

FITTING THE PIECES TOGETHER CONFERENCE

Monday, April 23, 2018 to Tuesday, April 24, 2018

Program Schedule

(subject to change)

Monday, April 23, 2018	
8:00 am – 5:00 pm Foyer	Registration Open
8:00 am - 9:30 am Bel Aire Ballroom	Breakfast
9:30 am – 10:30 am Bel Aire Ballroom	Opening Remarks
10:30 am – 10:45 am	Break
10:45 am – 12:00 noon Bel Aire Ballroom	<p>General Session – ERM and Beyond: How UCR is Redefining the Student-Centric Research University</p> <p>Description: Like other higher-education institutions, the University of California Riverside operates in an inherently risky environment. By strategically managing risk through the calculated organizational development of an Enterprise Risk Management Team, we are able to redefine our student-centric university to support our intrinsic mission of teaching, research, and public service.</p> <p>Speaker: Ron T. Coley, Vice Chancellor, Business and Administrative Services, University of California, Riverside</p>
12:00 noon – 1:30 pm Bel Aire Ballroom	<p>Luncheon Session – When Terror Comes to Town: Emergency Management Before, During and After the San Bernardino Terror Attack</p> <p>Description: Much has been written and reported about the terror attack in San Bernardino on December 2, 2015, but few have experienced the ensuing events that unfolded behind the scenes from the very first reports of gunfire at the Inland Regional Center like Mike Antonucci as the Emergency Services Manager of the Office of Emergency Services (OES). Unique to this incident, OES staff members were victims as well as responders. The County lost coworkers and friends, yet there was vital work to do in support of both the City of San Bernardino, County leadership and the County as a whole.</p> <p>Emergency Services Officer Robin Lindsay was deployed to the Waterman Incident Command Post (ICP) to serve as a liaison between the ICP and the Operational Area EOC, while Mr. Antonucci coordinated response planning meetings for the County Executive Officer, both internally and externally with Federal, State and Local incident stakeholders, and was involved in the coordination of the FBI Family Assistance Center. Many months post attack, San Bernardino County/Fire OES continues to support the Waterman Incident recovery efforts, including cost recovery, resource requests and after action activities. This presentation will provide attendees a vivid picture of “what went well” due in large part to extensive and collaborative county planning, training and exercise, while providing valuable “lessons learned” that will greatly benefit the emergency management community.</p> <p>Presentation Take-Aways:</p> <ul style="list-style-type: none"> • Attendees will gain an understanding of the importance of inclusive disaster planning, training and exercise to the outcome of any regional incident. • Attendees will benefit from the “behind the scenes” emergency management measures taken to support the response unique to domestic terrorism incidents.

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	<ul style="list-style-type: none"> • Attendees will be equipped with “other considerations” they prepare for a potential terrorism/active shooter incident, especially one that affects the responding jurisdiction’s “family”. • Attendees will be provided valuable emergency management “Lessons Learned” during the Waterman Incident. • Attendees will gain a perspective of the “life cycle” of a terrorism incident from onset of Initial Response through the ongoing Recovery Phase of the incident. <p>Speakers: Michael Antonucci, Emergency Services Manager, Office of Emergency Services, San Bernardino County Fire Department Robin Lindsay, Emergency Services Officer, Retired, Office of Emergency Services, San Bernardino County Fire Department</p>
1:30 pm – 3:00 pm	CONCURRENT SESSION 1
Fairbanks A	<p>Part 1 of 2: FEHA/ADA Disability Compliance and Understanding the Workers’ Compensation Overlay</p> <p>Description: This high octane, solutions-focused presentation will provide employers with additional tools and solutions to address the complex overlay of workers’ compensation and disability compliance under California’s Fair Employment and Housing Act (FEHA) and Title I of the ADA/ADAAA. Ryan and Rachel will expertly guide you through how to create or enhance your disability compliance program to ensure that your organization is compliant, efficient and effective in managing workplace accommodation needs and requests. In addition to focusing on work related injuries, they will also address the difficult accommodation matters related to on-going intermittent leaves, psychological disabilities and employee/supervisor conflicts in the workplace. You won’t want to miss this highly anticipated session. You will leave feeling empowered, entertained and with tangible tools to enhance your good work.</p> <p>Speakers: Ryan Eskin, University Counsel, Office of General Counsel, CSU Chancellor’s Office of the Chancellor Rachel Shaw, Principal Consultant, Shaw HR Consulting, Inc.</p>
Fairbanks B	<p>Marijuana Law in the Workers’ Compensation and Employment Context</p> <p>Description: Looks at the history of the laws from the prohibition era to present. Covers the Compassionate Use Act of 1996, and the Control, Regulate, and Tax Adult Use of Marijuana Act of 2016. Addresses California, and other state and federal laws in the workers’ compensation and employment law context.</p> <p>Speakers: Jim Black, Founding Partner, Black and Rose Brent J. Rose, Founding Partner, Black and Rose Blair Trigg, Managing Partner, Sacramento Office, Black and Rose</p>
Fairbanks C	<p>H2 – Oh – No! A Case Study of Campus Drinking Water Health & Safety</p> <p>Description: A Case Study about finding and fixing lead in drinking water on the Sacramento State Campus. A timeline of the events, followed by a discussion of Risk Management and Risk Communication Do’s and Don’ts, and how the campus turned the negative press into positive press in one year. The Case Study will be followed by a Q&A.</p> <p>Speaker: Gary Rosenblum, ARM, Senior Director, Risk Management Services, CSU Sacramento</p>

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Fairbanks D	<p>Risk Management for Non-Risk Managers and Risk Assessment 101</p> <p>Description: This session will cover fundamentals of risk management and help demonstrate the intuitiveness with which most people already practice risk management. Participants will understand how to instill a culture of everyday risk management and responsible risk engagement in their campus environment through a values-based approach to managing risks and making mission-based decisions. Participants will learn how to engage risk rather than avoid it, and how to get to “Yes!”</p> <p>Speaker: Erin Fullerton, Risk Manager, CSU San Marcos</p>
<p>3:00 pm – 3:30 pm Foyer</p>	Refreshment Break
<p>3:30 pm – 5:00 pm</p>	CONCURRENT SESSION 2
Fairbanks A	<p>Part 2 of 2: FEHA/ADA Disability Compliance and Understanding the Workers’ Compensation Overlay</p> <p>Description: This high octane, solutions-focused presentation will provide employers with additional tools and solutions to address the complex overlay of workers’ compensation and disability compliance under California’s Fair Employment and Housing Act (FEHA) and Title I of the ADA/ADAAA. Ryan and Rachel will expertly guide you through how to create or enhance your disability compliance program to ensure that your organization is compliant, efficient and effective in managing workplace accommodation needs and requests. In addition to focusing on work related injuries, they will also address the difficult accommodation matters related to on-going intermittent leaves, psychological disabilities and employee/supervisor conflicts in the workplace. You won’t want to miss this highly anticipated session. You will leave feeling empowered, entertained and with tangible tools to enhance your good work.</p> <p>Speakers: Ryan Eskin, University Counsel, Office of General Counsel, CSU Office of the Chancellor Rachel Shaw, Principal Consultant, Shaw HR Consulting, Inc.</p>
Fairbanks B	<p>Kicking A\$\$ and Closing Claims</p> <p>Description: This presentation will give an overview of how Sedgwick and San Francisco State University worked effectively and collaboratively to reduce their workers’ compensation case load by 45% in less than a year. Jennifer will discuss what an accelerated claim closure list is. Victoria will discuss what she did at the SFSU campus level.</p> <p>Speakers: Jennifer Knorr, Team Lead-CSU, Sedgwick Claims Management Services, Inc. Victoria Ramos, Integrated Disability Management Coordinator, Superior Court of California, County of Alameda (formerly at SFSU)</p>

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Fairbanks C	<p>Lab Safety at CSU</p> <p>Description: In this session, we'll discuss the initiatives currently underway to enhance safety in spaces where inherently high risk materials or procedures are used. Included will be a discussion of regulatory and legal lessons learned from recent incidents in other academic settings along with current audit activities.</p> <p>Speakers:</p> <p>Stephen Leland, Director, Environmental Health and Safety, Administration & Business Affairs, CSU Sacramento</p> <p>Leo Lopez, Associate Director, Environmental Health and Safety Office, CSU Fullerton</p> <p>Jill Parker, Consultant, Jill Parker Consulting</p>
Fairbanks D	<p>Disaster Hits! Are YOU Ready to Tackle the Disaster Recovery Process, Insurance Coverages and Implications for Your Campus?</p> <p>Description: When disaster strikes at your campus, are you ready to respond and recover? This session will walk through the disaster recovery process from planning before disaster strikes, through the operational period of response, to what the disaster recovery entails and points to consider regarding insurance coverage and claims information.</p> <p>Speakers:</p> <p>Rick Blackburn, Assistant Director, CO Emergency and Continuing Operations, CSU Office of the Chancellor</p> <p>Robert Frey, Regional Claims Director, Alliant Insurance Services</p>
5:30 pm – 7:30 pm Bel Aire Ballroom	Welcome Reception
	Dinner on your own
Tuesday, April 24, 2018	
8:00 am – 4:30 pm Foyer	Registration
8:00 am - 9:00 am Bel Aire Ballroom	Breakfast
9:00 am – 10:30 am Bel Aire Ballroom	<p>General Session – Risk and Resilience</p> <p>Description: Fitting the pieces together, how to integrate enterprise risk management, emergency management, business continuity, and operations to enhance organizational resilience. Understanding roles, responsibilities, and elements needed to create a resilience mindset on campuses, in which institutions not only survive in the face of adversity but thrive.</p> <p>Speaker: Andre Le Duc, Chief Resilience Officer, Associate Vice President, Safety and Risk Services and Administrative Services, University of Oregon</p>
10:30 am – 10:45 am	Break
10:45 am – 12:00 noon	CONCURRENT SESSION 3

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Fairbanks A	<p>Freedom of Speech and Expression on Campus</p> <p>Description: University campuses are once again popular places for groups of varying ideologies to gather, and express their oftentimes controversial viewpoints. How do we manage this old trend that is new once again? How do we ensure that our policies and procedures allow for the right amount of free speech – but in a way that is safe for our campus communities? How do we minimize the risk to our students, employees, and third parties?</p> <p>Speaker: Nada Moeiny, University Counsel, Office of General Counsel, CSU Chancellor's Office</p>
Fairbanks B	<p>Emergency Management Coordination Across Disciplines</p> <p>Description: A multi-disciplinary panel seeks to provide coordination perspectives and resolution to multiple threat scenarios from their various perspectives of EH&S, continuity, emergency management, risk management, and human resources. Threats include building earthquake, hazardous materials, and acts of violence. Session participants are encouraged to relate situations typical to their campus.</p> <p>Speakers:</p> <p>Alisha Brown, Director of Total Wellness, Human Resources, Diversity & Inclusion, CSU Fullerton</p> <p>Frank Castro-Wehr, Director, Readiness and Resilience Programs, Witt O'Brien's</p> <p>Marvin Pratt, Director and Radiation Safety Officer, Department of Environmental Health and Safety, CSU Chico</p> <p>Laura Rodriguez-Mascorro, Emergency and Continuity Coordinator, Safety and Risk Management, CSU Stanislaus</p> <p>Matt Stanley, Director, Preparedness Programs, Witt O'Brien's</p> <p>Robert Williams, Emergency Manager, Emergency Management, CSU San Marcos</p>
Fairbanks C	<p>The Ultimate Risk Owners</p> <p>Description: Positively and pro-actively engaging campus executives in safety management is key to success. Join us for a case study of San Marcos' approach to involving the hearts and minds of senior leadership. Designed for EHS, WC, RM, and EM.</p> <p>Speakers:</p> <p>Erin Fullerton, Risk Manager, CSU San Marcos</p> <p>Katy Rees, Associate Vice President, Finance and Administrative Services, CSU San Marcos</p>

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Fairbanks D	<p>Test Your Workers' Compensation Knowledge</p> <p>Description: This popular session is a fun, interactive review of workers' compensation facts and fiction designed specifically for the CSU. The session will include discussion on claim compensability, benefit delivery, reporting requirements, medical treatment issues, the impact of reform legislation changes from SB 863 and 2016 case law updates. The session is a great refresher for those with experience in workers' compensation and a good introduction to those that may be new to the world of workers' compensation.</p> <p>Speakers: Patricia Daniels, AVP, Claims, Sedgwick Claims Management Services, Inc. Jacki Graf, Workers' Compensation Consultant, Vice President, Alliant Insurance Services Cindy Parker, Senior Vice President Operations, Sedgwick Claims Management Services, Inc.</p>
12:00 noon – 1:15 pm	Lunch: Closing Remarks and Opportunity Drawings <i>(must be present to win)</i>
1:15 pm – 2:45 pm	CONCURRENT SESSION 4
Fairbanks A	<p>Traveler Security and Kidnap: The Current and Changing Environment</p> <p>Description: The presenter will discuss Kidnapping trends and the changing security environment worldwide. Attendees will be better able to advise travelers of the risks and ways to improve their personal security while traveling.</p> <p>Speakers: Stuart Allen, Underwriting Manager, Hiscox Special Risks Dwight Kartchner, Response Consultant, Control Risks Mike Pattishall, Principal, Control Risks</p>
Fairbanks B	<p>Faculty Perceptions of Managing Risks, Round II – a Qualitative Analysis</p> <p>Description: Risk Management addresses risks through daily interactions with various stakeholders. One challenge of effective risk management is establishing communication impactful enough to lead to operational/behavioral change(s). Understanding how stakeholders perceive risk is key to effective risk communication. This presentation explores research into how faculty perceive their role in managing risk within a university operation, service learning.</p> <p>Speaker: Jody Van Leuven, Ed.D., Assistant Director, Systemwide Risk Management, CSU Chancellor's Office</p>
Fairbanks C	<p>Training Secrets to Creating Compelling Presentations</p> <p>Description: Are you a boring presenter? You might be, unless you've built in engaging activities to interact with your audience. If you're not sure, it's time to learn about new teaching methods. By the end of this session, you will be able to create compelling presentations using collaborative tools, commercials, and TED talks. We will reveal the secrets to making learning memorable from years of training (what once used to be) mind-numbing, technical EH&S information. Stop the eyes from glazing over; find out how to make your stuff "stick."</p> <p>Speaker: Janette de la Rosa Ducut, Ed.D., Training Director, Risk & Safety Training Education, University of California, Riverside</p>

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Fairbanks D	<p>Catching Fire: The CSU Response and Recovery Challenges. How the CSU Responded and Participated in Recovery Efforts of Regional California Wildfires and the Lessons Learned</p> <p>Description: Lessons learned on response challenges and sustaining an activated EOC, mutual aid pros and cons, reopening and repopulation of the campus and overall regional recovery. CSU system-wide coordination and the State Operations Center.</p> <p>Speakers: Missy Brunetta, Director, Emergency Services and Parking Services, Sonoma State University Ken Folsom, Emergency Manager, University Police, CSU Monterey Bay</p>
2:45 pm – 3:15 pm Foyer	Refreshment Break
	Adjournment

Thank you for coming!