



POINTS OF CONTACT FOR FUNCTIONS, PROGRAMS & SERVICES | ACADEMIC YEAR 2021-22

Point of Contact	Functional, Programmatic and Services Areas
<p>Noelia Gonzalez, Interim Systemwide Director of Financial Aid Programs (ngonzalez@calstate.edu)</p>	<ul style="list-style-type: none"> • CSU financial aid policies and procedures, e.g., cost of attendance, State University Grants, fee/tuition waivers, etc. • Federal financial aid regulations, e.g., Pell Grants, Federal-Work-Study, Satisfactory Academic Progress, federal student loan programs, etc. • State financial aid practices, e.g., CalGrant, Middle Class Scholarship, CA Dream Act, etc. • Scholarships
<p>Dr. April Grommo, Assistant Vice Chancellor for Enrollment Management Services (agrommo@calstate.edu)</p>	<ul style="list-style-type: none"> • Admissions policies and processes (including CalState Apply & Admission Handbook) <ul style="list-style-type: none"> ○ Impaction; redirection ○ A-G course requirements, standardized testing • CSU Fully Online • Outreach and recruitment (including counselor conferences) • Records and registration, e.g., transcripts, graduation, catalog copy, etc. • Student success technology platforms (including EAB Navigate)
<p>Duan Jackson, Interim Systemwide Director of Student Advising Initiatives (djackson@calstate.edu)</p>	<ul style="list-style-type: none"> • Academic support programs • Career development services • Learning assistance programs • New student orientation • Student advising
<p>Dr. Lea Jarnagin, Interim Systemwide Director of Student Wellness and Basic Needs Initiatives (ljarnagin@calstate.edu)</p>	<ul style="list-style-type: none"> • Basic needs initiatives <ul style="list-style-type: none"> ○ Food insecurity, e.g., food pantries, CalFresh ○ Homelessness/housing insecurity, e.g., emergency housing ○ Crisis fund programs • Counseling and psychological services <ul style="list-style-type: none"> ○ Confidential sexual assault victim-advocates (Title IX procedures) • Health promotion, health education and wellness programs • Medical services
<p>Ray Murillo, Systemwide Director of Student Affairs Programs (rmurillo@calstate.edu)</p>	<ul style="list-style-type: none"> • Child care centers and services • Cultural/PRIDE/gender/women’s centers and other identity-based centers • Educational Opportunity Programs (EOP) • Foster youth programs • Intramural and recreational sports programs • Residency and nonresident tuition exemptions (i.e., AB540 waiver) • Respondent advisors (Title IX procedures) • Services for students with disabilities • Student conduct administration • Student activities, student life, and student organizations • Undocumented student services, e.g., Dream Resource Centers, immigration legal services, etc.
<p>Dr. Suzanne Phillips, Interim Associate ViceChancellor for Student Affairs andEnrollment Management (sphillips@calstate.edu)</p>	<ul style="list-style-type: none"> • Campus climate, diversity, equity, inclusion and social justice • COVID-19 pandemic co-curricular response • Housing and residential life • Intercollegiate athletics • Student Affairs Council liaison