>

Websites In Progress | CSUSB

Knowledge Base Articles Resource Guides **Web** & Mobile...Services Drupal Training Material Submit a Ticket to **Web** Services...

<https://www.csusb.edu/its/support/web-services/in-progress-websites>

Drupal Training Material | CSUSB

Resource Guides **Web** & Mobile Services...Drupal Training Material Submit a Ticket to **Web** Services Slideshow Samples...or accessibility assistance with your website, please contact the **Web** Services team...

<https://www.csusb.edu/its/support/web-services/drupal-training-material>

Slideshow Samples | CSUSB


Resource Guides **Web** & Mobile Services Drupal...Training Material Submit a Ticket to **Web** Services Slideshow Samples...

<https://www.csusb.edu/its/support/web-services/slideshow-samples>

Websites Completed | CSUSB

Knowledge Base Articles Resource Guides **Web** & Mobile...Services Drupal Training Material Submit a Ticket to **Web** Services...Beginning in January 2016, **Web** Services launched a new...

<https://www.csusb.edu/its/support/web-services/completed-websites>



Clare Weber
Deputy Provost and
Associate Provost for
Academic Programs

✉ Clare.Weber@csusb.edu
📍

[More results](#)

Related Departments

ITS - Web Services

📍 Department Website
📞 00190
📍 PL-1105

[More results](#)

Related Events

OCT
4

Drupal Web Trai...
📍 PL-1104 ITS Traini...
🕒 09:00 AM to 11:00 ...

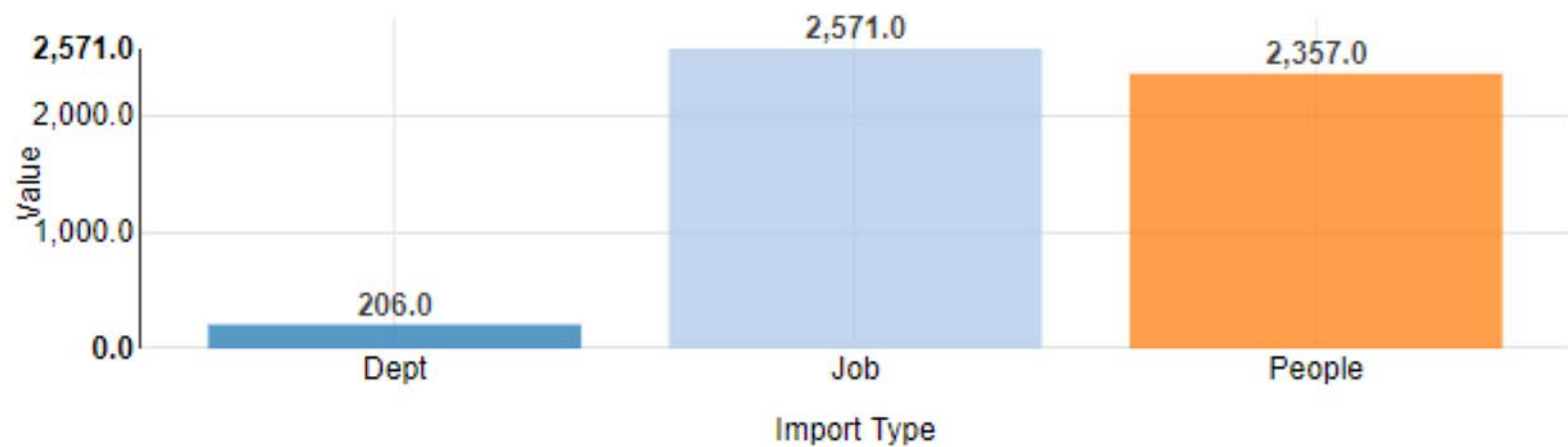
OCT
18

Drupal Web Trai...
📍 PL-1104 ITS Traini...
🕒 01:00 PM to 03:00 ...

NOV
7

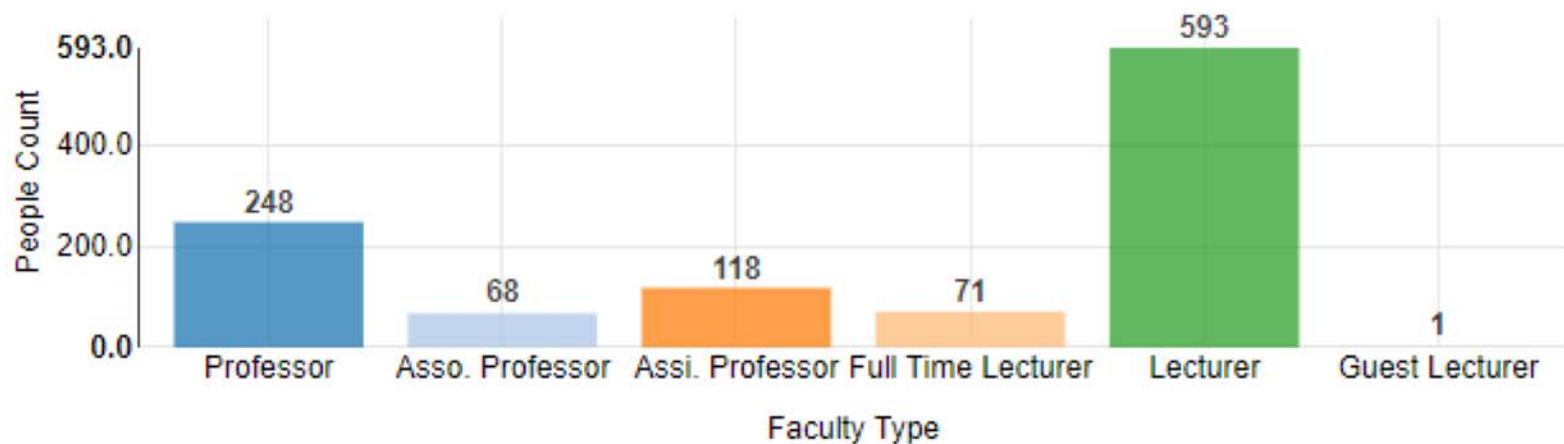
Conflict Manage...
📍 Webinar
🕒 12:00 PM

Depts, Jobs, People



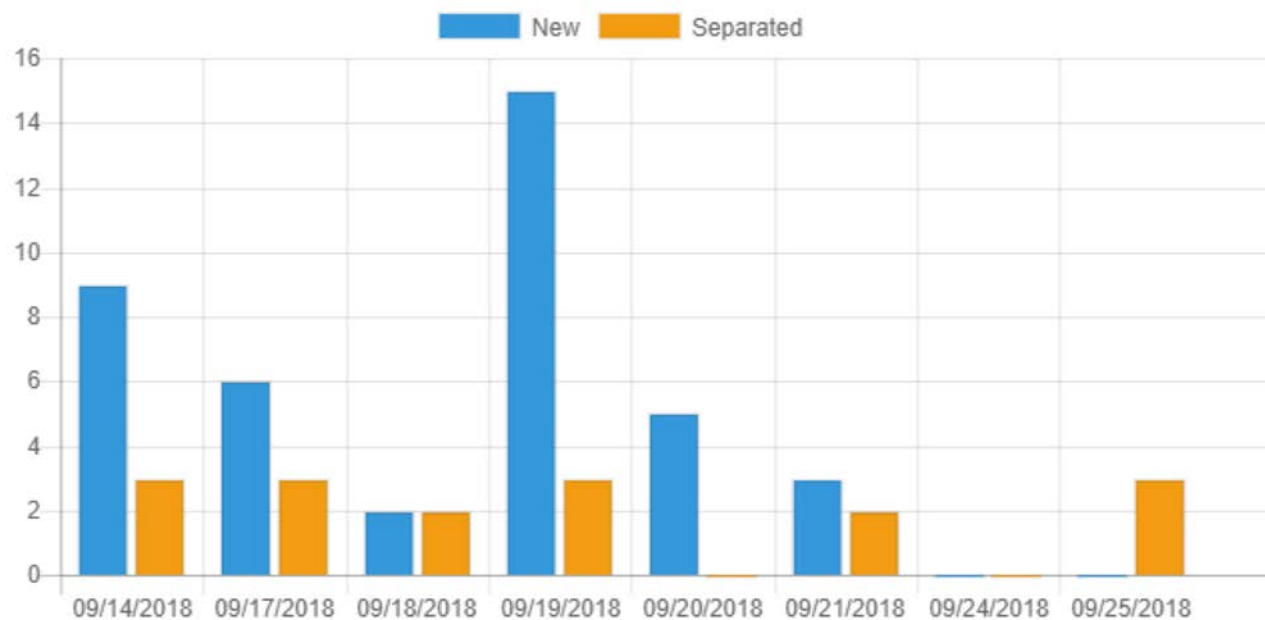
Current Time 9/25/18 4:36:23 PM

Faculty Types - Total 1099



Current Time 9/26/18 2:06:48 PM

New and Separated Staff & Faculty



Current Time 9/25/18 4:35:18 PM

Department of Public Administration

Committed to Ethical Public Service

Home

Degrees & Certificates

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Faculty & Staff

Student Resources



Jack H. Brown College
Business and Public Administration



Master of Public Administration

Contact Us

PA Department Office
Jack Brown JB-456

Faculty & Staff

Public Administration faculty and staff are here to help you in your education. If you have any problem getting in touch with instructors, please contact the department staff. Scroll down and click on names of instructors for pictures and more information on their areas of expertise.

Staff



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Give to JHBC



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Topics Covered

- Background
- Data Sources
- **What was wrong?**
- A better Directory
- How it can be used

What was wrong?

- Preferred first names
- Working Titles
- Old department names
- Missing departments
- Missing jobs (buy-outs, release time)

Topics Covered

- Background
- Data Sources
- What was wrong?
- **A Better Directory**
- How it can be used

A Better Directory

- Displays only active employees
- Faculty free to add titles
- Expert guide

Topics Covered

- Background
- Data Sources
- What was wrong?
- A better Directory
- **How it can be used**

How it can be used

- Alexa skill
- Google Assistant
- AI/Chatbot
- Mobile App (map location and directions)

Office of the Registrar is located UH-178 and hours is Monday to Fridy 8 AM to 5 PM.

cody

Cody's here

where is the financial aid office

Financial Aid and Scholarships, phone number is 909-537-5227, location at UH-150, and fax is 909-537-7024.

what are the hours of office of the registrar

Office of the Registrar is located UH-178 and hours is Monday to Fridy 8 AM to 5 PM.

Skill I/O

JSON Input

```

1 - {
2   "version": "1.0",
3   "session": {
4     "new": false,
5     "sessionId": "amzn1.echo-api.session.6990dec2-1dec-495f-be17-f5e21b7",
6     "application": {
7       "applicationId": "amzn1.ask.skill.1.8a79b8e7-1333-472d-9bca-c39e25"
8     },
9     "user": {
10      "userId": "amzn1.ask.account.AGOLIRDNUGLU6XD0J55MGQ37HIR3PJTIS23"
11    }
12  },
13  "context": {
14    "System": {
15      "application": {
16        "applicationId": "amzn1.ask.skill.1.8a79b8e7-1333-472d-9bca-c3"
17      },
18      "user": {
19        "userId": "amzn1.ask.account.AGOLIRDNUGLU6XD0J55MGQ37HIR3PJT"
20      },
21      "device": {
22        "deviceId": "amzn1.ask.device.AGURMYAYOQWUNPFF57YZH4FVIEUCR",
23        "supportedInterfaces": {}
24      },
25      "apiEndpoint": "https://api.amazonalexa.com",
26      "apiAccessToken": "eyJ0eXAiOiJKV1QiLCJhbGciOiJIUzI1NiIsImtpciI6IiJ9"
27    }
28  },
29  "request": {
30    "type": "IntentRequest",
31    "requestId": "amzn1.echo-api.request.1f480847-a082-4860-9559-443d64b",
32    "timestamp": "2018-09-27T23:37:17Z",
33    "locale": "en-US",
34    "intent": {
35
36
    
```

JSON Output

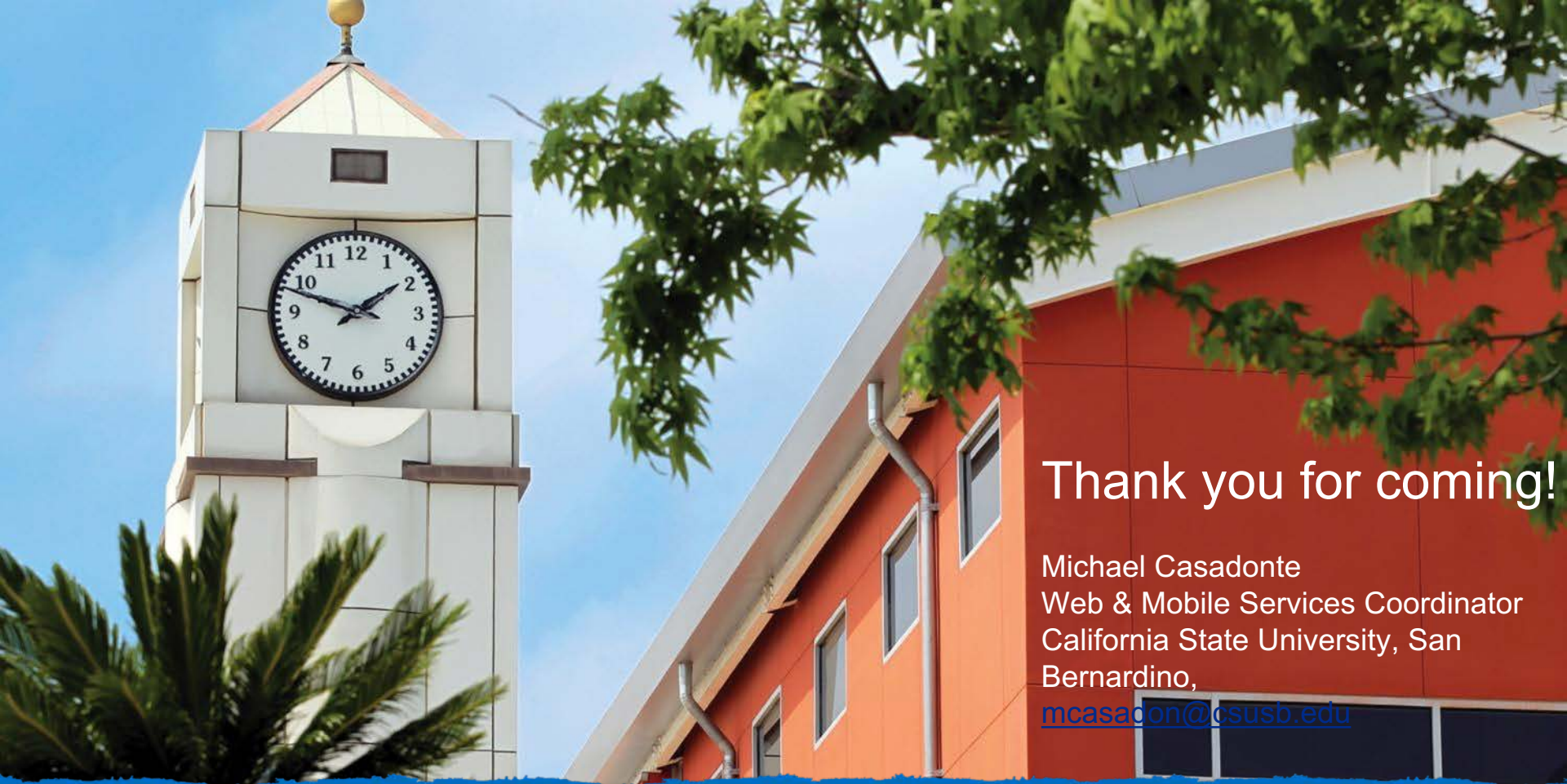
```

1 - {
2   "body": {
3     "version": "1.0",
4     "response": {
5       "outputSpeech": {
6         "type": "SSML",
7         "ssml": "<speak>Office of the Registrar is located UH-178 and I"
8       },
9       "directives": [],
10      "shouldEndSession": false
11    },
12    "sessionAttributes": {}
13  }
14 }
    
```

Echo Show Display

Questions?





Thank you for coming!

Michael Casadonte
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Bernardino,
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