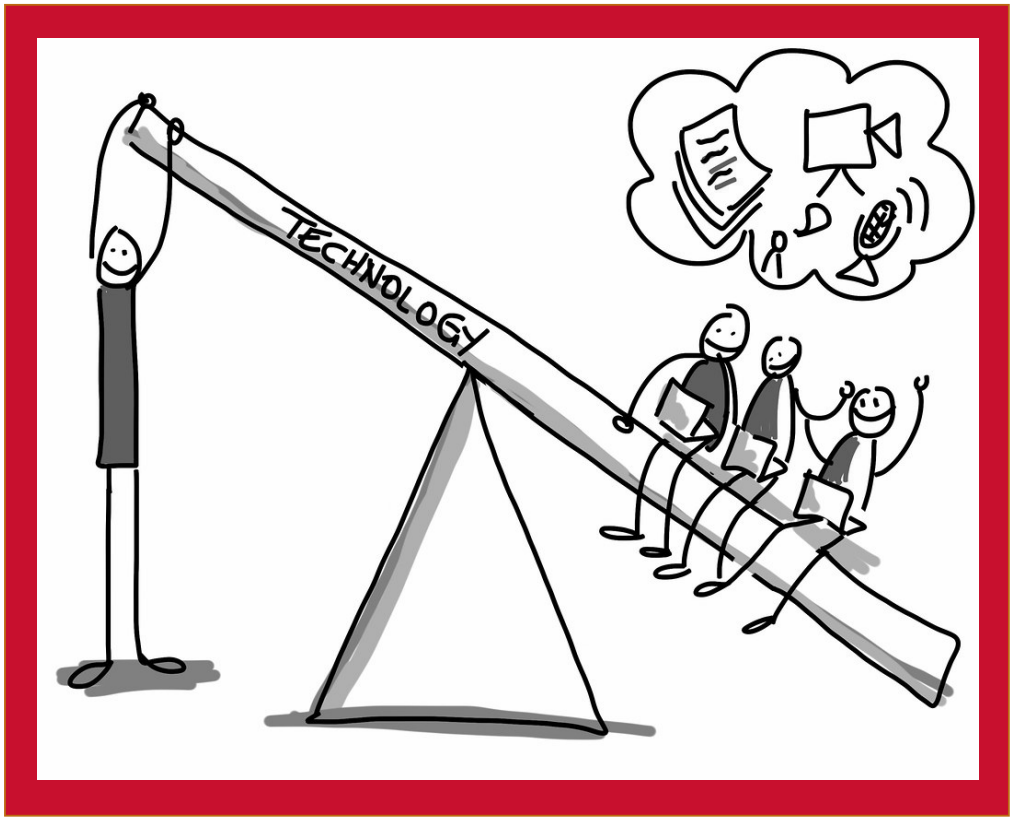
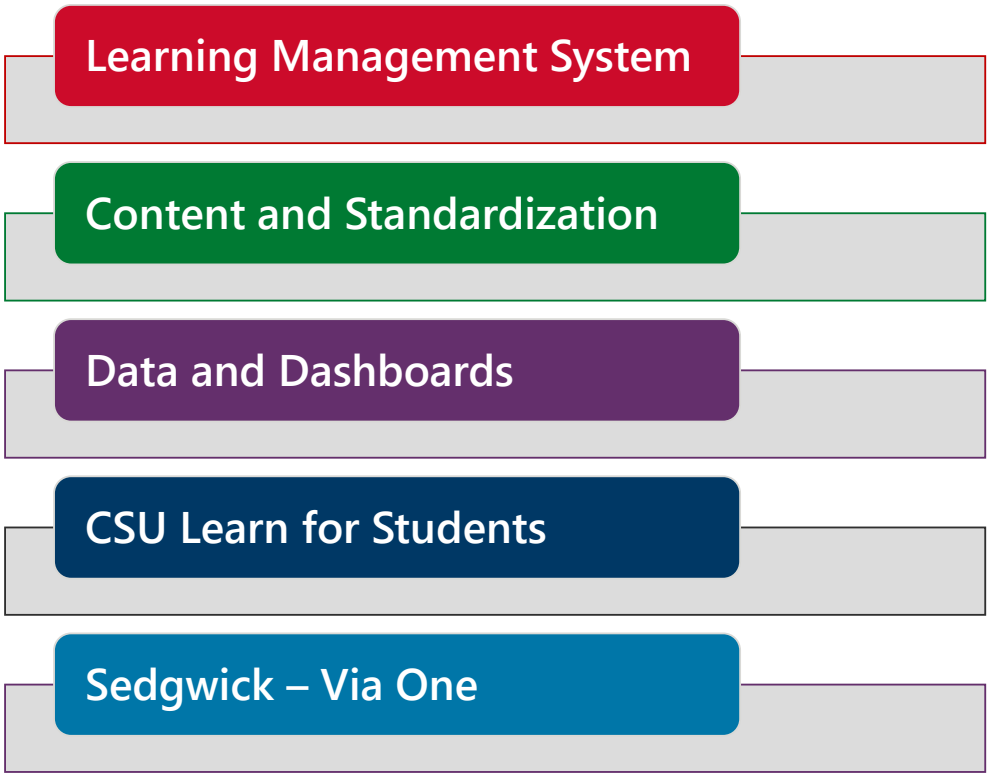
Data, LMS and Information Sharing – Under Utilized Tools



Presentation by Systemwide Learning & Development and Sedgwick Claims Management Inc.

Agenda


Learning Management System
Content and Standardization
Data and Dashboards
CSU Learn for Students
Sedgwick – Via One

Learning Management System

Assign

Report

Track

Hosting

CSULEARN

Develop

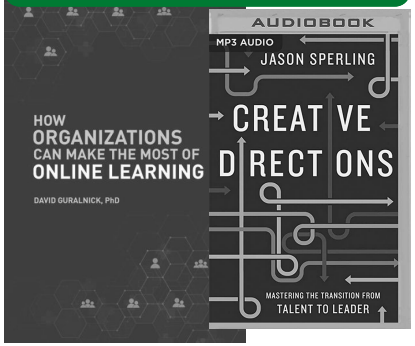
Train

Reduce Risk

Educate

Development Content

Books



Bundles

percipio
Powered by Skillsoft.

Journeys

Certification Prep

Project
Management
Institute.

eLearning

Full listing of Core development content can be found on the Skillsoft Explore website

Content

Lab Safety

Ergonomics

CSULEARN

Portable Ladder

Hazardous Safety

Heat Stress

Injury & Illness Prevention Program

Bloodborne Pathogens

Compliance Content

percipio
Powered by Skillsoft.

25+

STATE OF CALIFORNIA
CAL OSHA
DEPARTMENT OF INDUSTRIAL RELATIONS

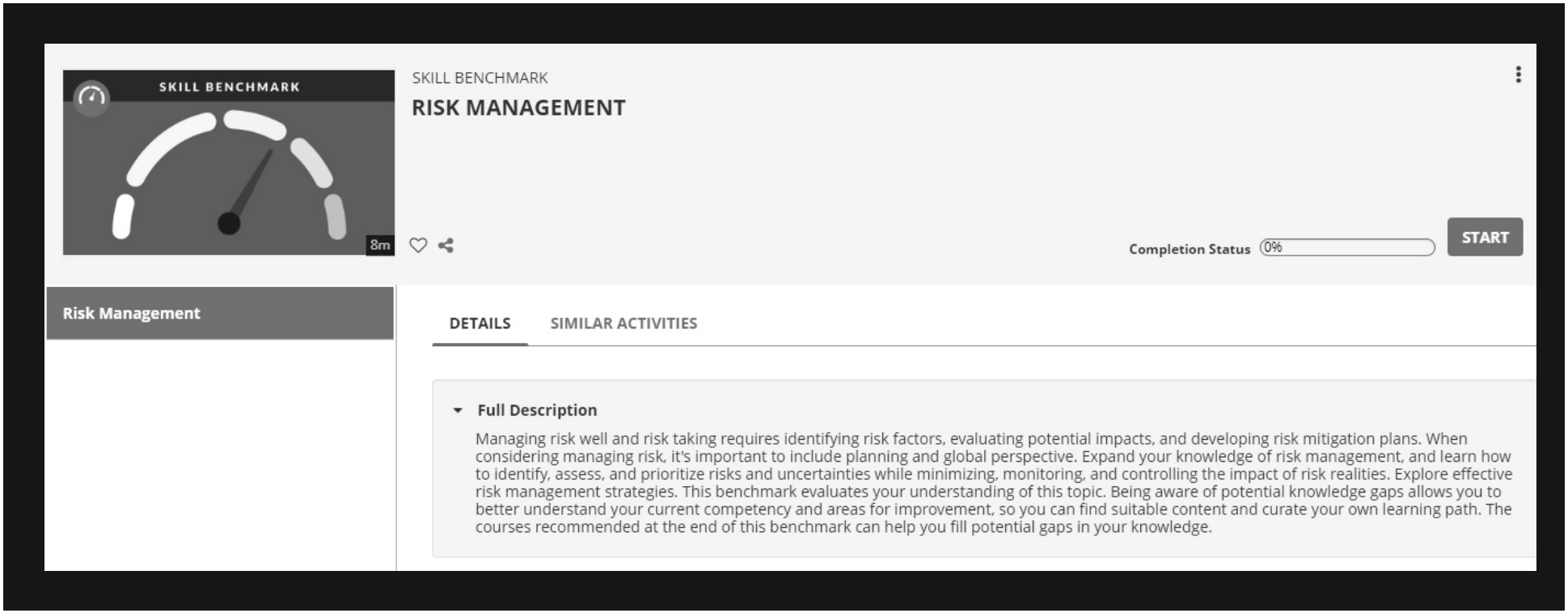
500+

OSHA®
Occupational Safety
and Health Administration

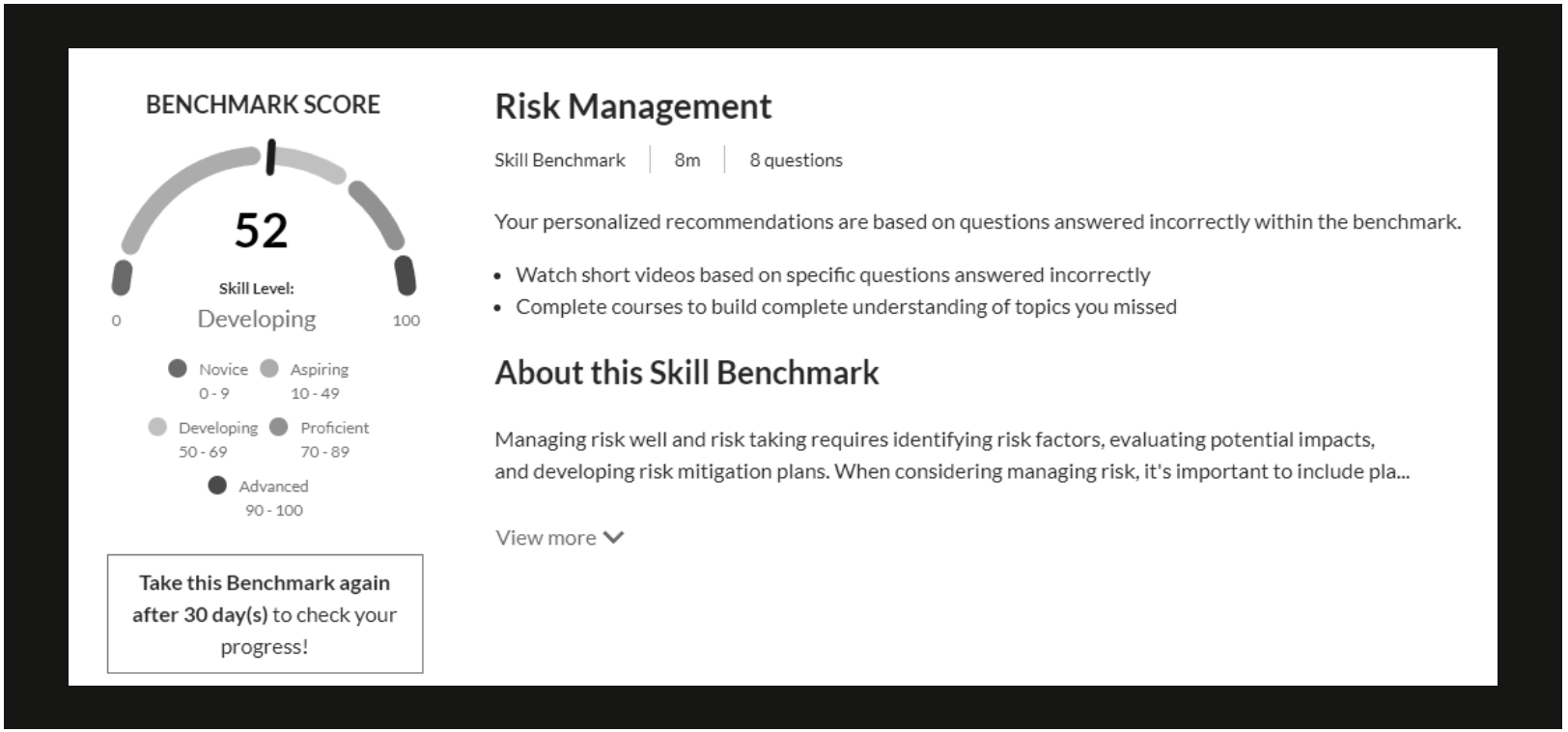
Full listing of EHS content can be found on the Percipio EHS Compliance Courses spreadsheet

(CSU Login Required)

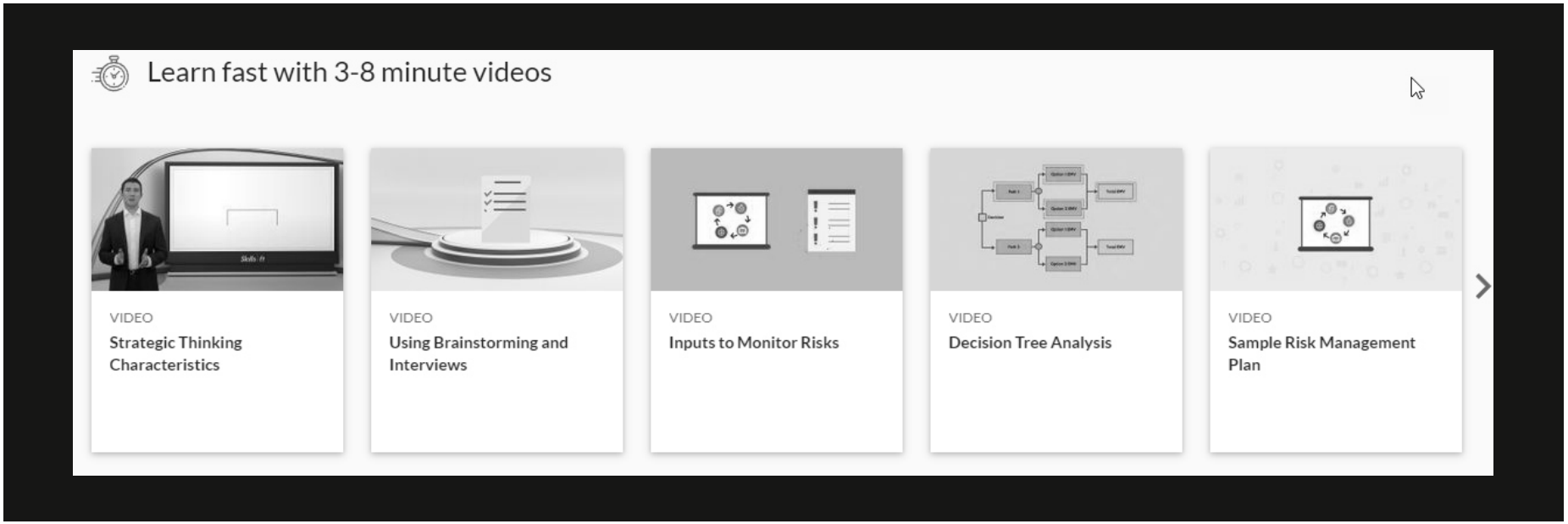
Skill Benchmarks-Example



Skill Benchmarks-Example



Skill Benchmarks-Example



Skill Benchmarks-Example

Cover key concepts with 20-90 minute learning

COURSE

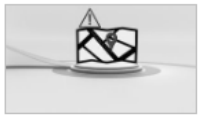
Thinking Strategically as a Manager

To resolve many of the threats and challenges that your organization will likely have to face, it's essential that you develop a business strategy that incorporates a clear vision, new ideas, and innovative solutions. This course explores the characteristics of strategic thinking, as well as the traits you need to plan and implement an effective strategy. It al...

22m 23s Skillsoft Everyone Feb 2017

From Channel: Strategic Thinking

From Aspire Journey:
ML Programmer to ML Architect Core DevOps Skills Residential Community Manager Journey Infrastructure Support Engineer to CloudOps Engineer DevOps Engineer to Cloud Architect Product Management Journey Public Relations Manager Journey



COURSE

Identifying Risks in Your Organization

Risk is an inevitable aspect of any business. As a manager, it's important that you mitigate or avoid the potential impact of a risk if it comes to pass, to ensure the long-term survival of your organization. This course focuses on the first step in managing risk, identifying risks to your organization. You'll explore the difference between internal and ext...

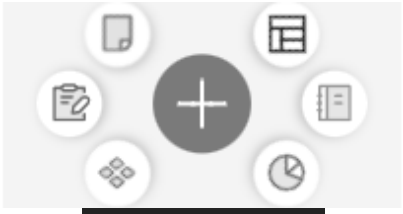
18m 53s Skillsoft Everyone Feb 2017

From Channel: Strategic Thinking Managing Risk

From Aspire Journey:
Security Essentials for Decision-makers and Leaders Building a SecOps Toolbox Web App Vulnerability Analyst Web App Vulnerability Analyst - 2022 Update Accountant Journey Product Management Journey Marketing in the Digital World Penetration Tester to SecOps Engineer Sustainability and Restoring Our Earth Public Relations Manager Journey Security Analyst to Security Architect Customer Service Representative Journey

Data and Dashboards

CSULEARN



smartsheet

- Course Being Assigned
- Standardized Course
- Percentages of Completions

The California State University
SYSTEMWIDE HUMAN RESOURCES

EHS Compliance Dashboard

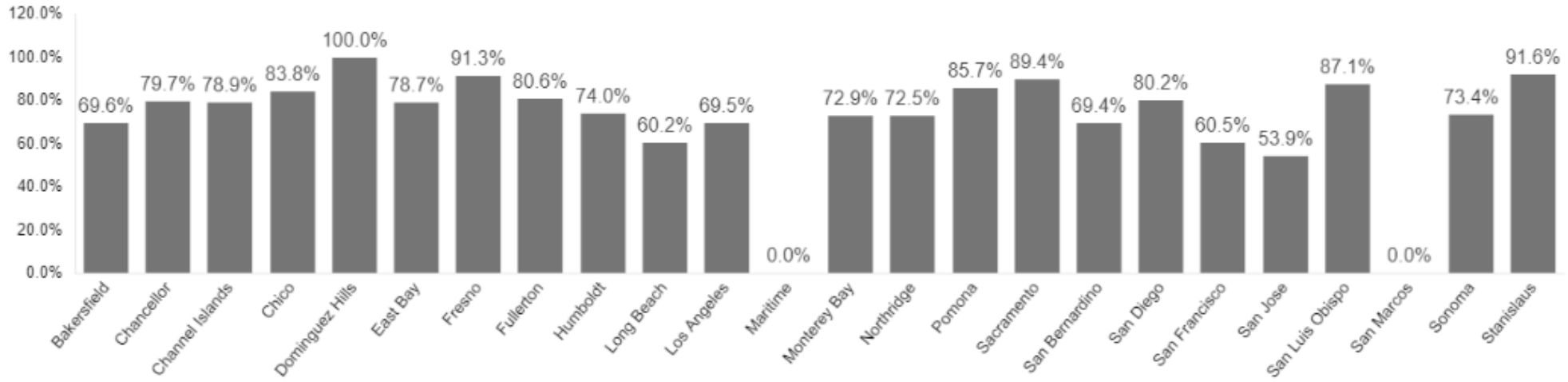
This dashboard displays completion percentages for the compliance courses listed below. The dashboard is updated weekly for your convenience. requirements for these courses, please refer to the compliance table.

The following percentages are pulled from our learning management system, however, these percentages have not been audited by the campus. Please refer to the following document which outlines the criteria for calculations and instructions on how to pull reports for the courses listed below. We encourage campuses to contact us if they have questions about their compliance numbers.

Last Updated: 4/3/2023

- Annual Campus Compliance Report
- Compliance Dashboard

Injury and Illness Prevention Program



End-User needs a Smartsheet account to view campus specifics

Completion Percentage - Campus View

EHS Completion % Campus

Filter

Activity Name	# of Attended/Satisfied Users	Total Assigned Users	Completion %
Injury and Illness Prevention Program	1389	1996	69.6%

EHS Completion % for CSU

Filter

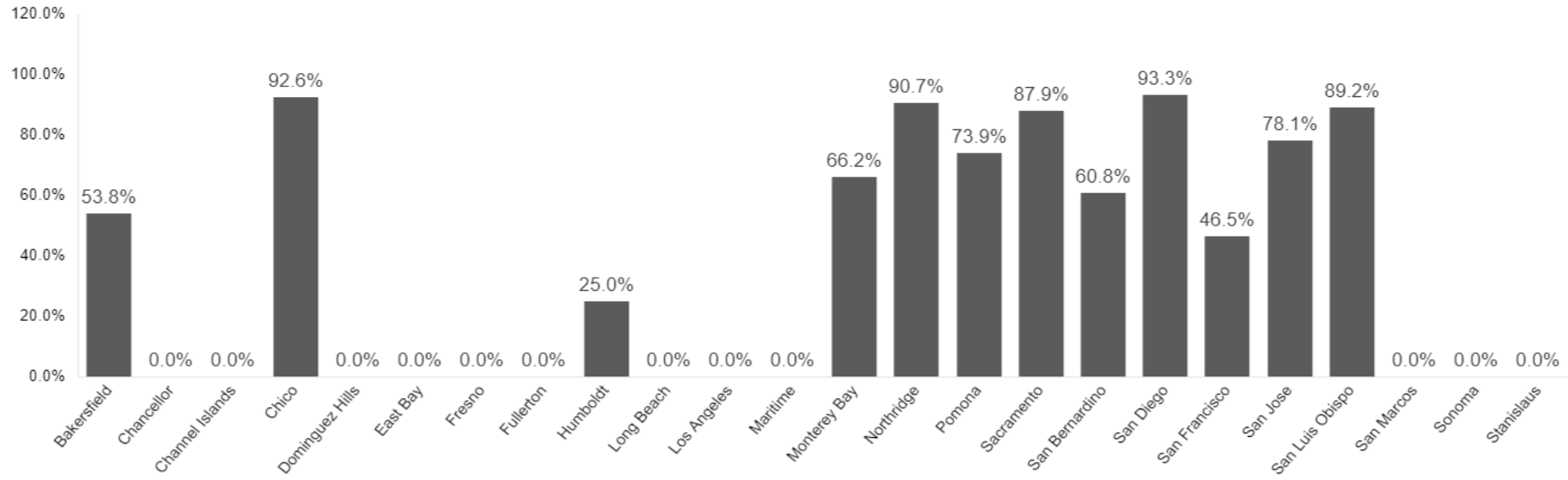
Activity Name	# of Attended/Satisfied Users	Total Assigned Users	Completion %
Injury and Illness Prevention Program	63392	83717	75.7%

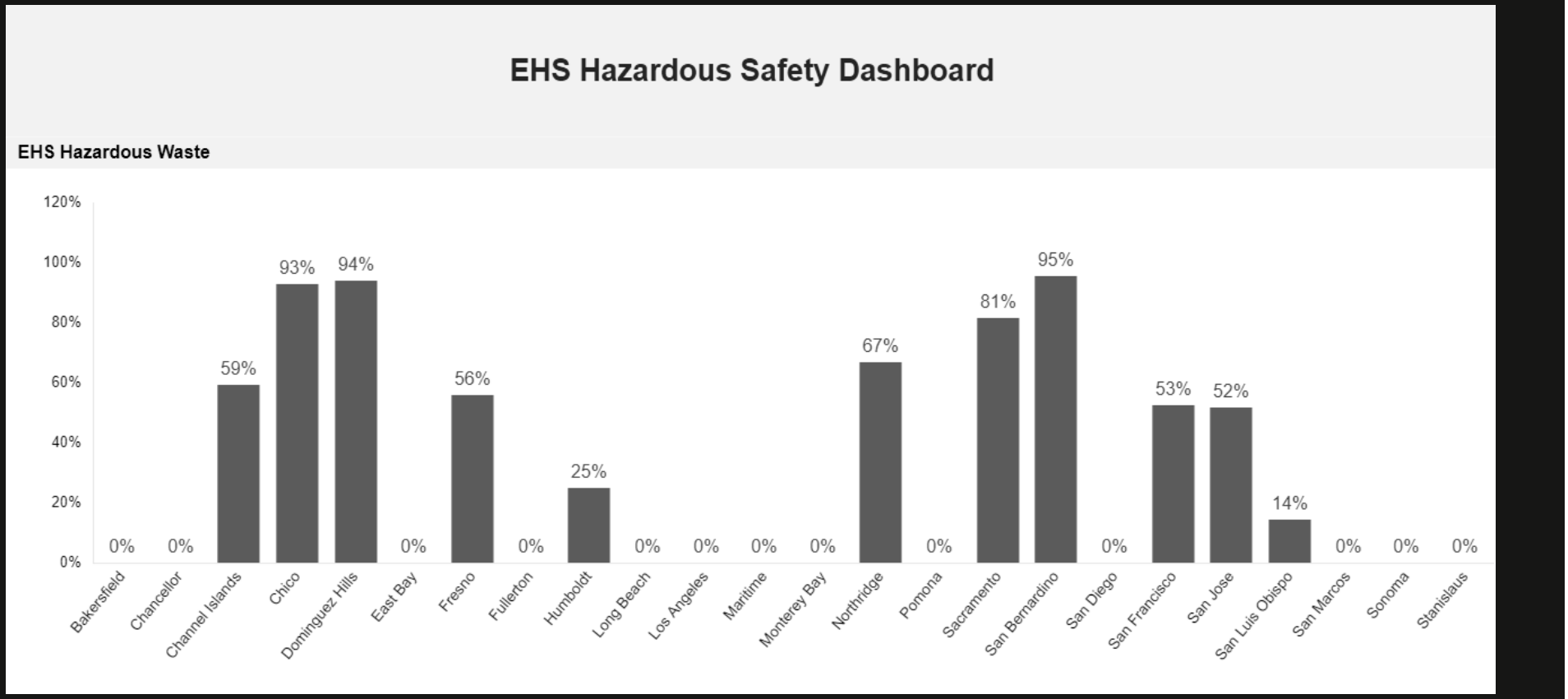
EHS Hazardous Safety Dashboard

Disclaimer

This dashboard only reflects data points recorded in CSU Learn that are visible through the Systemwide Learning Management System. If a campus offers a separate training program (such as an instructor-led training, or an on-line training using a different provider), or if the campus tracks the training programs through a mechanism other than CSU Learn, the completion data is not recorded in CSU Learn and will not be reflected in this dashboard.

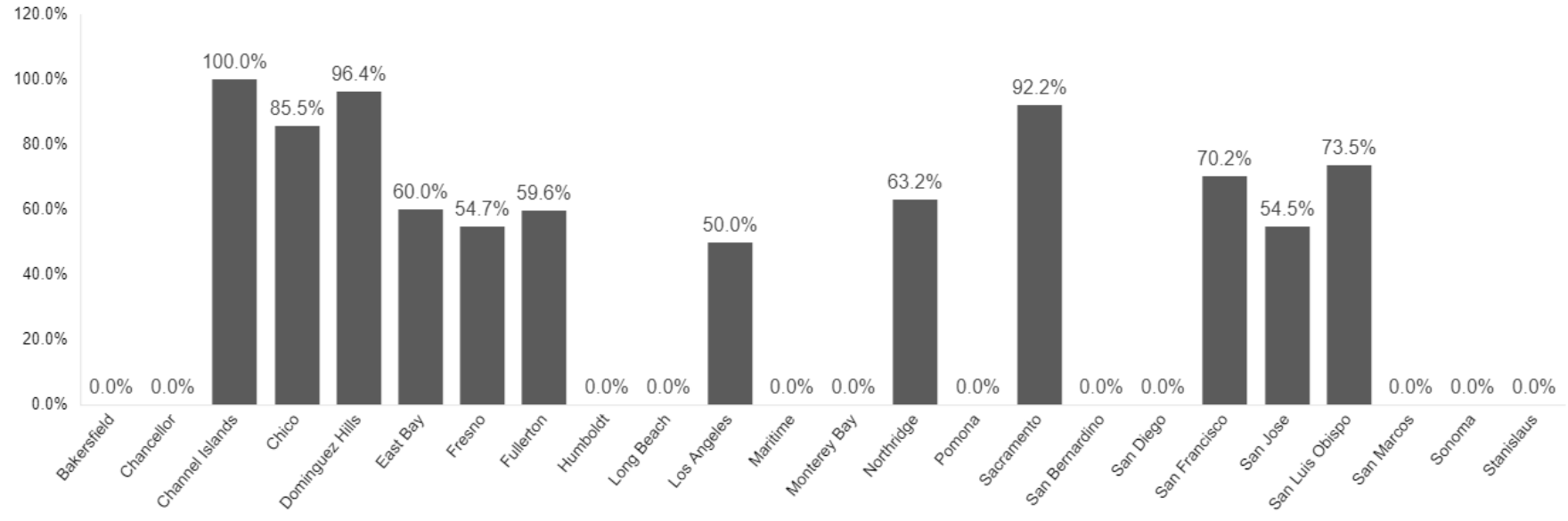
EHS Hazardous Communication




EHS Hazardous Safety Dashboard
EHS Hazardous Waste
120%
100%
80%
60%
40%
20%
0%
0%
0%
59%
93%
94%
0%
56%
0%
25%
0%
0%
0%
0%
67%
0%
81%
95%
0%
53%
52%
14%
0%
0%
0%
Bakersfield
Chancellor
Channel Islands
Chico
Dominguez Hills
East Bay
Fresno
Fullerton
Humboldt
Long Beach
Los Angeles
Maritime
Monterey Bay
Northridge
Pomona
Sacramento
San Bernardino
San Diego
San Francisco
San Jose
San Luis Obispo
San Marcos
Sonoma
Stanislaus

EHS Hazardous Safety Dashboard

EHS Laboratory Safety



Completion Percentage - Campus View

% for CSU

Activity Name	# of Attended/Satisfied Users	Total Assigned Users	Completion %
EHS Hazardous Communication	13333	20778	64.2%
EHS Hazardous Waste	1135	1617	70.2%
EHS Laboratory Safety	922	1208	76.3%

End-User needs a Smartsheet account to view campus specifics

Completion Percentage

Unnamed filter(3 of 72)

% Campus

Campus	Activity Name	Activity Code(s)	# of Attended/Satisfied Users	Total Assigned Users	Comp
	EHS Hazardous Communication	CURRIC-EHS-HAZARD-COMM	189	204	92.6%
	EHS Hazardous Waste	SCORM-EHS-AnnualHazardousWaste_Refresher-2019	253	273	92.7%
	EHS Laboratory Safety	CURRIC-LABSFTY	159	186	85.5%

QR Codes

Skillsoft Core Development

CSU Learn Benchmarks

Hazardous Safety Dashboard

Full listing of EHS content
(CSU Login Required)

EHS Compliance Dashboard (IIPP)

CSULEARN *for Students*

CSU The California State University
CSULEARN

CSU Learn for Students

How are students receiving required training now?

canvas

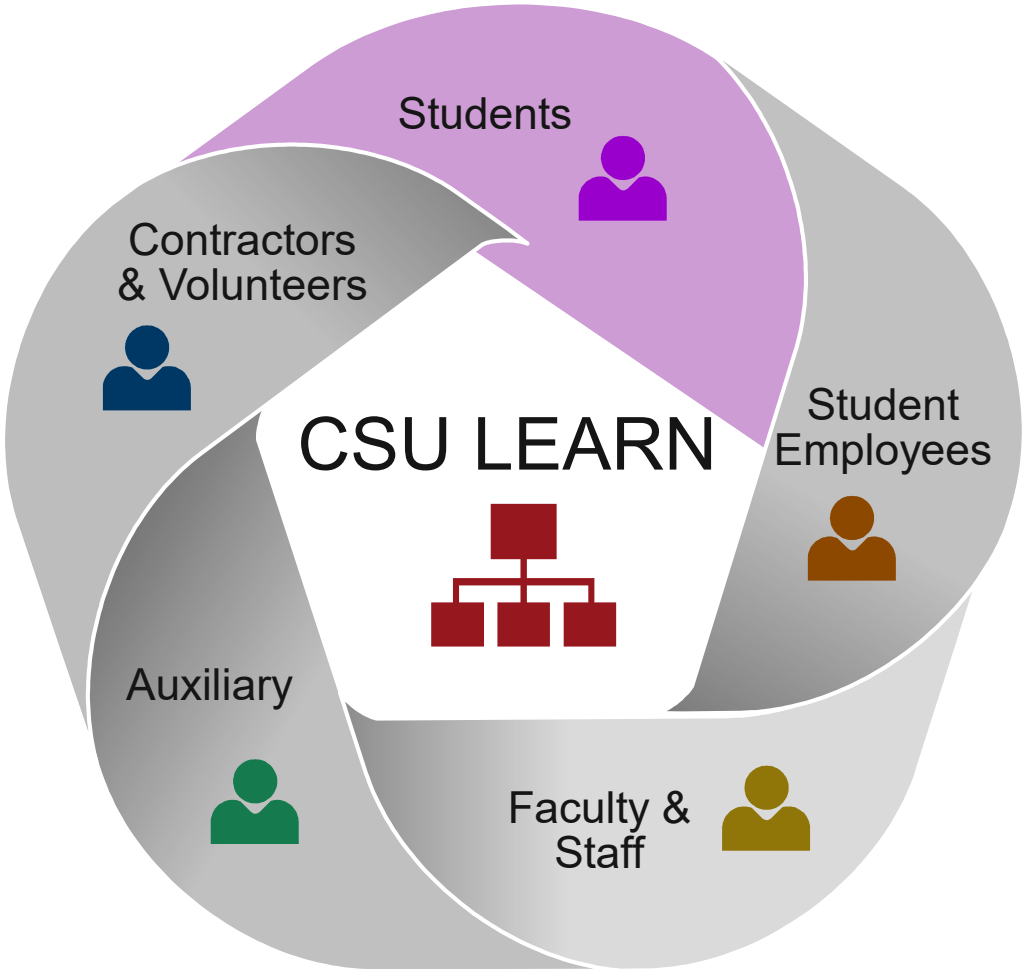
Bb
Blackboard

moodle

Academic Platforms not supportive for training

Sends Link

Various websites/vendors

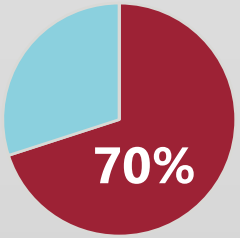


CSU Learn for Students

CSU NEWS

Tuesday April 11, 2023 FREE

CSU Learn for Students Successful Pilot at Chico



Student Completion Rate

Title IX
Alcohol Edu
Lab Safety

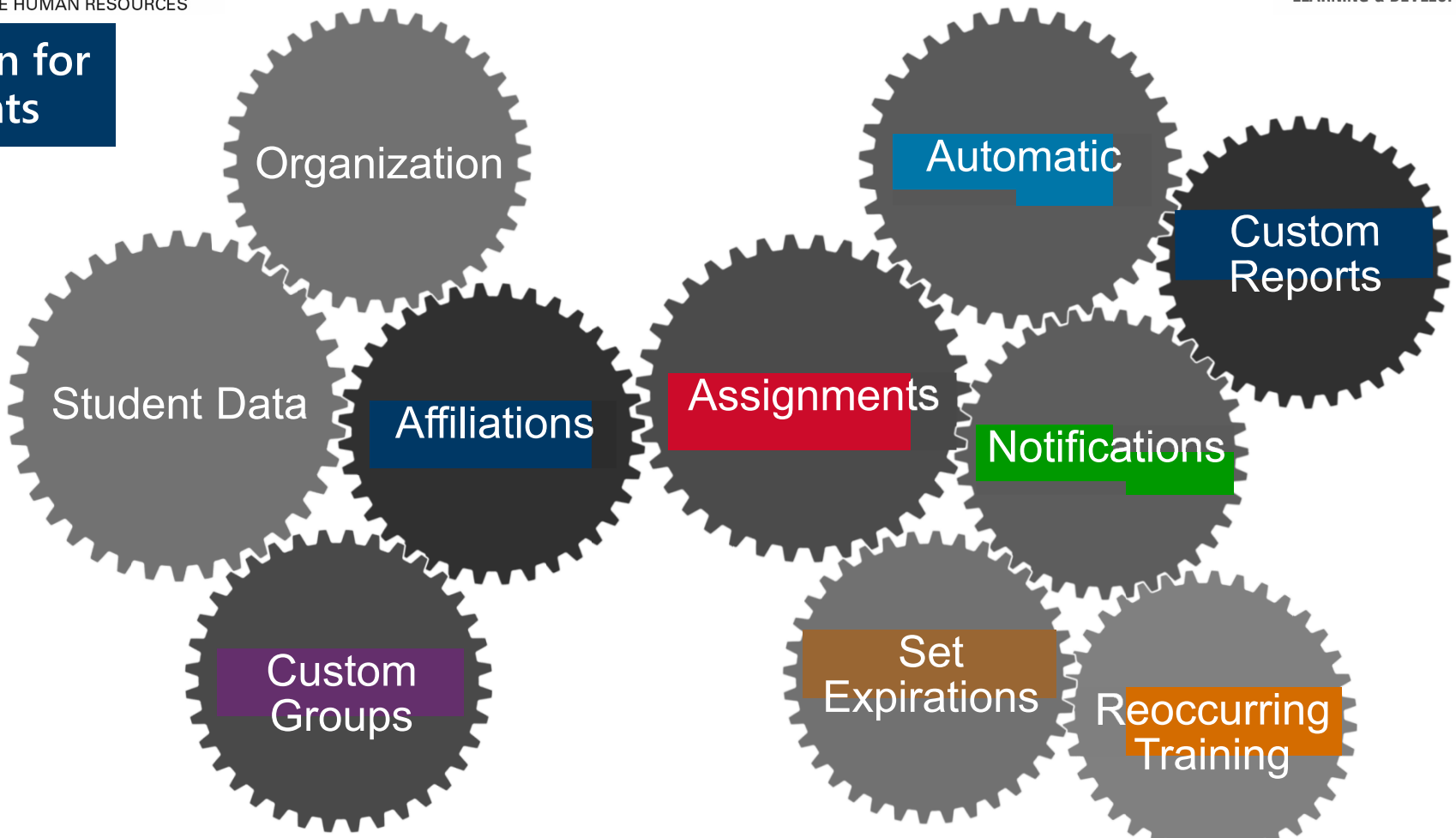
+

Centralized LMS Support
Consolidation of Platforms

=

Cost Savings
Lower Risk

CSU Learn for Students



Eliminate Manual Process

Target Go-Live

Projected 2-4 Months per Campus

LMS and Technical Teams will Work in Parallel

Campuses will be Grouped for Implementation

Ready to Start!

Chico

Email

Systemwide Learning and Development

sedgwick®

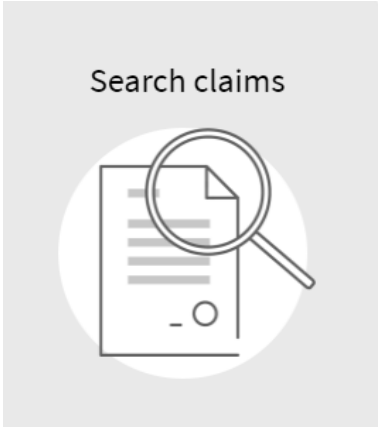
viaOne

Sedgwick Data and Dashboards

sedgwick

viaOne

viaOne

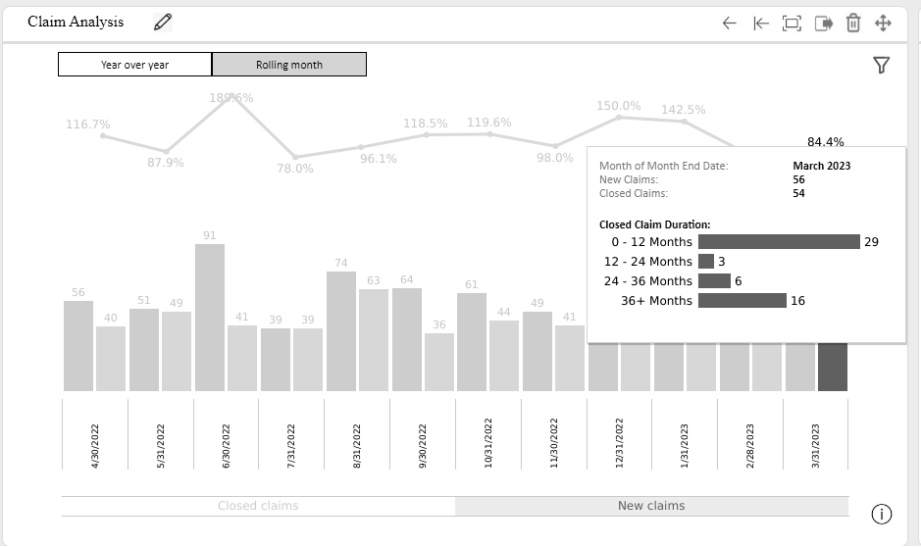


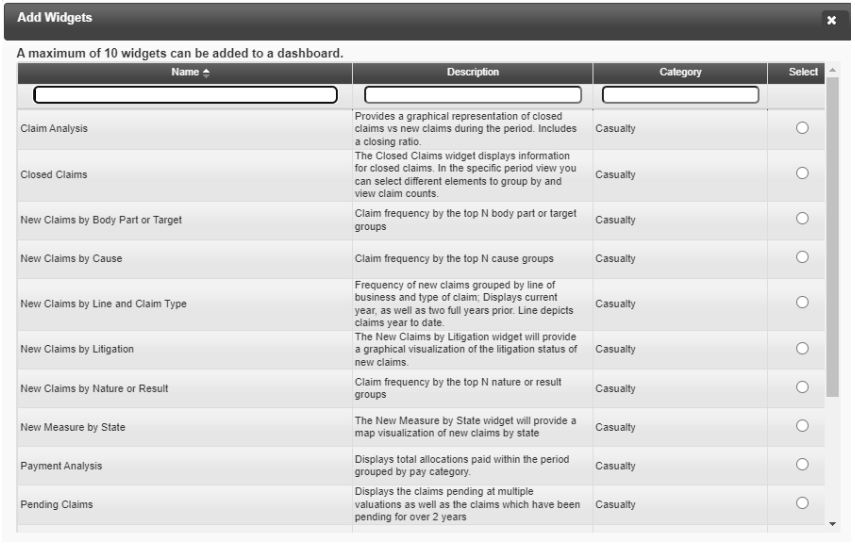
viaOne Dashboards

sedgwick

viaOne

Multiple customizable “Widgets” including analytics functions



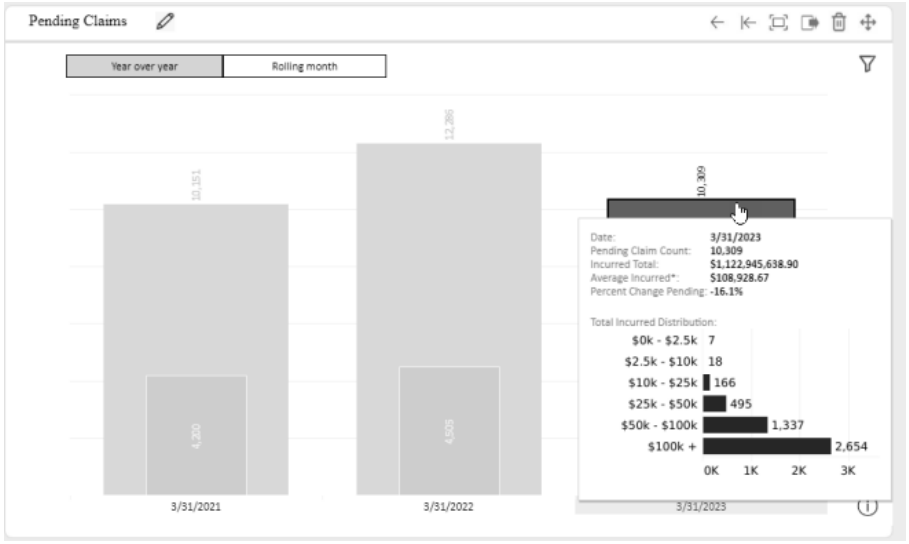


viaOne Dashboards (cont.)

sedgwick

viaOne

Additional drill-down brings detail

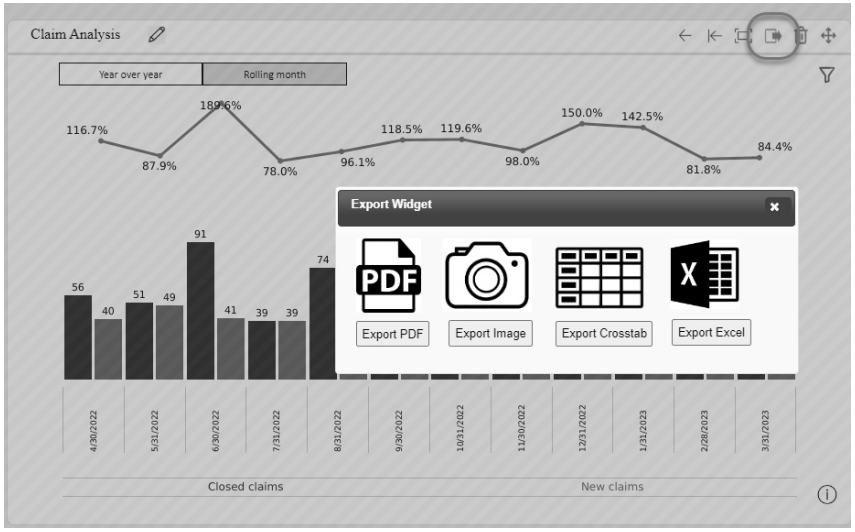


viaOne Dashboards (cont.)

sedgwick

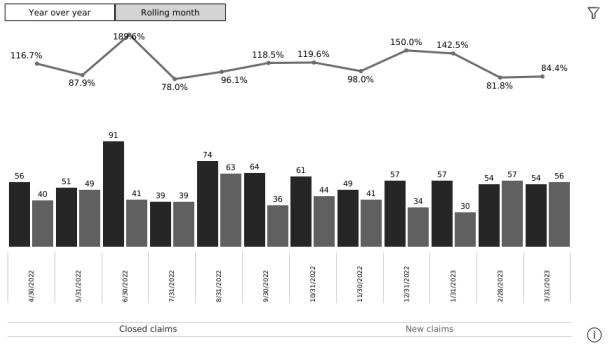
viaOne

Results exportable in multiple formats



	Month of Month End Date											
	April 2022	May 2022	June 2022	July 2022	August 2022	September 2022	October 2022	November 2022	December 2022	January 2023	February 2023	March 2023
Closed claims	56	51	91	39	74	64	61	49	57	57	54	54
New claims	40	49	41	39	63	36	44	41	34	30	57	56

Export Excel – data can be used in calculations



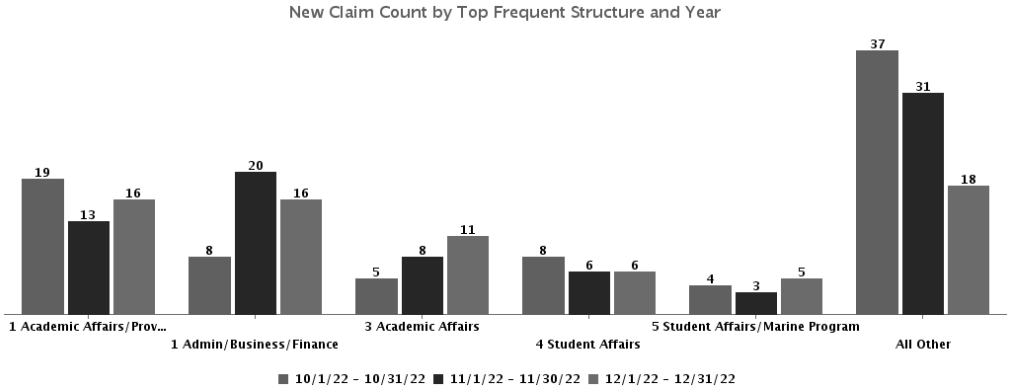
Export Image – image can be used to enhance reports

viaOne Advanced Analytics

sedgwick

viaOne

Clear, graphical output



sedgwick

California State University

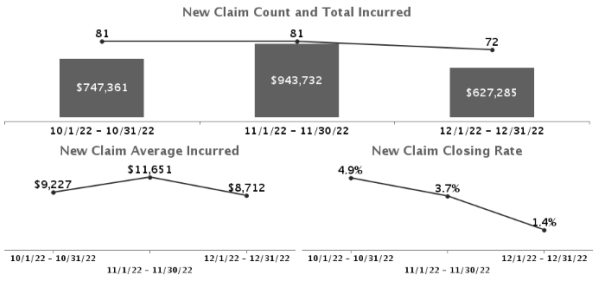
Workers' Compensation Claims Performance Summary

Measurement Period:
10/01/2022 - 10/31/2022 as of 10/31/2022
11/01/2022 - 11/30/2022 as of 11/30/2022
12/01/2022 - 12/31/2022 as of 12/31/2022

Filters Selected:

New Defined: By Date Claim Opened Indemnity Claim Defined: By System Code Closed Claim Option: Excluding Reopened and Closed WC Claim Type: IN;MO Claim Duration: 0-12 Months; 12-24 Months;24-36 Months;36+ Months Incident Indicator: Claims Financial Indicator: Gross Financial Option: No Cap Duration Option: By Date Opened Duration Selection: Include Reopened Days TTD Claim Statistics Based On: IN Claims

New Claims	10/1/22 - 10/31/22	11/1/22 - 11/30/22	12/1/22 - 12/31/22	% Change
Indemnity Type Claims	44	41	34	-17.1%
Total Claims	81	81	72	-11.1%
% Indemnity Type of New Claims	54.3%	50.6%	47.2%	-3.4%
Average Incurred	$9,227	$11,651	$8,712	-25.2%
Average Paid on Closed Claims	$11	$61	$11	-81.5%
Total Claims w/incurred > $100K		2	1	-50.0%
Total Incurred	$747,361	$943,732	$627,285	-33.5%
Total Paid	$21,822	$15,462	$17,853	15.5%
% Litigated on Indemnity Only	9.1%	12.2%	2.9%	-9.3%
Closing Rate	4.9%	3.7%	1.4%	-2.3%
Average Days Open	15	16	17	7.8%
Average TTD Days on IN Claims	4	3	3	-10.2%



viaOne Advanced Analytics (cont.)

sedgwick

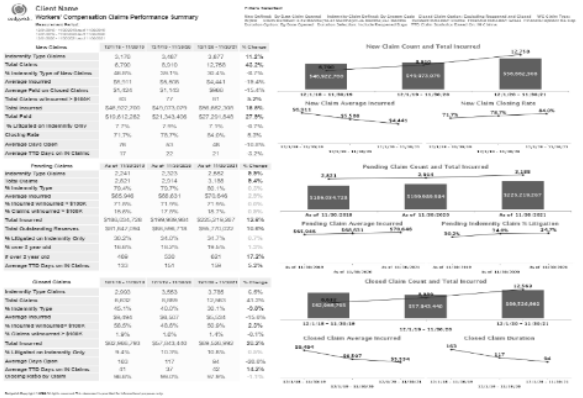
viaOne

Minimal selection parameters required

Highly customizable output

Claim Performance Analytic Tool - Combined

The Claim Performance Analytic Tool contains a suite of reports that provide insight into performance and cost-drivers of new, pending, and closed claims with monthly, quarterly, or year-to-date comparisons of key metrics.



Fiscal Selection

Line of Business:
Workers' Comp

Valuation Choices:
Monthly

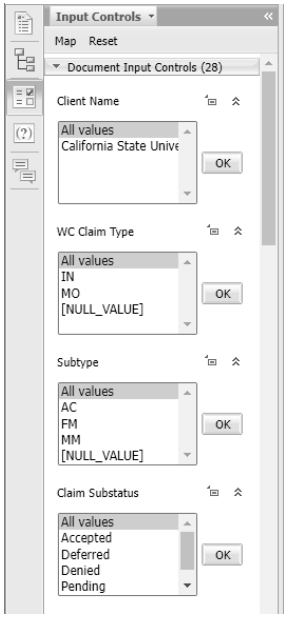
Valuation Periods:
3

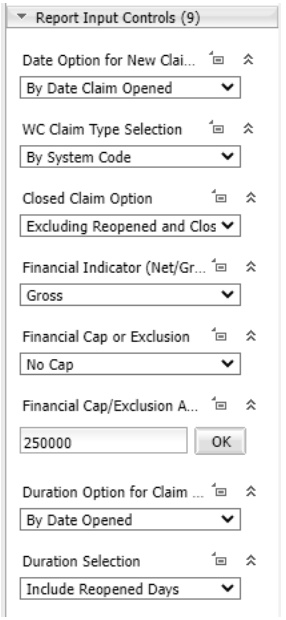
Monthly Selections (End Month)
December
2023

Valuation Order
Sequential

Include:
Claims Only

For month-to-month trends for the end of 2023: Select the Monthly valuation option in Sequential order, and specify December 2023 as the end month. The report will return data for October 2023, November 2023, and December 2023.





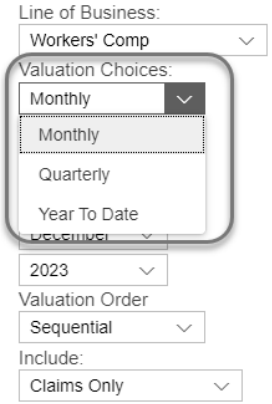
viaOne Advanced Analytics (cont.)

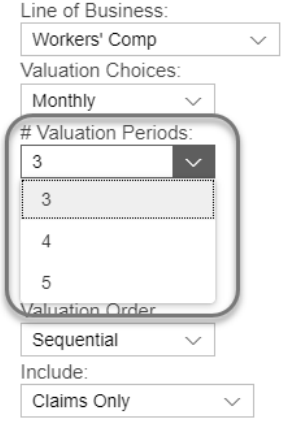
sedgwick

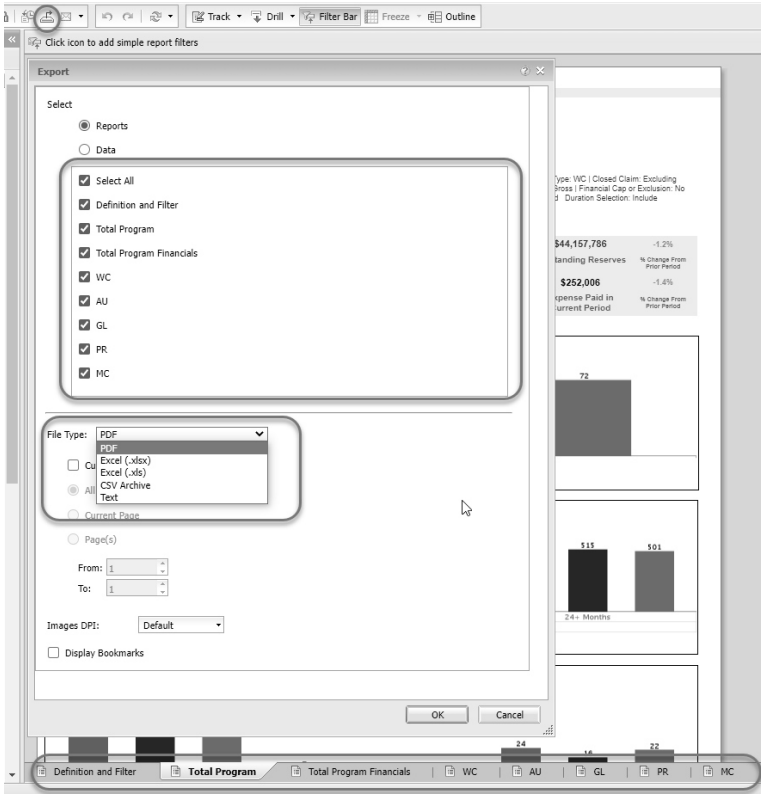
viaOne

Wide variety of data sets, reporting periods, and output

- **Executive Summary**
  - Executive Summary
- **Claim Analysis**
  - Summary & Detail
  - Summary Only
- **Claim Performance Analytic Tool**
  - Combined
  - New Claims
  - Pending Claims
  - Closed Claims
- **Payment Summary & Analysis**
  - Summary Only
  - Detail Only
- **Additional Reports**
  - Loss Run
  - Reserve Change Report
  - Loss Triangle
  - New Claim Comparison
  - Litigation Scorecard
  - Check Register
  - Claim & Expense
  - Return to Work Report

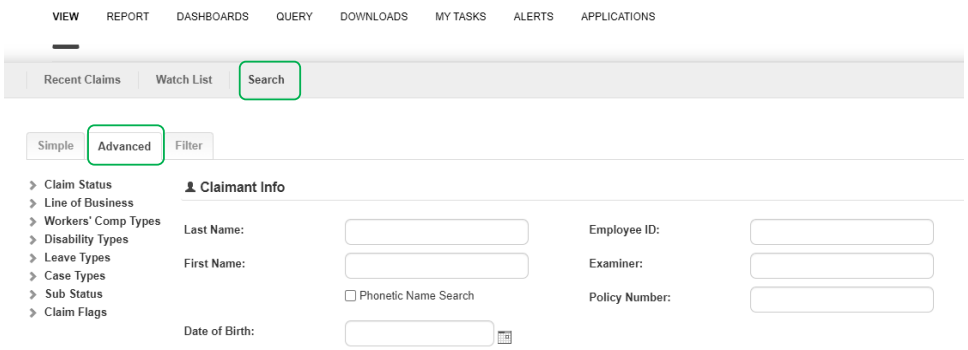


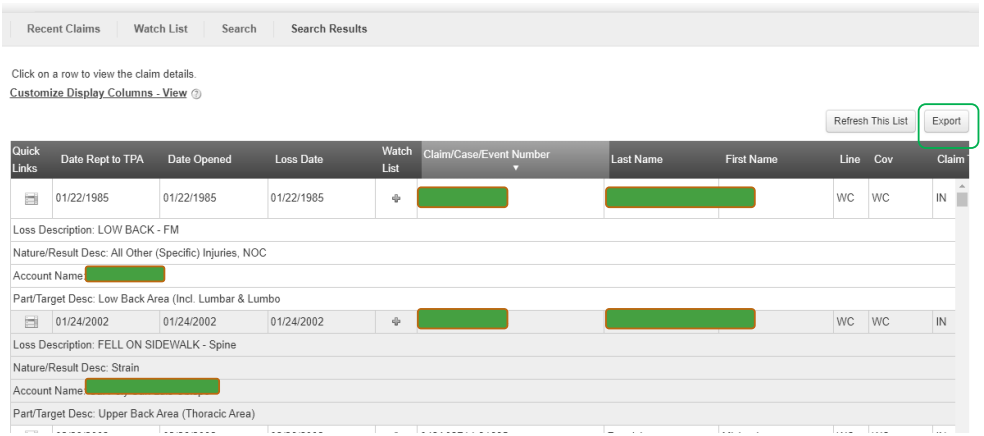




viaOne Advanced Search/Filters

Quick, detailed data exportable in a loss run format



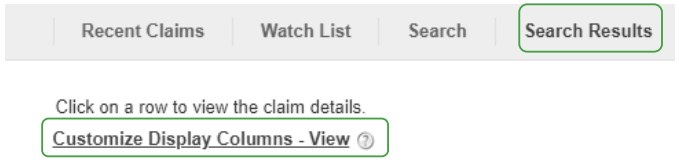


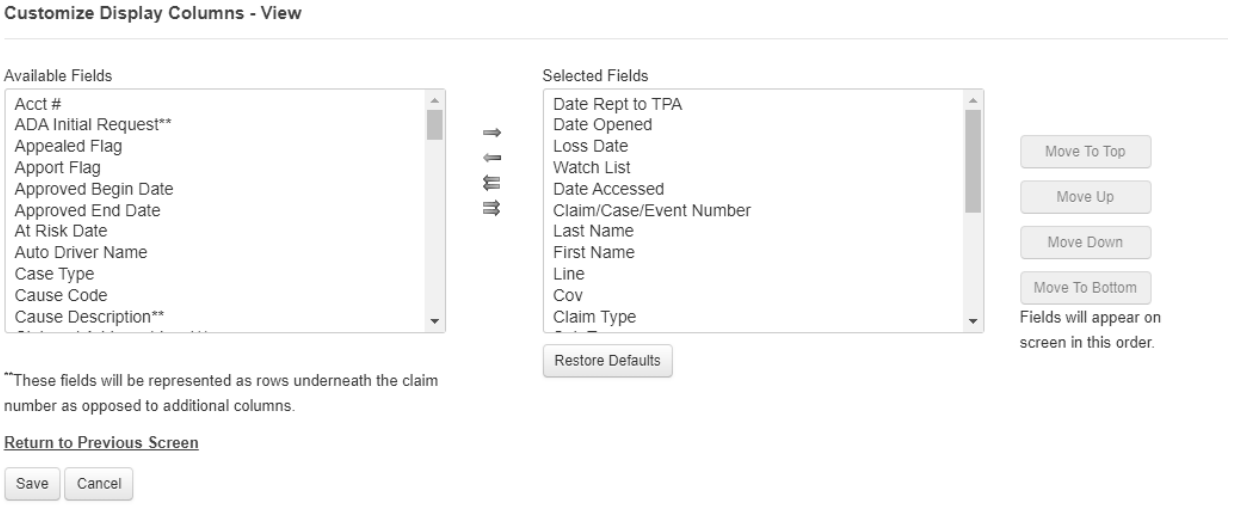
viaOne Advanced Search/Filters (cont.)

sedgwick

viaOne

Customizable output based on search Display Columns menu



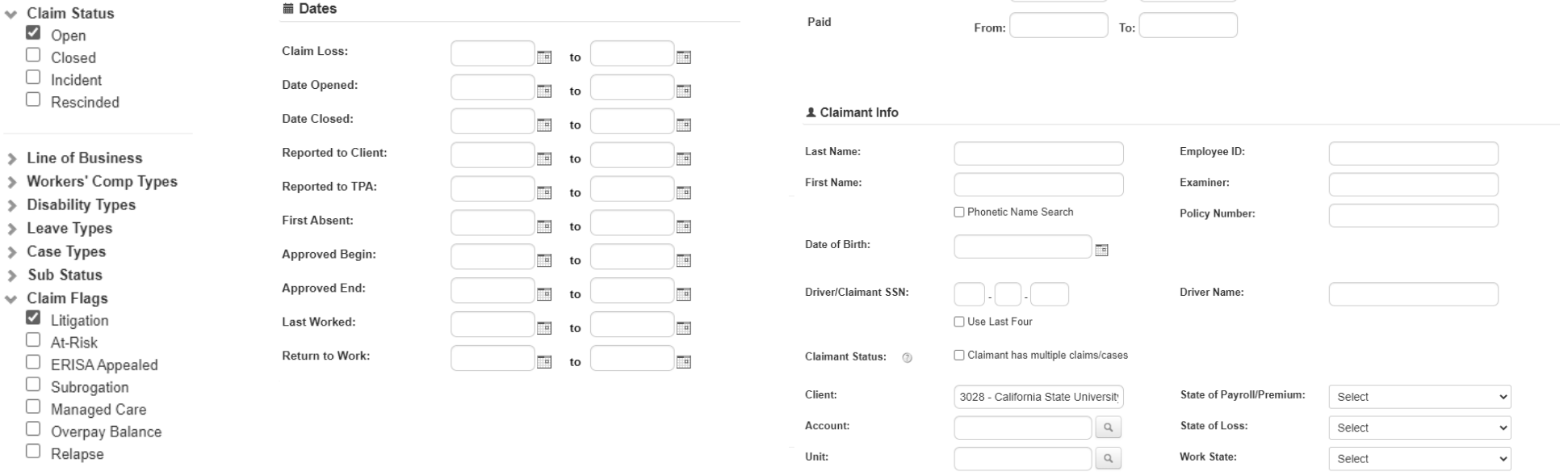


viaOne Advanced Search/Filters (cont.)

sedgwick

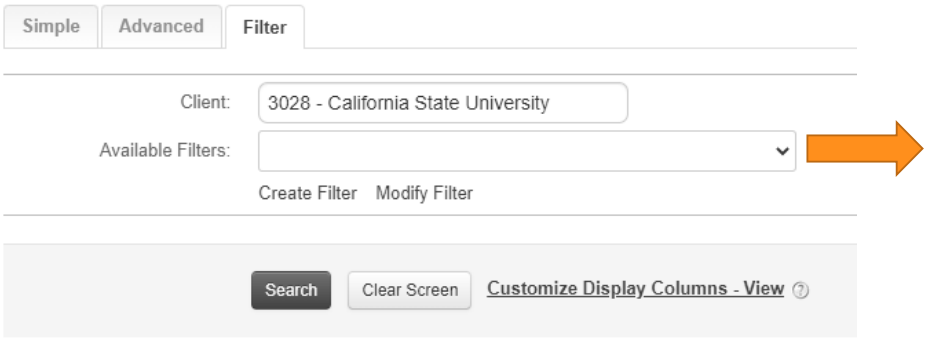
viaOne

Use search parameters to easily narrow results



viaOne Advanced Search/Filters (cont.)

"Filter" function allows user to create and save Search Filters for easily repeatable data collection



viaOne Data Collection: Demonstration/Q&A

sedgwick

viaOne

viaOne client training sessions - April 2023

Thursday, March 16, 2023
We are hosting viaOne training sessions in April. There will be three training modules offered this month.

viaOne Training - Casualty (Basic)
Learn the basics of viaOne functionality, such as navigating preferences, view, my diary and alerts.

Host: David Gurecky
Date: Monday, April 17, 2023
Time: 1 p.m., Central Daylight Time (Chicago, GMT-05:00)
Click here to register for training

Once you are approved by the host, you'll receive a confirmation email with instructions for joining the session. Sessions are limited to 500 attendees.

viaOne Training - Casualty (Advanced)
Learn how to view claim data and customize the information based on your needs through viaOne reports, advanced analytics and dashboards.

Host: David Gurecky
Date: Tuesday, April 18, 2023
Time: 10 a.m., Central Daylight Time (Chicago, GMT -05:00)
Click here to register for training

Once you are approved by the host, you'll receive a confirmation email with instructions for joining the session. Sessions are limited to 500 attendees.