AGENDA

COMMITTEE ON AUDIT

Meeting: 3:15 p.m., Tuesday, September 19, 2017

Glenn S. Dumke Auditorium

Douglas Faigin, Chair

Hugo N. Morales, Vice Chair

Silas H. Abrego Lillian Kimbell Peter J. Taylor

Consent Approval of Minutes of the Meeting of July 18, 2017

Discussion 1. Status Report on Current and Follow-up Internal Audit Assignments, *Information*

MINUTES OF THE MEETING OF COMMITTEE ON AUDIT

Trustees of the California State University
Office of the Chancellor
Glenn S. Dumke Conference Center
401 Golden Shore
Long Beach, California

July 18, 2017

Members Present

Douglas Faigin, Chair Hugo N. Morales, Vice Chair Silas H. Abrego Lillian Kimbell Peter J. Taylor Rebecca Eisen, Chair of the Board Timothy P. White, Chancellor

Trustee Douglas Faigin called the meeting to order.

Approval of Minutes

The minutes of May 23, 2017, were approved as submitted.

Status Report on Current and Follow-up Internal Audit Assignments

Trustee Faigin shared information about the internal audit reports Web page and Mr. Larry Mandel, vice chancellor and chief audit officer, thanked the chancellor's office staff for their work on redesigning the Web page.

Mr. Mandel provided a status on the 2017 audit plan and follow-up on past audit assignments. Mr. Mandel explained that updates to the status report are displayed in green numerals and indicate progress toward or completion of recommendations since the distribution of the agenda. He noted that under the re-tooled approach, approximately 30 audit topics will be reviewed in 2017 as compared to the previous 9 to 10 per year. In most instances a single audit topic will only be reviewed at one to three campuses; whereas, previously a single audit topic was reviewed at about six campuses. Mr. Mandel stated that audit assignments for 22 diverse topics are currently in process and include topics such as emergency management, international activities, information security, and sponsored programs post-award activities.

Mr. Mandel commented that the campuses and the Chancellor's Office continue to do a good job completing recommendations on a timely basis. Mr. Mandel added that both the reviews and associated recommendations pertaining to the construction projects are also being completed timely. Consultative reviews continue to be offered through the advisory services function and investigations are performed as needed.

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Trustee Nilon thanked Mr. Mandel for following through with the committee's request to include a footnote on the status report matrix for any audits with outstanding recommendations that exceed the 10-month time period for completing audit recommendations.

Trustee Faigin adjourned the Committee on Audit.

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COMMITTEE ON AUDIT

Status Report on Current and Follow-up Internal Audit Assignments

Presentation By

Larry Mandel
Vice Chancellor and Chief Audit Officer
Office of Audit and Advisory Services

Summary

This item includes both a status report on the 2017 audit plan and follow-up on past assignments. For the 2017 year, assignments were made to develop and execute individual campus audit plans, as well as to conduct audits of Information Technology (IT), Sponsored Programs and Construction; and to provide advisory services and investigation reviews. Follow-up on current/past assignments (Auxiliary Organizations, Special Investigation, Information Security, Sponsored Programs, Delegations of Authority, Emergency Management, International Activities, IT Disaster Recovery, and various 2017 Audit Topics) was also being conducted on approximately 30 prior campus/auxiliary reviews. Attachment A summarizes the audit assignments in tabular form.

AUDITS

Campus Audits

The new organization structure provides for individual campus audit plans that are better aligned with campus and auxiliary organization risks. Risk assessments and initial audit plans have been completed for all campuses. Fifteen campus reports have been completed, four reports are awaiting a campus response prior to finalization, report writing is being completed for seven campuses, and fieldwork is being conducted at nine campuses.

Information Technology Audits

The initial audit plan indicated that reviews of Information Security, Logical Access and Security, IT Disaster Recovery and General Computer Controls would be performed at those campuses where a greater degree of risk was perceived for each topic. Scheduled reviews may also include campus-specific concerns or follow-up on prior campus issues. Three campus reports have been completed, one campus report is awaiting a campus response prior to finalization, report writing is being completed for four campuses, and fieldwork is being conducted at two campuses.

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Sponsored Programs

The initial audit plan indicated that reviews of post award activities based on recent changes in federal regulations, as well as a systemwide review of campus policies, procedures, and practices relating to indirect cost recovery would be performed. Scheduled reviews may also include campus-specific concerns or follow-up on prior campus issues relating to sponsored programs activities. One campus report has been completed, one campus report is awaiting a campus response prior to finalization, report writing is being completed for one campus, and fieldwork is being conducted at one campus.

Construction

The initial audit plan indicated that reviews of recently completed construction projects, including activities performed by the campus, general contractor, and selected subcontractors would be performed. Areas to be reviewed include approval of project design, budget and funding; administration of the bid and award process; the closeout process; and overall project accounting and reporting. Two campus reports have been completed, report writing is being completed for one campus, and fieldwork is being conducted for two projects.

ADVISORY SERVICES

The Office of Audit and Advisory Services partners with management to identify solutions for business issues, offer opportunities to improve the efficiency and effectiveness of operating areas, and assist with special requests, while ensuring the consideration of related internal control issues. Advisory services are more consultative in nature than traditional audits and are performed in response to requests from campus management. The goal is to enhance awareness of risk, control and compliance issues and to provide a proactive independent review and appraisal of specifically identified concerns. Reviews are ongoing.

INVESTIGATIONS

The Office of Audit and Advisory Services is periodically called upon to provide investigative reviews, which are often the result of alleged misappropriations or conflicts of interest. In addition, whistleblower investigations are being performed on an ongoing basis, both by referral from the state auditor and directly from the CSU Chancellor's Office.

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COMMITTEES/SPECIAL PROJECTS

The Office of Audit and Advisory Services is periodically called upon to provide consultation to the campuses and/or to participate on committees such as those related to information systems implementation and policy development, and to perform special projects.

AUDIT SUPPORT

Annual Risk Assessment

The Office of Audit and Advisory Services annually conducts a risk assessment to determine the areas of highest risk to the system, as well as campus-specific risks.

Administration

Day-to-day administration of the Office of Audit and Advisory Services includes such tasks as scheduling, personnel administration, maintenance of department standards and protocols, administration of the department's automated workpaper system and SharePoint website, and department quality assurance and improvement.

Status Report on Current and Past Audit Assignments (as of 9/12/2017)

		2017 AUDITS			FOLL	OW-UP OF	V CURREI	FOLLOW-UP ON CURRENT/PAST AUDITS	UDITS
						Auxiliary		Special	ial
			Information	Sponsored	Ŭ	Organizations	ns	Investigation	ation
	Topic 1	Topic 2	Technology (IT)	Programs	• No.	*Recs	**Mo.	*Recs	**Mo.
BAK	Emergency Management (AC)	Athletic Fund-Raising (FW)			4	35/35	1		
SH	Student Activities (AC)	Facilities Management (FW)	Logical Access & Security (RW)		3	32/32	,		
Ö	Fund-Raising & Gift Proc. (AI)				3	32/32			
DH	Business Continuity (AI)		Information Security (AC)		3	36/36			
EB	Cashiering (AC)			Post Award (FW)	3	31/31			
FRE	Cashiering (AC)	Hazardous Materials Mgmt. (FW)		Post Award (AC)	9	36/36			
FUL	International Activities (AC)	Academic Dept. Fiscal Review (AI)			4	30/30			
MUH	Extended Education (FW)		Logical Access & Security (RW)		4	14/14			
ГВ	Counseling & Psych. Svcs. (AC)		IT Disaster Recovery (AC)	Post Award (AI)	4	18/18			
Ą	Cashiering (AC)	Student Health Services (FW)			4	20/20			
MA	Police Services (RW)		Information Security (AI)		2	13/13			
MB	Cashiering (AC)	Police Services (RW)			2	23/23	1		
NOR	Facilities Management (RW)				2	19/19			
POM	Student Disability Support (AC)		IT Disaster Recovery (AC)		2	20/20	1		
SAC	Centers and Institutes (FW)		Information Security (RW)		5	41/41			
SB	Cashiering (AC)				4	23/23			
SD	Facilities Management (AC)	Instruct. Related Activity Fees (AC)			4	15/15	,		
SF	International Activities (AC)	Academic Dept. Fiscal Review (FW)			3	17/17	,		
SJ	Associated Students (RW)	Tower Foundation (FW)			2	26/26			
SLO	Hazardous Materials Mgmt. (AC) Cashiering (RW)	Cashiering (RW)			3	11/11			
SM	International Activities (AC)	Service Learning (FW)	Information Security (RW)		4	17/17			
SON	Cashiering (AC)		Information Security (FW)		3	4/4			
STA	Service Learning (RW)				4	14/14			
00	Credit Cards (AC)		Information Security (FW)		2	1/1		0/2	2
SYS				Indirect Costs (RW)					
A A B B B B B B B B B B B B B B B B B B	Field Work In Progress Report Writing in Progress Audit Incomplete (awaiting formal conference and/or campus respor Audit Complete	 Follow-Up * The number of recommendations satisfactorily addressed followed by the number of recommendations in the original report. ** The number of months recommendations have been outstanding from date of report. • The number of auxiliary organizations reviewed. * See 2017 Audits on page 1. ¹ Approved extended completion date of 12/31/17. Numbers/letters in green are updates since the agenda mailout. 	atisfactorily addressed followed by dations have been outstanding from ns reviewed. of 12/31/17.	the number of recomr n date of report.	mendatic	ns in the ori	iginal repor	ن	

Status Report on Current and Past Audit Assignments (as of 9/12/2017)

]]	JLLOW-UP	ON CUR	FOLLOW-UP ON CURRENT/PAST AUDITS	ST AUDIT	S.					
	Information	ation	Sponsored	ored	Delegations	ations	Emergency	ency	International	tional	Info. Technology	hnology	2017	17	2017	
	Security	ırity	Programs	ams	of Authority	hority	Management	ement	Activities	ities	Disaster Recovery	Recovery	"Audit Topic 1	opic 1	"Audit Topic 2	oic 2
	*Recs	**Mo.	*Recs	**Mo.	*Recs	**Mo.	*Recs	**Mo.	*Recs	**Mo.	*Recs	**Mo.	*Recs	**Mo.	*Recs	**Mo.
BAK	10/10	1							2/2	•	6/8	6	2/5	3		
CHI	21/21	1							0/0	•			0/2	3		
C	17/17	1			9/9	-										
DH	0/10	3					4/4	•								
EB	6/6	1					2/8	7					2/5	2		
FRE	11/11	-	1/3	4							2/7	-	1/3	2		
FUL							8/8	-					2/6	4		
HOM	4/4	1					4/4	1								
LB	9/9	1									0/0		2/3	4		
ΓĄ	13/13	1											4/4	1		
MA	7/2	ı			9/9	,										
MB	13/13	ı							2/2				0/3	2		
NOR	8/8	ı							4/4							
POM									9/9		0/2	3	0/8	1		
SAC					3/3	,										
SB	10/10	ı							4/4				2/5	4		
SD	2/9	17 1							2/2				0/7	3	0/0	
SF	6/6	1			4/4	•							0/2	1		
SJ	17/17	ı					9/9	,								
SLO	9/0	4					3/3						0/7	3		
SM													9/0	1		
SON					1/1	,							0/3	2		
STA	21/21	ı									8/9	8				
00					4/4	•					0/3	4	9/0	2		
SYS					3/4	8	0/1	4								
Follow	-IIn															

Follow-Up

* The number of recommendations satisfactorily addressed followed by the number of recommendations in the original report.

** The number of months recommendations have been outstanding from date of report.

The number of auxiliary organizations reviewed.

* See 2017 Audits on page 1.
Approved extended completion date of 12/31/17.
Numbers/letters in green are updates since the agenda mailout.

Status Report on Current and Past Construction Audit Assignments (as of 9/12/2017)

	Project	Project	Contractor	Construction	Start	Comp.	Managed	Current	Current Campus Follow-Up	dD-wollo:	CPDC Follow-Up	llow-Up
	No.			Cost	Date	Date	Ву	*	**RECS	***МО.	**RECS	**МО.
2017	CI-499	West Hall	Sundt Construction, Inc.	\$31,212,715	3/10/2014	Jan-16	Campus	AC	1/2	4		
	CH-143	Taylor II Replacement Building	Otto Construction	\$42,506,249	7/14/2013	May-16	Campus	AC	0/4	2		
	NO-1269	Extended Learning Building	Hathaway Dinwiddie	\$30,335,356	8/18/2014	Feb-17	Campus	RW				
	SD-1431	Open Air Theater Improvements	Reno Contracting	\$2,811,898	1/16/2016	Feb-17	Campus	FW				
	SD-1430	Confucius Institute Renovation	Reno Contracting	\$2,794,516	8/16/2016	Apr-17	Campus	ΑM				
	*FW = Field	*FW = Field Work in Progress; RW = Report Writing in Progress;	riting in Progress; AI = Aud	AI = Audit Incomplete (awaiting formal exit conference and/or response); AC = Audit Complete	aiting formal	exit confer	ence and/or	response); AC = Auc	dit Complete	Ф	
	**The numb	**The number of recommendations satisfactorily addressed followed by the number of recommedations in the original report.	ly addressed followed by the	e number of recon	nmedations in	n the origir	nal report.					
	***The num	***The number of months that recommendations have been outstanding from date of report	is have been outstanding fro	om date of report.								
1												
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