

# California State University

Office of the Chancellor

Management Personnel Plan

Job Reporting System Administrative Guide

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# **INTRODUCTION**

**Background**: Prior to 1984, the California State University (CSU) management and supervisory positions, as defined by the Higher Education Employer-Employee Relations Act (HEERA), were classified in task-oriented, narrowly-defined classifications. In 1984, the CSU replaced this management/supervisory classification structure with the Management Personnel Plan (MPP). The MPP, defined in Title 5, Article 2.2, is an integrated personnel system addressing employment rights, benefits, and conditions for employees designated as "management" or "supervisory" under HEERA. The MPP was and is designed to be a flexible personnel program consisting of four very broad generic classification levels (Administrator I, II, III and IV) and correspondingly broad salary ranges. For a few years, the old classifications were referred to as "tracking classes." However, administrative references to these tracking classes were eliminated December 31, 1994 (refer to <u>HR Letter 1994-31</u>).

**Introduction to the MPP Job Reporting System:** On January 1, 1995, the MPP Job Reporting System was implemented to meet federal and state reporting requirements and to address campus and systemwide reporting needs. Consistent with federal and state reporting requirements, this system is structured to report MPP employees in the following categories:

- Administrators Those who have full budgetary, personnel authority, and responsibility for formulating and administering policies and programs in the assigned functional area (e.g., Vice Presidents, Deans, Senior Managers).
- **Supervisors** Those who have the authority to hire, discipline, promote or discharge a group of employees (e.g., Payroll Supervisor, Accounting Supervisor).
- **Professionals** Those who have significant responsibility for formulating and administering policies for an assigned program or functional area (e.g., Attorneys, Labor Relations Managers, Affirmative Action Officers).

Campuses are responsible for assigning each MPP employee with a MPP Job Code which determines the appropriate category defined above. This guide provides campuses with instructions and information on assigning MPP Job Codes.

# **INSTRUCTIONS**

# USING THE MPP JOB REPORTING SYSTEM

Campuses are responsible for assigning an MPP employee into the appropriate category. The MPP Job Reporting System is designed exclusively for MPP positions. A position may be assigned to this system by following the procedures outlined below:

# 1. Evaluating the Job

Review and evaluate the position to determine if it meets the Higher Education Employer-Employee Relations Act (HEERA) criteria for inclusion in the MPP.

# 2. Selecting a MPP Job Code

The MPP Job Code consists of the following three elements: Job Family, Job Function, and Job Category (aka reporting category). The first step is to determine the most appropriate MPP Job Code for the position. Select the MPP Job Code which best represents the Job Family, Job Function, and Job Category of the position:

- Job Family The first digit of the MPP Job Code represents the Job Family. The Job Family includes job functions that share similarities in the nature of work. Refer to the MPP Job Family Table section for a brief description of each Job Family.
- Job Function The second and third digits of the MPP Job Code identify the Job Function. The Job Function describes work activities commonly associated with a particular occupational group or discipline. Job Functions are provided in two sorts: 1) by Job Family, and 2) in alphabetical order. In addition, Job Function descriptions are also provided. Refer to the appropriate section in this guide.
- Job Category The fourth digit of the MPP Job Code represents the Job Category which HR Administration uses to assign the appropriate Affirmative Action Code. The Job Category indicates the reporting category to which a position is assigned. For reporting category definitions, refer to the Reporting Categories section in this guide.

Once a MPP Job Code has been selected for a position, check the Affirmative Action code on the MPP Job Code table to ensure that the MPP Job Code selected appropriately categorizes the position for IPEDS reporting. Refer to the CIRS section for information on how to access the MPP Job Code table. Refer to IPEDS section for information on how the Affirmative Action code is used for IPEDS reporting.

# 3. Selecting a Campus Job Title

A generic title and an abbreviated title have been assigned to each MPP Job Code. The campus may override this title with one that more accurately describes the duties of the position. This may be accomplished through CIRS and instructions are found in the CIRS section. The campus working title may be used if desired.

#### 4. Using a Campus Organization Code

The campus has the option of entering a user-defined code and title which identifies a reporting relationship or organizational structure unique to the campus.

#### 5. Determining the Salary Range

Once the MPP Job Code has been determined, select the desired salary range (MPP Administrative Grade Levels I-IV) for the position. This decision typically is based on such factors as internal equity, reporting relationships, external market analysis, and recruitment needs.

#### 6. Implementation

The final step is to prepare the appropriate payroll and personnel transaction documents to update PIMS, the SCO's employment history system. Refer to the Employment History Information section for more information on this process.

# $\begin{array}{c} \text{MPP JOB CODE KEY ENTRY EXAMPLE} \\ \text{(C035)} \\ \\ C & 035 \\ \hline \\ C & 035 \\ \hline \\ C & 5 \\ \hline \\ C & \hline$

The MPP Job Code is a four-character code, comprised of three separate elements that together identify an individual job.

- The first element is the Job Family which is always an alpha character. Examples of Job Families are: Finance (C), Human Resources (H), and Information Technology (I).
- The second element is the Job Function which is a 2 digit <u>numeric</u> field. Examples of Job Functions are: Accounting (03), Payroll (12), and Computer Operations (04). Please note that there is a leading <u>zero</u> (not the letter "O") before the 3 and 4 in the Accounting and Operations examples.
- The third element is the Job Category which is a 1 digit numeric field. This field has possible values from 1 9 and designates the type of job (Administrator, Supervisor, or Professional) for reporting purposes.

# MPP JOB FAMILY TABLE

#### <u>Code</u> <u>Name and Description</u>

#### A Administrative Affairs

Positions having responsibility for campus administrative affairs functions, including general administration, executive support, administrative planning and analysis, administrative information systems, program management, project management, and departmental administrative services.

# **B** Business Operations

Positions having responsibility for campus business operations functions, including general administration, automotive and equipment maintenance, building and trades maintenance, contracts and grants, custodial services, grounds and landscaping services, inventory planning and control, business information systems, mailing services, purchasing, reproduction and reprographics, and shipping and receiving.

## C Finance

Positions having responsibility for campus finance functions, including general administration, accounting, auxiliaries' fiscal management, asset/trust accounting, auditing, budget, cashiering, cash management, collections, financial aid accounting, financial planning and analysis, and financial information systems.

#### E Environmental Health and Safety

Positions having responsibility for campus environmental health and safety functions, including general administration, occupational health and safety, hazardous materials management, hazardous waste management, radiation safety, risk management, and industrial hygiene.

# F Facilities Management

Positions having responsibility for campus facilities management functions, including general administration, architectural services, construction projects, energy management, engineering services, facilities planning, housing operations, facilities information systems, plant operations, technical equipment, work control, space utilization, satellite facilities management, and complex facilities management.

# G Legal Services

Positions providing legal counsel to a campus president.

# H Human Resources

Positions having responsibility for campus human resources functions, including general administration, benefits, compensation and classification, employee relations, employment, employee diversity programs, human resources information systems, training and staff development, workers' compensation, employee assistance, and payroll.

## I Information Technology

Positions having responsibility for campus information technology functions, including general administration, applications systems, computer operations, database administration, end user information systems, network control, operating/software systems, programming/analysis, multi-media services, telecommunications, and user support services.

# L Library and Information Science

Positions having responsibility for campus library and information science functions, including general administration, information services, technical services, media and audio/visual services, access services, library information systems, documents, and library special collections.

#### M Academic Affairs

Positions having responsibility for campus academic affairs functions, including general administration, administrative support, academic planning and analysis, academic programs, academic advising, faculty affairs, faculty research and development, institutional studies, international programs, off-campus programs, teacher credential programs, and academic information systems.

#### N Schools and Colleges

Positions having administrative responsibility for campus instructional units, including agriculture, architecture and environmental design, arts, letters, humanities, business, communications, continuing and extended education, education, engineering and computer science, fine arts, graduate programs, health and human services, undergraduate programs, mathematics, sciences, service-related professions, and social sciences.

#### O Instructional Support

Positional having responsibility for campus instructional support functions, including laboratory management, research program management, farm management, instructional information systems, marine education, CMA engineering services, CMA shipboard training, and research science.

#### P Public Safety

Positions having responsibility for public safety functions, including police services, security services, and parking services.

#### Q Athletics

Positions having responsibility for campus athletics functions, including general administration, major sports, minor sports, sports information, CMA sports and recreation programs, intramural and recreation programs, and ticket management.

#### **R** Enrollment Services

Positions having responsibility for campus enrollment services functions, including general administration, admissions, financial aid, international admissions, registration and records, and testing.

# S Student Services

Positions having responsibility for student services functions, including general administration, administrative support, career development and placement, disabled student services, student academic services, residence halls, learning resources, multi-cultural services, student life, and student information systems.

# T Student Health Services

Positions having responsibility for student health functions, including general administration, counseling and psychological services, clinical laboratory services, health records, nursing services, and medical services.

## U University Advancement

Positions having responsibility for university advancement functions, including general administration, alumni affairs, annual giving, capital campaign, corporate and foundation relations, major gifts, planned giving, prospect research, development information systems, campus development, school/college development, governmental/community relations, public relations, events planning, publications, CMA development, and athletics development.

# X Auxiliary Enterprises

Positions having responsibility for campus auxiliary functions, including general administration, university union, bookstore, food service, and food preparation.

## Y Other

Positions having responsibility for functions not included elsewhere in this plan (e.g., radio station management, television station management, museum curatorship, other management).

# Z Systemwide Function

Positions having responsibility for systemwide functions, including academic affairs, business and finance, general counsel, human resources, physical planning and development, internal audit, information resources and technology, institutional advancement, public affairs, federal relations, and governmental affairs.

# FUNCTIONS BY MPP JOB FAMILY CODE

#### MDD I.L E :1

MPP Job Family	<u>Code</u>	Function Name	<u>Code</u>
Administrative Affairs	А	General Administration	01
Administrative Affairs	А	Executive Support	02
Administrative Affairs	А	Administration Planning & Analysis	03
Administrative Affairs	А	Administrative Information Systems	04
Administrative Affairs	А	Program Management	05
Administrative Affairs	А	Project Management	06
Administrative Affairs	А	Departmental Administrative Services	07
Business Operations	В	General Administration	01
Business Operations	В	Multiple Functions	02
Business Operations	В	Automotive & Equipment Maintenance	03
Business Operations	В	Building 🗢 Trades Maintenance	04
Business Operations	В	Contracts & Grants	05
Business Operations	В	Custodial Services	06
Business Operations	В	Grounds & Landscaping Services	07
Business Operations	В	Inventory Planning & Control	08
Business Operations	В	Business Information Systems	09
Business Operations	В	Mailing Services	10
Business Operations	В	Purchasing	11
Business Operations	В	Reproduction & Reprographics	12
Business Operations	В	Shipping and Receiving	13
Finance	С	General Administration	01
Finance	С	Multiple Functions	02
Finance	С	Accounting	03
Finance	С	Fiscal Management- Auxiliaries	04
Finance	С	Asset/Trust Accounting	05
Finance	С	Auditing	06
Finance	С	Budget	07
Finance	С	Cashiering	08
Finance	С	Cash Management	09
Finance	С	Collections	10
Finance	С	Financial Aid Accounting	11
Finance	С	Financial Planning & Analysis	12
Finance	С	Financial Information Systems	13
Environmental Health and Safety	Е	General Administration	01
Environmental Health and Safety	Е	Multiple Functions	02
Environmental Health and Safety	Е	Occupational Health a& Safety	03
Environmental Health and Safety	Е	Hazardous Materials Management	04
Environmental Health and Safety	Е	Hazardous Waste Management	05
Environmental Health and Safety	Е	Radiation Safety	06
Environmental Health and Safety	Е	Risk Management	07
Environmental Health and Safety	Е	Industrial Hygiene	08
Facilities Management	F	General Administration	01
Facilities Management	F	Multiple Functions	02

<u>MPP Job Family</u>	<u>Code</u>	Function Name	<u>Code</u>
Facilities Management	F	Architecture Services	03
Facilities Management	F	Construction Projects	04
Facilities Management	F	Energy Management	05
Facilities Management	F	Engineering Services	06
Facilities Management	F	Facilities Planning	07
Facilities Management	F	Housing Operations	08
Facilities Management	F	Facilities Information Systems	09
Facilities Management	F	Plant Operations	10
Facilities Management	F	Technical Equipment	11
Facilities Management	F	Work Control	12
Facilities Management	F	Space Utilization	13
Facilities Management	F	Satellite Facilities Management	14
Facilities Management	F	Complex Facilities Management	15
Legal Services	G	Campus Legal Counsel	01
Human Resources	Н	General Administration	01
Human Resources	Н	Multiple Functions	02
Human Resources	Н	Benefits	03
Human Resources	Н	Compensation & Classification	04
Human Resources	Н	Employee Relations	05
Human Resources	Н	Employment	06
Human Resources	Н	Employee Diversity Programs	07
Human Resources	Н	Human Resources Information Systems	08
Human Resources	Н	Training ở Staff Development	09
Human Resources	Н	Workers' Compensation	10
Human Resources	Н	Employee Assistance	11
Human Resources	Н	Payroll	12
Information Technology	Ι	General Administration	01
Information Technology	Ι	Multiple Functions	02
Information Technology	Ι	Applications Systems	03
Information Technology	Ι	Computer Operations	04
Information Technology	Ι	Database Administration	05
Information Technology	Ι	End User Information Systems	06
Information Technology	Ι	Network Control	07
Information Technology	Ι	Operating/Software Systems	08
Information Technology	Ι	Programming/Analysis	09
Information Technology	Ι	Multi-Media Services	10
Information Technology	Ι	Telecommunications	11
Information Technology	Ι	User Support Services	12
Library & Information Science	L	General Administration	01
Library & Information Science	L	Multiple Functions	02
Library & Information Science	L	Information Services	03
Library & Information Science	L	Technical Services	04
Library & Information Science	L	Media & Audio/Visual Services	05
Library & Information Science	L	Access Services	06
Library & Information Science	L	Library Information Systems	07
Library & Information Science	L	Documents	08
Library & Information Science	L	Library Special Collections	09

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<u>MPP Job Family</u>	<u>Code</u>	Function Name	<u>Code</u>
Academic Affairs	Μ	General Administration	01
Academic Affairs	Μ	Multiple Functions	02
Academic Affairs	Μ	Administrative Support	03
Academic Affairs	Μ	Academic Planning & Analysis	04
Academic Affairs	Μ	Academic Programs	05
Academic Affairs	Μ	Academic Advising	06
Academic Affairs	Μ	Faculty Affairs	07
Academic Affairs	Μ	Faculty Research & Development	08
Academic Affairs	Μ	Institutional Studies	09
Academic Affairs	Μ	International Programs	10
Academic Affairs	Μ	Off-Campus Programs	11
Academic Affairs	Μ	Teacher Credential Programs	12
Academic Affairs	Μ	Academic Information Systems	13
Schools & Colleges	Ν	Agriculture	01
Schools & Colleges	Ν	Architecture & Environmental Design	02
Schools & Colleges	Ν	Arts & Letters	03
Schools & Colleges	Ν	Arts & Sciences	04
Schools & Colleges	Ν	Arts, Letters & Humanities	05
Schools & Colleges	Ν	Business	06
Schools & Colleges	Ν	Communications	07
Schools & Colleges	Ν	Continuing & Extended Education	08
Schools & Colleges	Ν	Education	09
Schools & Colleges	Ν	Engineering ở Computer Science	10
Schools & Colleges	Ν	Fine Arts	11
Schools & Colleges	Ν	Graduate Programs	12
Schools & Colleges	Ν	Health & Human Services	13
Schools & Colleges	Ν	Humanities	14
Schools & Colleges	Ν	Undergraduate Programs	15
Schools & Colleges	Ν	Science & Mathematics	16
Schools & Colleges	Ν	Sciences	17
Schools & Colleges	Ν	Service-Related Professions	18
Schools & Colleges	Ν	Social Sciences	19
Schools & Colleges	Ν	Schools & Colleges – Other	20
Instructional Support	О	Laboratory Management	01
Instructional Support	О	Research Program Management	02
Instructional Support	О	Farm Management	03
Instructional Support	О	Instructional Information Systems	04
Instructional Support	О	Marine Education	05
Instructional Support	O	CMA Engineering Services	06
Instructional Support	O	CMA Shipboard Training	07
Instructional Support	О	Research Science	08
Public Safety	Р	Police Services	01
Public Safety	Р	Security Services	02
Public Safety	Р	Parking Services	03
Athletics	Q	Major Sports	01
Athletics	Q	Minor Sports	02
Athletics	Q	Sports Information	03

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<u>MPP Job Family</u>	<u>Code</u>	Function Name	<u>Code</u>
Athletics	Q	CMA Sports & Recreation Programs	04
Athletics	Q	Intramural & Recreation Programs	05
Athletics	Q	Ticket Management	06
Athletics	Q	General Administration	07
Athletics	Q	Multiple Functions	08
Enrollment Services	R	General Administration	01
Enrollment Services	R	Multiple Functions	02
Enrollment Services	R	Admissions	03
Enrollment Services	R	Admissions & Financial Aid	04
Enrollment Services	R	Admissions & Records	05
Enrollment Services	R	Financial Aid	06
Enrollment Services	R	International Admissions	07
Enrollment Services	R	Registration & Records	08
Enrollment Services	R	Testing	09
Student Services	S	General Administration	01
Student Services	S	Multiple Functions	02
Student Services	S	Administrative Support	03
Student Services	S	Career Development & Placement	04
Student Services	S	Disabled Student Services	05
Student Services	S	Student Academic Services	06
Student Services	S	Residence Halls	07
Student Services	S	Learning Resources	08
Student Services	S	Multi-Cultural Services	<i>09</i>
Student Services	S	Student Life	10
Student Services	S	Student Information Systems	11
Student Health	T	General Administration	01
Student Health	T	Multiple Functions	02
Student Health	T T	Counseling & Psychological Services	03
Student Health	T T	Clinical Laboratory Services Health Records	04
Student Health	T T		05 07
Student Health	I T	Nursing Services	
Student Health	I U	Medical Services General Administration	07 01
University Advancement	U		01 02
University Advancement	U	Multiple Functions Alumni Affairs	02 03
University Advancement	U	55	03 04
University Advancement University Advancement	U	Annual Giving Capital Campaign	04 05
University Advancement	U	Corporate & Foundation Relations	06
University Advancement	U	Major Gifts	00 07
University Advancement	U	Planned Giving	07
University Advancement	U	Prospect Research	08 09
University Advancement	U	Development Information Systems	10
University Advancement	U	Campus Development	11
University Advancement	U	School/College Development	12
University Advancement	U	Governmental/Community Relations	13
University Advancement	U	Public Relations	14
University Advancement	U	Events Planning	15
	0	Leono i uning	17

<u>MPP Job Family</u>	<u>Code</u>	Function Name	<u>Code</u>
University Advancement	U	Publications	16
University Advancement	U	CMA Development	17
University Advancement	U	Athletics Development	18
Auxiliary Enterprises	Х	University Union	01
Auxiliary Enterprises	Х	Bookstore	02
Auxiliary Enterprises	Х	Food Service	03
Auxiliary Enterprises	Х	Food Preparation	04
Auxiliary Enterprises	Х	General Administration	05
Auxiliary Enterprises	Х	Multiple Functions	06
Other	Y	Radio Station Management	01
Other	Y	Television Station Management	02
Other	Y	Museum Curatorship	03
Other	Y	Other Management	04
Systemwide Function	Z	Academic Affairs Administration	01
Systemwide Function	Z	Academic Programs & Support	02
Systemwide Function	Z	Academic Access & Retention	03
Systemwide Function	Z	Academic Analysis & Planning	04
Systemwide Function	Z	Institutional Relations	05
Systemwide Function	Z	International Programs	06
Systemwide Function	Z	Academic Research & Development	07
Systemwide Function	Z	Continuing & Extended Education	08
Systemwide Function	Z	Executive Management	09
Systemwide Function	Z	Executive Administrative Support	10
Systemwide Function	Z	Program Administration	11
Systemwide Function	Z	Project Management	12
Systemwide Function	Z	Business & Finance Administration	13
Systemwide Function	Z	Business & Finance-Multiple Functions	14
Systemwide Function	Z	Accounting	15
Systemwide Function	Z	Auxiliaries Planning & Bonds	16
Systemwide Function	Z	Budget Administration	17
Systemwide Function	Z	Contracts & Procurement	18
Systemwide Function	Z	Administrative Planning & Analysis	19
Systemwide Function	Z	General Counsel Administration	20
Systemwide Function	Z	General Counsel Administrative Support	21
Systemwide Function	Z	Campus General Counsel	22
Systemwide Function	Z	General Counsel Litigation	23
Systemwide Function	Z	Human Resources Administration	24
Systemwide Function	Z	Human Resources- Multiple Functions	25
Systemwide Function	Z	Academic Personnel	26
Systemwide Function	Z	Employee Diversity	27
Systemwide Function	Z	Employee Relations	28
Systemwide Function	Z	Human Resource Programs	29
Systemwide Function	Z	Public Safety	30
Systemwide Function	Z	Human Resource Information Systems	31
Systemwide Function	Z	Physical Planning & Development	32
Systemwide Function	Z	PP&D-Multiple Functions	33
Systemwide Function	Z	Construction Management	34
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<u>MPP Job Family</u>	<u>Code</u>	Function Name	<u>Code</u>
Systemwide Function	Ζ	Energy & Utilities	35
Systemwide Function	Z	Environmental Resources	36
Systemwide Function	Z	PP& D − Planning	37
Systemwide Function	Z	Plant Operation Services	38
Systemwide Function	Z	Internal Audit	39
Systemwide Function	Z	Information Resources 🗢 Technology	40
Systemwide Function	Z	IRT – Multiple Functions	41
Systemwide Function	Z	Information Management Systems	42
Systemwide Function	Z	Telecommunications & Network Resources	43
Systemwide Function	Z	Academic Instruction & Library Services	44
Systemwide Function	Z	Institutional Advancement	45
Systemwide Function	Z	Public Affairs	46
Systemwide Function	Z	Development	47
Systemwide Function	Ζ	Federal Relations	48
Systemwide Function	Ζ	Governmental Affairs	49

# FUNCTIONS LISTED ALPHABETICALLY

Function Name	<u>Code</u>	<u>MPP Job Family Name</u>	<u>Code</u>
Academic Access & Retention	03	Systemwide Function	Ζ
Academic Advising	06	Academic Affairs	M
Academic Affairs Administration	01	Systemwide Function	Ζ
Academic Analysis & Planning	04	Systemwide Function	Ζ
Academic Information Systems	13	Academic Affairs	M
Academic Instruction & Library Services	44	Systemwide Function	Ζ
Academic Personnel	26	Systemwide Function	Ζ
Academic Planning & Analysis	04	Academic Affairs	M
Academic Programs	05	Academic Affairs	M
Academic Programs & Support	02	Systemwide $\widetilde{F}$ unction	Ζ
Academic Research & Development	07	Systemwide Function	Ζ
Access Services	06	Library & Information Science	L
Accounting	03	Finance	С
Accounting	15	Systemwide Function	Ζ
Administrative Information Systems	04	Administrative Affairs	A
Administrative Planning & Analysis	03	Administrative Affairs	A
Administrative Planning & Analysis	19	Systemwide Function	Ζ
Administrative Support	03	Academic Affairs	M
Administrative Support	03	Student Services	S
Admissions	03	Enrollment Services	R
Admissions & Financial Aid	04	Enrollment Services	R
Admissions & Records	05	Enrollment Services	R
Agriculture	01	Schools & Colleges	N
Alumni Affairs	03	University Advancement	U
Annual Giving	04	University Advancement	U
Applications Systems	03	Information Technology	Ι
Architecture & Environmental Design	02	Schools & Colleges	N
Architecture Services	03	Facilities Management	F
Arts & Letters	03	Schools & Colleges	N
Arts & Sciences	04	Schools & Colleges	N
Arts, Letters & Humanities	05	Schools & Colleges	N
Asset/Trust Accounting	05	Finance	С
Auditing	06	Finance	С
Automotive & Equipment Maintenance	03	Business Operations	В
Auxiliaries Planning & Bonds	16	Systemwide Function	Ζ
Benefits	03	Human Resources	H
Bookstore	02	Auxiliary Enterprises	X
Budget	07	Finance	С
Budget Administration	17	Systemwide Function	Ζ
Building & Trades Maintenance	04	Business Operations	В

<u>Function Name</u>	<u>Code</u>	<u>MPP Job Family Name</u>	<u>Code</u>
Business	06	Schools & Colleges	N
Business & Finance Administration	13	Systemwide Function	Ζ
Business & Finance-Multiple Functions	14	Systemwide Function	Ζ
Business Information Systems	09	Business Operations	В
Campus Development	11	University Advancement	U
Campus General Counsel	22	Systemwide Function	Ζ
Campus Legal Counsel	01	Legal Services	G
Capital Campaign	05	University Advancement	U
Career Development & Placement	04	Student Services	S
Cash Management	09	Finance	С
Cashiering	08	Finance	С
Clinical Laboratory Services	04	Student Health	Т
CMA Development	17	University Advancement	U
CMA Engineering Services	06	Instructional Support	0
CMA Shipboard Training	07	Instructional Support	0
CMA Sports & Recreation Programs	04	Athletics	
Collections	10	Finance	$\mathcal{Q}_{\mathcal{C}}$
Communications	07	Schools ൙ Colleges	N
Compensation & Classification	04	Human Resources	H
Complex Facilities Management	15	Facilities Management	F
Computer Operations	04	Information Technology	Ι
Construction Management	34	Systemwide Function	Ζ
Construction Projects	04	Facilities Management	F
Continuing & Extended Education	08	Schools & Colleges	N
Continuing & Extended Education	08	Systemwide Function	Ζ
Contracts & Grants	05	Business Operations	В
Contracts & Procurement	18	Systemwide Function	Ζ
Corporate & Foundation Relations	06	University Advancement	U
Counseling & Psychological Services	03	Student Health	Т
Custodial Services	06	Business Operations	В
Database Administration	05	Information Technology	Ι
Departmental Administrative Services	07	Administrative Affairs	A
Development	47	Systemwide Function	Ζ
Development Information Systems	10	University Advancement	U
Disabled Student Services	05	Student Services	S
Documents	08	Library & Information Science	L
Education	09	Schools & Colleges	N
Employee Assistance	11	Human Resources	H
Employee Diversity	27	Systemwide Function	Ζ
Employee Diversity Programs	07	Human Resources	H
Employee Relations	05	Human Resources	H
Employee Relations	28	Systemwide Function	Ζ
Employment	06	Human Resources	H
End User Information Systems	06	Information Technology	Ι

Function Name	<u>Code</u>	<u>MPP Job Family Name</u>	<u>Code</u>
Energy & Utilities	35	Systemwide Function	Ζ
Energy Management	05	Facilities Management	F
Engineering & Computer Science	10	Schools & Colleges	N
Engineering Services	06	Facilities Management	F
Environmental Resources	36	Systemwide Function	Ζ
Events Planning	15	University Advancement	U
Executive Administrative Support	10	Systemwide Function	Ζ
Executive Management	09	Systemwide Function	Ζ
Executive Support	02	Administrative Affairs	A
Facilities Information Systems	09	Facilities Management	F
Facilities Planning	07	Facilities Management	F
Faculty Affairs	07	Academic Affairs	M
Faculty Research & Development	08	Academic Affairs	M
Farm Management	03	Instructional Support	Ο
Federal Relations	48	Systemwide Function	Ζ
Financial Aid	06	Enrollment Services	R
Financial Aid Accounting	11	Finance	С
Financial Information Systems	13	Finance	Č
Financial Planning & Analysis	12	Finance	Č
Fine Arts	11	Schools & Colleges	$\stackrel{\circ}{N}$
Fiscal Management- Auxiliaries	04	Finance	C
Food Preparation	04	Auxiliary Enterprises	X
Food Service	03	Auxiliary Enterprises	X
General Administration	01	Academic Affairs	M
General Administration	01	Administrative Affairs	A
General Administration	01	Business Operations	В
General Administration	01	Enrollment Services	R
General Administration	01	Environmental Health and Safety	E
General Administration	01	Facilities Management	F
General Administration	01	Finance	С
General Administration	01	Human Resources	H
General Administration	01	Information Technology	Ι
General Administration	01	Library & Information Science	L
General Administration	01	Student Health	T
General Administration	01	Student Services	S
General Administration	01	University Advancement	Ū
General Counsel Administration	20	Systemwide Function	Ž
General Counsel Administrative Support	21	Systemwide Function	Z
General Counsel Litigation	23	Systemwide Function	Z
Governmental Affairs	<u>-</u> 9 49	Systemwide Function	Z
Governmental/Community Relations	13	University Advancement	Ū
Graduate Programs	12	Schools & Colleges	$\stackrel{\circ}{N}$
Grounds & Landscaping Services	07	Business Operations	B
Hazardous Materials Management	04	Environmental Health and Safety	Ē
Hazardous Waste Management	05	Environmental Health and Safety	E

Function Name	<u>Code</u>	<u>MPP Job Family Name</u>	<u>Code</u>
Health & Human Services	13	Schools & Colleges	N
Health Records	05	Student Health	T
Housing Operations	08	Facilities Management	F
Human Resource Information Systems	31	Systemwide Function	Ζ
Human Resource Programs	29	Systemwide Function	Ζ
Human Resources Administration	24	Systemwide Function	Ζ
Human Resources Information Systems	08	Human Resources	H
Human Resources- Multiple Functions	25	Systemwide Function	Ζ
Humanities	14	Schools & Colleges	N
Industrial Hygiene	08	Environmental Health and Safety	E
Information Management Systems	42	Systemwide Function	Ζ
Information Resources & Technology	40	Systemwide Function	Ζ
Information Services	03	Library & Information Science	L
Institutional Advancement	45	Systemwide Function	Ζ
Institutional Relations	05	Systemwide Function	Ζ
Institutional Studies	09	Academic Affairs	M
Instructional Information Systems	04	Instructional Support	Ο
Internal Audit	39	Systemwide Function	Ζ
International Admissions	07	Enrollment Services	R
International Programs	10	Academic Affairs	M
International Programs	06	Systemwide Function	Ζ
Intramural & Recreation Programs	05	Athletics	$\mathcal{O}$
Inventory Planning & Control	08	Business Operations	$\mathcal{Q} \\ B$
IRT – Multiple Functions	41	Systemwide Function	Ζ
Laboratory Management	01	Instructional Support	Ο
Learning Resources	08	Student Services	S
Library Information Systems	07	Library & Information Science	L
Library Special Collections	09	Library 🛷 Information Science	L
Mailing Services	10	Business Operations	В
Major Gifts	07	University Advancement	U
Major Sports	01	Athletics	
Marine Education	05	Instructional Support	$\mathcal{Q}_{O}$
Media & Audio/Visual Services	05	Library & Information Science	L
Medical Services	07	Student Health	T
Minor Sports	02	Athletics	0
Multi-Cultural Services	09	Student Services	Q S I
Multi-Media Services	10	Information Technology	Ι
Multiple Functions	02	Academic Affairs	M
Multiple Functions	02	Business Operations	В
Multiple Functions	02	Enrollment Services	R
Multiple Functions	02	Environmental Health and Safety	Ē
Multiple Functions	02	Facilities Management	$\overline{F}$
Multiple Functions	02	Finance	Ċ
Multiple Functions	02	Human Resources	$\overset{\circ}{H}$
Multiple Functions	02	Information Technology	I
r - r	-		-

Function Name	<u>Code</u>	MPP Job Family Name	<u>Code</u>
Multiple Functions	02	Library & Information Science	L
Multiple Functions	02	Student Health	Т
Multiple Functions	02	Student Services	S
Multiple Functions	02	University Advancement	U
Museum Curatorship	03	Other	Y
Network Control	07	Information Technology	Ι
Nursing Services	07	Student Health	Т
Occupational Health a& Safety	03	Environmental Health and Safety	E
Off-Campus Programs	11	Academic Affairs	M
Operating/Software Systems	08	Information Technology	Ι
Other Management	04	Other	Y
Parking Services	03	Public Safety	P
Payroll	12	Human Resources	H
Physical Planning & Development	32	Systemwide Function	Ζ
Planned Giving	08	University Advancement	U
Plant Operation Services	38	Systemwide Function	Ζ
Plant Operations	10	Facilities Management	F
Police Services	01	Public Safety	P
PP& D – Planning	37	Systemwide Function	Ζ
PP&D- Multiple Functions	33	Systemwide Function	Ζ
Program Administration	11	Systemwide Function	Ζ
Program Management	05	Administrative Affairs	A
Programming/Analysis	09	Information Technology	Ι
Project Management	06	Administrative Affairs	A
Project Management	12	Systemwide Function	Ζ
Prospect Research	09	University Advancement	U
Public Affairs	46	Systemwide Function	Ζ
Public Relations	14	University Advancement	U
Public Safety	30	Systemwide Function	Ζ
Publications	16	University Advancement	U
Purchasing	11	Business Operations	В
Radiation Safety	06	Environmental Health and Safety	E
Radio Station Management	01	Other	Y
Registration & Records	08	Enrollment Services	R
Reproduction & Reprographics	12	Business Operations	В
Research Program Management	02	Instructional Support	0
Research Science	08	Instructional Support	Ο
Residence Halls	07	Student Services	S
Risk Management	07	Environmental Health and Safety	E
Satellite Facilities Management	14	Facilities Management	F
School/College Development	12	University Advancement	U
Schools & Colleges – Other	20	Schools & Colleges	N
Science & Mathematics	16	Schools & Colleges	N
Sciences	17	Schools & Colleges	N
Security Services	02	Public Safety	Р

Function Name	<u>Code</u>	<u>MPP Job Family Name</u>	<u>Code</u>
Service-Related Professions	18	Schools & Colleges	N
Shipping and Receiving	13	Business Operations	В
Social Sciences	19	Schools 🗇 Colleges	N
Space Utilization	13	Facilities Management	F
Sports Information	03	Athletics	$\frac{Q}{S}$
Student Academic Services	06	Student Services	Š
Student Information Systems	11	Student Services	S
Student Life	10	Student Services	S
Teacher Credential Programs	12	Academic Affairs	M
Technical Equipment	11	Facilities Management	F
Technical Services	04	Library 🔄 Information Science	L
Telecommunications	11	Information Technology	Ι
Telecommunications & Network Resources	43	Systemwide Function	Ζ
Television Station Management	02	Other	Y
Testing	09	Enrollment Services	R
Ticket Management	06	Athletics	$\mathcal{Q}$
Training & Staff Development	09	Human Resources	Ĥ
Undergraduate Programs	15	Schools 🗇 Colleges	N
University Union	01	Auxiliary Enterprises	X
User Support Services	12	Information Technology	Ι
Work Control	12	Facilities Management	F
Workers' Compensation	10	Human Resources	H

# **FUNCTION DESCRIPTIONS**

# MPP JOB FAMILY- A

# Administrative Affairs

## 01 General Administration

Direct, guide and/or administer campus business operations and finance functions. Develop policy, plans, and provide leadership for activities that include some or all of the following: accounting, budgeting, financial management, procurement, university services, plant operation, facilities planning, public safety, risk management, environmental health and safety, and food services.

## 02 Executive Support

Provide administrative support to the president, executive vice president and/or vice president of administration. Handle a variety of administrative responsibilities, many of a sensitive and confidential nature. Work on projects that require an in depth knowledge of the university.

## 03 Administrative Planning and Analysis

Develop, implement, and/or coordinate strategic planning and analysis activities for the administrative division of the campus.

#### 04 Administrative Information Systems

Provide information systems support to administrative affairs functions. Ensure effective selection and use of information technology in the respective functional area. Responsible for data maintenance, system audits, reports, security access and program enhancements. Provide an orientation towards quality custom service and implementation of best business practices. May service as a liaison with other departments to ensure appropriate system integrity and integration.

# 05 Program Management

Plan, organize, and/or direct a program with campus wide impact. Responsibilities typically include some or all of the following: long range planning, policy development, budget, financial records, procurement, space utilization, and personnel supervision.

# 06 Project Management

Plan, organize, and/or direct a distinct, multifaceted project with campus wide impact. Responsibilities typically include some or all of the following: personnel supervision, budget, financial records, procurement, space utilization, and contract and grants.

# 07 Departmental Administrative Services

Plan, coordinate, and direct business and/or finance functions of a department or school, including budget, collections, receivables, cashiering, purchasing, payables, personnel, information systems, space utilization, and equipment. Develop operating policies and procedures, budgetary controls, and financial reports.

# MPP JOB FAMILY- B

# **Business Operations**

# 01 General Administration

Direct, guide, and/or manage campus business affairs functions such as automotive and equipment maintenance, contract and grants, custodial services, inventory planning and control, mailing services, parking, purchasing, reproduction and reprographics, and shipping and receiving.

# 02 Multiple Functions

Responsible for two or more of the functions included in this Job Family. May have responsibility for related additional functions (e.g., facilities management, human resources).

## 03 Automotive and Equipment Maintenance

Schedule and coordinate campus automotive equipment maintenance and shop operations (e.g., motor pool vehicles, gasoline powered equipment used by landscape services, emergency generators). May have responsibility for the campus warehouse.

## 04 Building and Trades Maintenance

Direct and coordinate activities relating to one or more of the following areas: heating, ventilation, air conditioning, carpentry, electrical, locksmithing, plumbing, painting, welding, masonry, and general maintenance. Ensure that work meets quality standards and complies with codes and regulations.

#### 05 Contracts and Grants

Responsible for contract negotiations and administration. Prepare bids, contracts, interagency agreements, and leases. Research, investigate, write, and submit proposals. May coordinate pre/post award grant activities.

# 06 Custodial Services

Plan and direct campus custodial services. Coordinate work assignments, identify priorities, and make inspections.

# 07 Grounds and Landscaping Services

Plan and direct grounds maintenance and landscape services that include irrigation systems, tree trimming, and horticulture. May have responsibility for related functions (e.g., building and trades maintenance, custodial services).

#### 08 Inventory Planning and Control

Responsible for the campus inventory planning and property accounting function. Maintain inventory records and furnish reports as needed. May be responsible for the storage of supplies and materials.

#### 09 Business Information Systems

Provide information system support to business operations functions. Ensure effective selection and use of information technology in the respective functional area. Responsible for data maintenance, system audits, reports, security access, and program enhancements. Provide an orientation towards quality custom service and implementation of best business practices. May serve as a liaison with other departments to ensure system integrity and integration.

#### 10 Mailing Services

Plan and direct work activities that involve the collection, sorting, and distribution of mail, parcels, supplies and equipment. May have responsibility for other support functions such as shipping and receiving, warehousing, and property accounting.

## 11 Purchasing

Responsible for the procurement of supplies, materials, equipment and services for campus departments. Review requisitions. Determine vendor sources and product availability. Confer with vendors and ensure compliance with contracts. Prepare bid investigations and evaluate bid proposals. Issue purchase orders. Advise departments on purchasing policies and procedures. May have responsibility for other support functions (e.g., shipping and receiving, reproduction and reprographics, and mailing services).

# 12 Reproduction and Reprographics

Plan and direct a campus reproduction and/or desktop publishing operation utilizing a variety of equipment capable of producing folder and/or bound reports, pamphlets and brochures, photographs, and drawings.

# 13 Shipping and Receiving

Plan and coordinate shipping and receiving activities involving the receipt, storage, and issuance of a variety of supplies, materials and equipment. Ensure that materials are shipped and received from vendors in a timely manner and according to specifications. Review receipt of all materials to ensure purchase orders are open and the quality of materials acceptable. May have responsibility for other support functions (e.g., warehousing, stockroom, or property inventory functions).

# MPP JOB FAMILY- C

# Finance

# 01 General Administration

Direct, guide, and/or manage campus financial affairs functions. Responsible for functions that include accounting, budget, and investments. May have responsibility for additional functions (e.g., purchasing, human resources, information systems).

# 02 Multiple Functions

Plan, organize, and/or direct activities for two or more functions included in this Job Family. May have responsibility for additional functions (e.g., purchasing, human resources).

# 03 Accounting

Plan, organize, and/or coordinate accounting functions that include accounts payable, accounts receivable, cashiering, collections, or disbursements. Ensure compliance with accounting principles and practices in analyzing, verifying, and reporting financial transactions. May design, modify, install, and/or maintain general accounting systems.

# 04 Fiscal Management - Auxiliaries

Review and evaluate the financial and budgetary operations of an auxiliary operation (e.g., Associated Students). Monitor compliance with university custodianship functions.

# 05 Asset/Trust Accounting

Responsible for asset/liability accounting, analysis, and reporting. Utilize computer modeling capability to develop computer programs for forecasting and economic analysis and strategies. Develop and recommend procedures for budget preparation and analysis.

# 06 Auditing

Examine and analyze campus financial records to ensure compliance with institutional, federal and state financial policies and procedures. Examine and verify financial and operational records and procedures to determine reliability and effectiveness. Prepare reports of finding and recommendations for management.

# 07 Budget

Plan, organize, and/or direct campus budgetary activities. Prepare comparative evaluation of actual costs against budgeted funds. Estimate future costs and expenditures. Prepare financial plans and reports. Maintain historical records, analyze trends, and establish budgetary forecast. Recommend and interpret budgetary policies and procedures.

#### 08 Cashiering

Plan and coordinate the activities of employees engaged in receiving and paying out of funds. Keep detailed records of these transactions. Prepare financial reports. Safeguard funds and arrange transfer of funds to and from the bank.

#### 09 Cash Management

Plan and/or direct campus treasury activities (receipt, custody, control, and transfer of funds), bank relations, and investments. Obtain maximum utilization of campus funds by determining cash requirements and maintaining appropriate cash flow with banking and investment institutions. May supervise collection and cashiering functions.

#### 10 Collections

Plan, organize, and coordinate the work activities involved in the collection of delinquent funds. Minimize the period of time and dollar amount of delinquent account balances. Develop, revise, and implement collection policies and procedures.

#### 11 Financial Aid Accounting

Plan, organize, and/or direct student accounting functions that include financial aid disbursement, registration fees and tuition payments, refunds and repayments, scholarships, bad debt collections, and cashiering operations. Prepare financial aid reports. May serve as compliance officer an/or supervise the federal trust office.

#### 12 Financial Planning and Analysis

Prepare financial planning and analysis studies and reports. Evaluate financial needs, alternative investment strategies and vehicles, and prepare reports of findings and recommendations to management.

#### 13 Financial Information Systems

Provide information system support to finance functions. Ensure effective selection and use of information technology in the respective functional area. Responsible for data maintenance, system audits, reports, security access, and program enhancements. Provide an orientation towards quality custom service and implementation of best business practices. May serve as a liaison with other departments to ensure appropriate system integrity and integration.

# MPP JOB FAMILY- E

# Environmental Health and Safety

# 01 General Administration

Plan, organize, and/or direct campus environmental health and occupational safety programs. Responsible for program development; accident prevention and control; safety education; accident investigation, analysis and reporting; industrial hygiene; risk management; and occupational health and safety. May have responsibility for related functions (e.g., workers' compensation).

# 02 Multiple Functions

Oversee the activities of two or more of the functions included in this Job Family. May have responsibility for additional functions (e.g., workers' compensation).

# 03 Occupational Health and Safety

Coordinate campus occupational health and safety activities that include safety education, promotion of safety and health concerns, purchase and design of safety equipment, safety engineering and accident reporting. Perform technical investigations and evaluations. Provide information regarding health and safety issues to the campus community.

# 04 Hazardous Materials Management

Coordinate the hazardous materials program, including asbestos control inspection and evaluation. Identify hazardous workplace conditions and toxic substances. Remove hazards, revise work procedures, and provide safety training. Ensure that workplace conditions comply with applicable federal and state occupational safety and health standards provisions. Participate in Occupational Safety and Health Administration (OSHA) inspections.

# 05 Hazardous Waste Management

Coordinate the disposal of hazardous chemical and/or radiation waste materials. Conduct inspections of laboratories and facilities to ensure compliance with state and federal regulations. Provide for the collection, storage, transportation and shipping of hazardous waste. Conduct training programs for employees and students.

# 06 Radiation Safety

Plan and conduct studies and investigations of radiological health hazards to ensure compliance with federal, state and local safety laws. Develop inspection standards, decontamination procedures, emergency procedures, waste handling, and disposal services. Stay abreast of federal, state, and local radiation protection laws and regulations. May develop radiation training programs.

#### 07 Risk Management

Direct, guide, and/or manage the campus risk management function utilization CSU systemwide guidelines. Review certificates of insurance for contract compliance. May review contracts for appropriate indemnification/hold harmless language. May assist in the procurement of insurance for specialized campus purposes. May serve as campus claims coordinator for general liability. Work with other program areas to identify hazards and develop prevention programs.

## 08 Industrial Hygiene

Monitor environmental factors to ensure the health and safety of the campus community. Analyze work operations and processes, materials, equipment, and work habits of employees to ensure the healthful conduct of all work practices and the prevention of hazardous or nuisance exposure. Measure the magnitude of expose of all environmental hazards by selecting or devising methods and instrumentation suitable for such measurements. Provide education and training in safe work practices, precautions, and procedures.

# MPP JOB FAMILY- F

# Facilities Management

## 01 General Administration

Direct, guide, and/or manage the facilities management function. Responsibilities typically include architectural services, automobile and equipment maintenance, facilities planning, building and trades maintenance, engineering services, grounds and landscaping services, plant operations, housing operations, and work coordination.

## 02 Multiple Functions

Oversee two or more of the functions included in this Job Family. May have responsibilities in other functional areas (e.g., custodial services).

## 03 Architectural Services

Manage and/or coordinate the architectural planning process in the design, modification, and construction of university facilities including building and renovation projects. Interpret, design, and/or construct university facilities subject to regulatory and professional standards. Advise and consult with campus staff as part of the planning process.

#### 04 Construction Projects

Coordinate projects involving new construction and/or alterations to campus buildings. Serve as a liaison between the campus and external contractors for coordinating and scheduling construction projects. Determine necessary resources. Make inspections to ensure compliance with specifications and standards.

#### 05 Energy Management

Responsible for the campus energy program including energy conservation planning and consultation. May maintain a computerized energy management system.

# 06 Engineering Services

Manage and/or coordinate the engineering planning process in the design, modification, construction, repair, and inspection of campus facilities; equipment, heating, ventilation, refrigeration, and air conditioning systems; and electrical plans. Interpret, design, and/or construct campus facilities subject to regulatory and professional standards, developing cost-benefit engineering analyses comparing construction alternatives.

# 07 Facilities Planning

Plan and coordinate the planning process in the construction, modification, renovation, and design of campus facilities or infrastructure. Coordinate the renovation and alteration of existing equipment, buildings, and structures. Analyze and prepare proposals regarding alternative facilities development options from a capital budgeting, environmental, energy conservation, and space management and usage perspective. May serve as a liaison with external entities.

# 08 Housing Operations

Plan and direct student housing facilities. Responsible for functions that include budget, planning, personnel, inventory, custodial services, grounds and landscaping services, repair and maintenance. May have responsibility for events, conferences, marketing, and residence life.

#### 09 Facilities Information Systems

Provide information system support for the facilities management functions. Ensure effective selection and use of information technology in the respective functional area. Responsible for data maintenance, system audits, reports, security access, and program enhancements. Provide an orientation towards quality custom service and implementation of best business practices. May serve as a liaison with other departments to ensure appropriate system integrity and integration.

#### 10 Plant Operations

Responsible for the rehabilitation and maintenance, of campus physical facilities. Function typically includes supervision of building maintenance, grounds and landscape maintenance, automotive repair, custodial services, central heating plant operations and remodeling.

# 11 Technical Equipment

Responsible for equipment repair, maintenance, design, and construction for highly technical and complex equipment and/or systems. May provide design of complex equipment to meet research or prototype requirements.

# 12 Work Control

Serve as the customer service liaison between facilities management and the campus community. Develop policies and programs to enhance customer service and employee morale. Supervise activities related to centralized planning, estimating, scheduling, recording, coordinating, and facilitating of all work projects including preventive maintenance, repair, minor construction, and alteration projects.

## 13 Space Utilization

Plan and coordinate campus wide use of space and physical facilities. Maintain current floor plans and data on campus physical facilities. Receive and analyze requests for space. Develop plans to maximize facility usage. Make space allocation recommendations. Project future space needs.

## 14 Satellite Facilities Management

Responsible for the maintenance and grounds function at a satellite facility. Oversee the installation, maintenance, and repair of all related resources. May have responsibility for other functions (e.g., shipping and receiving).

## 15 Complex Facilities Management

Direct and coordinate the activities and facilities of a campus athletic or performing arts complex. Plan activities, bookings, conferences, concerts, and intercollegiate sports. May be responsible for fundraising and marketing activities.

# MPP JOB FAMILY- G

# Legal Services

# 01 Campus Legal Counsel

Provide legal advice and counsel to the president or designee on campus related matters.

# MPP JOB FAMILY- H

# Human Resources

## 01 General Administration

Direct, guide, and/or manage human resources functions that include recruitment and selection, benefits, classification, compensation, training and development, employee relations, workers' compensation, and payroll and personnel records. Some positions may oversee the campus programs that include equal employment opportunity and affirmative action, health and safety, and employee assistance programs.

## 02 Multiple Functions

Develop, implement, and/or coordinate policies and procedures for two or more human resources functions included in this Job Family. May be assigned generalist responsibilities such as provide a full range of personnel management services to a major division of the campus.

#### 03 Benefits

Coordinate campus benefits programs that include vacation, holidays, sick leave, health, dental, vision, long-term disability, group life insurance, auto insurance, tax-sheltered annuity programs, and unemployment and leaves of absence. Publicize benefits programs, conduct individual and group orientation sessions, maintain benefits records, and prepare necessary documents for implementing coverage. May have responsibility for the workers' compensation program.

#### 04 Compensation and Classification

Develop and implement campus compensation and/or classification policies and programs. Review requests for new positions and changes in classification and/or salary. Analyze and evaluate positions and recommend appropriate classification and pay level. Conduct wage and salary surveys and prepare statistical reports. Provide guidance and consultation to campus supervisors on wage and salary matters.

# 05 Employee Relations

Provide counsel and assistance to management on matters pertaining to contract interpretation, grievances, complaints, disciplinary actions, and arbitrations. Obtain factual information concerning employee/management inquiries, employee suggestions, and/or complaints. May participate in collective bargaining negotiations. May have responsibility for another function ( e.g., benefits).

## 06 Employment

Plan and coordinate the campus recruitment and selection process. Provide guidance to administrators on employment policies and procedures. Coordinate the placement of advertisements. Screen and interview applicants. Conduct reference checks. May conduct the search for highly specialized positions, administer tests, arrange transportation of selected applicants, and extend job offers. May have responsibility for additional programs (e.g., ride share program).

# 07 Employee Diversity Programs

Oversee the campus employee diversity programs such as equal employment opportunity, affirmative action, and disabled employee programs. Interpret, monitor, and ensure compliance with federal and state laws and university policies and procedures. Represent the campus to enforcement agencies and community organizations. Conduct training programs. May review, analyze, and investigate discrimination and sexual harassment complaints.

## 08 Human Resources Information Systems

Provide information systems support to the human resources functions. Ensure effective selection and use of information technology. Responsible for data maintenance, system audits, reports, security access, and program enhancements. Provide an orientation towards quality customer service and implementation of best business practices. Keep abreast of trends in HRIS and software developments. May serve as a liaison with other departments to ensure appropriate system integrity and integration.

#### 09 Training and Staff Development

Plan and coordinate the campus training and staff development program, including fee waiver. Conduct needs assessment studies. Plan, schedule, and conduct training programs. Design tests and visual aids. Develop criteria for evaluating effectiveness of training activities.

#### 10 Workers' Compensation

Plan and coordinate the campus workers' compensation and return to work program to ensure compliance with applicable laws, guidelines, regulations, and procedures. Represent the campus to outside agencies such as a third party administrator or governmental agencies. May have responsibility for related functions (e.g., disability leaves and benefits).

# 11 Employee Assistance

Develop, coordinate, and implement health, wellness, prevention, and awareness programs for faculty and staff. Provide crisis intervention, personal assessment, and referral services to employees who are experiencing problems that may impact work performance. Develop and present training programs. Serve as a liaison with referral agencies.

# 12 Payroll

Oversee the campus payroll function, including planning, organizing, and/or directing the administrative and technical activities of employees engaged in the processing of pay documents. Implement new payroll procedures. Provide information on payroll policies and procedures to campus employees. Compile payroll statistics and develop pay related reports.

# MPP JOB FAMILY- I

# Information Technology

#### 01 General Administration

Direct, guide, and/or manage the major computing activities of the campus with responsibilities that include long-range, planning, budgeting, and procurement. Responsible for computer programming, system development, system studies, computer operations, telecommunications and end-user training functions. May administer library and instructional media operations.

#### 02 Multiple Functions

Oversee the activities of information systems professionals engaged in two or more of the functions included in this Job Family. Some may have responsibility for additional functions (e.g., library).

#### 03 Applications Systems

Oversee programming application activities that apply knowledge of a particular subject matter to the development of computer programs and/or systems. Formulate system scope and objectives. Devise or modify procedures to solve problems using information systems. Prepare detailed specifications from which programs will be written, and design, code, test, debug, and documents these programs.

#### 04 Computer Operations

Plan and coordinate campus computer operations. Monitor and control a computer by operating the central console or on-line terminals, observe continuously the operation on peripheral equipment, determine the point of equipment or program failure, rearrange job sequence as necessary, and maintain operating records. May be responsible for a single shift or for all shifts of a particular function (e.g., technical operations, operations support, or operations analysis).

#### 05 Database Administration

Maintain a database and a data dictionary. Develop and implement new systems. Designate manner by which data enters systems, determine where data is sent and how data is used, know sources of data, and resolve issues of effective data storage such as data redundancy. Provide consulting, interfacing, and training to users. Establish and maintain security and integrity controls.

#### 06 End User Information Systems

Provide a full range of information systems resources to end users. Plan and analyze needs and resources for campus communications projects.

#### 07 Network Control

Design, analyze, and install campus infrastructure networks in support of voice, data, and/or video communications systems. Monitor and control the performance and status of network resources for both software and hardware. Evaluate user needs, requirements and capabilities. Provide guidance to users. Develop operating procedures.

#### 08 Operating/Software Systems

Design, develop, modify, and install operating systems software. Determine computer software architecture. Maintain and modify existing operating systems to ensure maximum efficiency. Evaluate software requirements, analyze equipment capabilities, maintain software packages, establish system parameters and formats, and develop documentation. Analyze new hardware, advise users of new technology, and estimate costs. Revise systems and procedures to correct deficiencies. Maintain effective data handling, conversion, input/output requirements, and storage.

#### 09 Programming/Analysis

Design data retrieval and management systems to meet user needs. Conduct feasibility studies, evaluate costs and analyze user needs. Design and program new systems or subsystems. Develop testing criteria and establish documentation to support the new system.

#### 10 Multi-Media Services

Responsible for providing print and non-print media services (e.g., audio, video, film, photo and interactive disc/tape, teleconferencing, multi-media, computer graphics) in support of instructional technology and applications. May have responsibility for media pre-production, production and post-production, including media design responsibilities.

#### 11 Telecommunications

Design, implement, and maintain telecommunications systems. Responsible for installing equipment, troubleshooting, and testing hardware. May have responsibility for telephone switching and transmission facilities.

#### 12 User Support Services

Interface between information systems professionals and users in a specialized area. Develop service specifications and test procedures to ensure user requests are carried out.

# MPP JOB FAMILY - L

# Library and Information Science

# 01 General Administration

Responsible for the development and implementation of campus library services, collections, technical and administrative operations. Long-term planning of library operations and services based on the assessment of current collections related to anticipated institutional research and teaching needs, and the availability of resources is an integral aspect of this work.

# 02 Multiple Functions

Responsible for the library services, collection, technical, and administrative operations for two or more units of the campus library. Position may be responsible for budget, staffing, and policies and procedures.

# 03 Information Services

Responsible for library information services. Develop, disseminate, and preserve research and instructional resource materials. Oversee the development of user training programs (e.g., utilizing computer-based information systems). Plan and develop programs to meet the changing needs of information users. May supervise library functions, programs, and staff.

# 04 Technical Services

Oversee processing and preparation services in the library that include bibliographic control, cataloging, online data maintenance, serials and documents, acquisitions, receiving, and bindery repair.

# 05 Media and Audio/Visual Services

Plan, organize, and direct ancillary service areas responsible for the development of non-print media and audio/visual services to support the instructional and research activities of the campus. Provide consultation and assistance to faculty and administrators in the development, direction, design, and execution of media-related projects. May be responsible for closed-circuit television, media acquisitions, equipment maintenance, media scheduling and equipment distribution.

# 06 Access Services

Plan and coordinate various functions required to provide access to library resources, including collection development, circulation, computerized systems, and building management. May be responsible for related functions (e.g., media resources, microforms, inter-library loan and satellite library facilities).

# 07 Library Information Systems

Provide information system support to the campus library. Ensure effective selection and use of information technology in the respective functional area. Responsible for data maintenance, system audits, reports, security access, program enhancements and handling problems with vendors. Provide an orientation towards quality custom service and implementation of best business practices. May services as a liaison with other departments to ensure appropriate system integrity and integration.

# 08 Documents

Provide for the selection, organization, and access of federal, state, county, and municipal documents to campus and community clients.

# 09 Library Special Collections

Responsible for the organization, security, presentation, and patron access for rare books, prints, manuscripts, and other usual books and resources.

# MPP JOB FAMILY - M

# Academic Affairs

# 01 General Administration

Direct, guide, and/or management academic affairs activities and programs that include curriculum, program evaluation, accreditation, and assessment. May have responsibility for academic scheduling, fiscal planning, budget, academic publications, personnel management, procurement, and space allocation.

# 02 Multiple Functions

Plan, organize, and/or direct two or more of the academic affairs functions included in this Job Family.

# 03 Administrative Support

Provide support of the chief of academic affairs by assuming a wide variety of executive and administrative duties of considerable scope and complexity requiring the exercise of initiative, independent judgment, and knowledge of academic programs and organizational processes of the university.

# 04 Academic Planning and Analysis

Provide academic planning and analysis support for the academic affairs division of the campus. Develop and prepare policy papers outlining alternatives and recommendations in support of various campus academic programs. May be responsible for managing the financial and physical resources of the academic affairs division.

# 05 Academic Programs

Plan, develop, evaluate, and implement academic programs that have campus wide impact such as curriculum review and development, educational equity, school relations, university catalog, class schedules, ethnic studies, women's programs, volunteer program, internships, and cooperative education.

# 06 Academic Advising

Responsible for advising and counseling students concerning an appropriate academic schedule, choice of major, number of hours that may be taken probation and/or suspension. Communicate information regarding academic policies, procedures and programs of faculty, staff and students. Participate in recruitment activities. May be responsible for student orientation programs.

#### 07 Faculty Affairs

Plan, organize, and/or direct the campus academic personnel function. Administer personnel programs and policies for faculty and academic managers that include recruitment, appointments, leaves, faculty contract administration, and training programs for faculty and department chairs. May have responsibility for the staff human resources function.

### 08 Faculty Research and Development

Plan, develop, and coordinate faculty research, scholarly studies and creative activities. Assist faculty in developing research plans and writing grant proposals. Oversee pre-award contract and grant activities.

#### 09 Institutional Studies

Plan, organize, and/or direct campus institutional research and analytical studies programs. Obtain and disseminate information needed for the development of policies, administrative decisions, and strategic planning. Maintain the campus planning database and enrollment prediction model.

#### 10 International Programs

Plan and coordinate campus international programs such as African studies, Asian studies, Canadian studies, European studies, Latin American studies, Middle Eastern studies, international exchange and study abroad program, and self-instructional language programs. May have responsibility for international student advising.

#### 11 Off-Campus Programs

Administer an off-campus academic programs. Determine best use of administrative resources to meet the educational goals of students.

# 12 Teacher Credential Programs

Plan, organize, and/or direct the campus teacher credentialing program.

#### 13 Academic Information Systems

Provide information system support to academic affairs functions. Ensure effective selection and use of information technology in the respective functional area. Responsible for data maintenance, system audits, reports, security access; coordinates billing charges, program enhancements. Provide and orientation towards quality custom service and implementation of best business practices. May service as coordinator with other departments to ensure appropriate system integrity and integration.

# MPP JOB FAMILY- N

# Schools and Colleges

#### 01 Agriculture

Provide leadership to the instructional unit of agriculture. Responsible for curriculum development, program planning, fiscal planning, personnel management, problem resolution, fund raising, corporate relations, accreditation, and facilities utilization.

#### 02 Architecture and Environmental Design

Provide leadership to the instructional unit of architecture and/or environmental design. Responsible for curriculum development, program planning, fiscal planning, personnel management, problem resolution, fund raising, corporate relations, accreditation, and facilities utilization.

#### 03 Arts and Letters

Provide leadership to the instructional unit of arts and letters. Responsible for curriculum development, program planning, fiscal planning, personnel management, problem resolution, fund raising, corporate relations, accreditation, and facilities utilization.

#### 04 Arts and Sciences

Provide leadership to the instructional unit of arts and sciences. Typically responsible for curriculum development, program planning, fiscal planning, personnel management, problem resolution, fund raising, corporate relations, accreditation, and facilities utilization.

#### 05 Arts, Letters, and Humanities

Provide leadership to the instructional unit of arts, letters, and humanities. Responsible for curriculum development, program planning, fiscal planning, personnel management, problem resolution, fund raising, corporate relations, accreditation, and facilities utilization.

#### 06 Business

Provide leadership to the instructional unit of business administration. Responsible for curriculum development, program planning, fiscal planning, personnel management, problem resolution, fund raising, corporate relations, accreditation, and facilities utilization.

#### 07 Communications

Provide leadership to the instructional unit of communications. Typically responsible for curriculum development, program planning, fiscal planning, personnel management, problem resolution, fund raising, corporate relations, accreditation, and facilities utilization.

#### 08 Continuing and Extended Education

Responsible for campus continuing and extended education programs, including special sessions. Responsible for curriculum development, program planning, fiscal planning, personnel management, problem resolution, fund raising, accreditation, and facilities utilization. Plan, develop, and/or implement continuing education programs. Serve as a liaison with the business marketplace.

#### 09 Education

Provide leadership to the instructional unit of education. Responsible for curriculum development, program planning, fiscal planning, personnel management, problem resolution, fund raising, corporate relations, accreditation, and facilities utilization.

#### 10 Engineering and Computer Science

Provide leadership to the instructional unit of engineering and computer science. Responsible for curriculum development, program planning, fiscal planning, personnel management, problem resolution, fund raising, corporate relations, accreditation, and facilities utilization.

#### 11 Fine Arts

Provide leadership to the instructional unit of fine arts and related fields (e.g., professional studies). Responsible for curriculum development, program planning fiscal planning, personnel management, problem resolution, fund raising, corporate relations, accreditation, and facilities utilization.

#### 12 Graduate Programs

Plan, coordinate, and direct campus graduate programs. Responsible for curriculum development, program planning, fiscal planning, personnel management, problem resolution, fund raising, corporate relations, accreditation, and facilities utilization.

# 13 Health and Human Services

Provide leadership to the instructional unit of health and human services or recreation, sports, leisure studies and kinesiology. Responsible for curriculum development, program planning, fiscal planning, personnel management, problem resolution, fund raising, corporate relations, accreditation, and facilities utilization.

# 14 Humanities

Provide leadership to the instructional unit of humanities. Responsible for curriculum development, program, planning, fiscal planning, personnel management, problem resolution, fund raising, corporate relations, accreditation, and facilities utilization.

#### 15 Undergraduate Programs

Responsible for campus undergraduate programs. Responsible for curriculum development and assessment, program planning, fiscal planning, personnel management, problem resolution, fund raising, corporate relations, accreditation, and facilities utilization.

#### 16 Science and Mathematics

Provide leadership to the instructional unit of science and mathematics. Responsible for curriculum development, program planning, fiscal planning, personnel management, problem resolution, fund raising, corporate relations, accreditation, and facilities utilization.

#### 17 Sciences

Provide leadership to the instructional unit of science. Responsible for curriculum development, program planning, fiscal planning, personnel management, problem resolution, fund raising, corporate relations, accreditation, and facilities utilization.

#### 18 Service-Related Professions

Provide leadership to instructional units focused on vocational education or service-related professions (e.g., hotel and restaurant management). Responsible for curriculum development, program planning, fiscal planning, personnel management, problem resolution, fund raising, corporate relations, accreditation, and facilities utilization.

#### 19 Social Sciences

Provide leadership the instructional unit of social and/or behavioral sciences. Responsible for curriculum development, program planning, fiscal planning, personnel management, problem resolution, fund raising, corporate relations, accreditation, and facilities utilization.

#### 20 Schools and Colleges - Other

Provide leadership to an instructional unit not included in this job group. Typically responsible for curricular, fiscal, and personnel management of a school or college, including support of faculty scholarship and service activities, external fund development, corporate relations, accreditation, long-range planning, and facilities utilization.

# MPP JOB FAMILY- O

# Instructional Support

# 01 Laboratory Management

Coordinate and schedule the use of an instructional laboratory for research or teaching purposes. Maintain inventories and/or purchase equipment, supplies, labware, and instruments. Assist in development of experimental demonstrations for instructional purposes. Develop and maintain safety protocols. Responsible for the day-to-day management of the laboratory.

# 02 Research Program Management

Coordinate and direct a research program. May administer one or more laboratories engaged in a specific type of research or management of an ongoing survey research study. The incumbent typically must have knowledge of research or a particular field of study.

# 03 Farm Management

Responsible for the physical facilities, equipment, business, and operational activities of an agricultural operation, including farm and/or animal herds. Coordinate the use and maintenance of equipment and facilities. Plan and supervise farm operations that include planting, fertilizing, pruning, harvesting, animal herd care and milking. Maintain accurate production and business records. Operate within business profit parameters. Support agronomy and animal science research activities.

# 04 Instructional Information Systems

Provide information system support to instruction and instruction related research. Ensure effective selection and use of information technology in the respective functional area. Responsible for data maintenance, system audits, reports, security access, and program enhancements. Provide an orientation towards custom service and implementation of best business practices. May service as liaison with other departments to ensure appropriate system integrity and integration.

# 05 Marine Education

Plan, organize, and/or direct a marine laboratory facility located in harbor and coastal waters in support of marine education and research. Oversee the activities of a research vessel used for instruction and research.

# 06 CMA Engineering Services

Plan, organize, and/or direct a shipboard marine laboratory facility for the training of engineering students at the California Maritime Academy (CMA) and during underway training cruises. Responsible for the maintenance and repair of ship's equipment and supervision of licensed and unlicensed engineering personnel in the performance of their shipboard duties.

# 07 CMA Shipboard Training

Plan, organize, and/or direct a shipboard marine laboratory facility for the training of maritime management students at the CMA and curing underway training cruises. Responsible for the maintenance and upkeep of the ship and the performance of embarked licensed and unlicensed personnel. Manage and supervise all waterfront small boat training and maintenance activities.

### 08 Research Science

Identify research problems, design research methodologies, perform or supervise research, and prepare the results for presentation to professional organizations or for scholarly publications. May be the principal investigator for research grant or contract.

# MPP JOB FAMILY- P

# Public Safety

# 01 Police Services

Plan and direct campus police services that include law enforcement, crime prevention, investigations, facility security, emergency preparedness, and information management. Serve as a liaison with external public safety agencies. Requires P.O.S.T. certification for specific positions. May oversee parking and traffic control.

#### 02 Security Services

Plan, organize, and direct campus security activities that include investigations and emergency preparedness. May manage the campus parking program, including development, implementation, and enforcement of policies and regulations.

#### 03 Parking Services

Plan, organize, and/or direct the campus parking program. Responsible for developing, implementing and enforcing policies and regulations, disseminating parking information, and maintaining parking facilities. May have responsibility for shuttle bus services, parking violation appeals, and traffic management.

# MPP JOB FAMILY- Q

# Athletics

### 01 Major Sports

Plan and direct the activities of one or more major intercollegiate athletic programs. Evaluate team capabilities to determine game strategy. Direct the conditioning of student athletes. Assess skills of athletes and assign team positions. Coach or direct coaches to instruct players in techniques of game. Ensure compliance with NCAA and Conference regulations. May have responsibility for functions that include publicity, media relations, ticket sales, fundraising, events management, budget, equipment, and facilities maintenance.

#### 02 Minor Sports

Plan and direct the activities of a minor athletic team. Assess skills of athletes and assign team positions. Direct the conditioning of student athletes. Evaluate team capabilities to determine game strategy. Coach or direct coaches to instruct players in techniques of game. Ensure compliance with NCAA and Conference regulations. May have responsibility for functions that include publicity, media relations, ticket sales, fundraising, events management, budget, equipment, and facilities maintenance.

#### 03 Sports Information

Responsible or athletic publications, media relations, game management, marketing of sports events, and advertisement sales.

# 04 CMA Sports and Recreation Programs

Plan and direct minor team sport activities, intramural, intercollegiate athletic programs, and recreational events for the California Maritime Academy (CMA). Ensure compliance with League and Conference regulations. Responsible for publicity, ticket sales, fund raising, events management, and equipment and facilities maintenance.

#### 05 Intramural and Recreation Programs

Plan and direct recreational programs for students, faculty and staff that include intramurals, sports clubs, and recreational events.

# 06 Ticket Management

Coordinate special event ticket operations and provide ticket services to those sponsoring and attending activities. Confer with event sponsors. Coordinate the mailing of ticket information. Maintain control of money and tickets. Prepare audit statements.

#### 07 General Administration

Direct, guide and/or manage university athletic programs such as major intercollegiate athletic sports, minor athletic sports, intramural and recreational programs, sports clubs, and ticket operations. Incumbents also may have responsibility for athletic program development, media relations, marketing, and publications.

#### 08 Multiple Functions

Plan, organize, and/or direct two or more of the functions included in this Job Family.

# MPP JOB FAMILY- R

# **Enrollment Services**

### 01 General Administration

Direct, guide, and/or manage enrollment services functions such as admissions, financial aid, records and registration, academic scheduling, systems operations, evaluation, and graduation.

# 02 Multiple Functions

Direct two or more of the functions included in this Job Family. May have oversight responsibility for related functions (e.g., student services).

#### 03 Admissions

Responsible for administrative procedures relating to student admissions functions that include applications processing, transfer articulation, and transfer evaluations.

#### 04 Admissions and Financial Aid

Plan, organize, and/or direct combined student financial aid and admissions programs.

#### 05 Admissions and Records

Plan, organize, and/or direct admissions and records activities that include applications processing, registration, evaluation, records, and graduation.

#### 06 Financial Aid

Plan, direct, and administer student financial aid activities. Responsible for the development and administration of financial aid policies, requirements and procedures, the maintenance and security of financial aid applications and other documents, the development of sources of funds for student aid including federal, state, institutional, and private sources. May be responsible for financial aid advising and loan processing.

# 07 International Admissions

Oversee the international admissions function. Represent the university to various agencies. Review the immigration policies, visas, residency and medical requirements. Provide verification and authentication of foreign admission documents.

#### 08 Registration and Records

Plan, organize, and/or direct student registration and enrollment process. Responsible for registration, records maintenance, transfer evaluations, degree audit, graduation clearance, and transcript production. Apply university policy to resolve issues relating to grade point, class standing, rank and graduation eligibility. May be responsible for computer systems management data and systems development.

# 09 Testing

Oversee educational testing programs and services provided by the university.

# MPP JOB FAMILY- S

# **Student Services**

# 01 General Administration

Direct, guide, and/or manage student services programs such as student counseling, testing, career development and placement, student activities, student orientation, housing, student grievance and judicial systems, minority student support programs, residence life, and related functions. May have responsibility for other areas such as admissions and records, financial aid, athletics, and student health.

# 02 Multiple Functions

Provide direction for two or more student service programs included in this Job Family. May have responsibility for related functions such as financial aid, academic advising, and admissions.

# 03 Administrative Support

Provide a wide variety of complex and highly sensitive executive and administrative support to student services and enrollment services functions. Typically perform work on projects that require in-depth knowledge of the campus and management of student affairs and enrollment services.

# 04 Career Development and Placement

Plan, organize, and/or direct career counseling and job placement services. Advise and counsel students and alumni concerning employment opportunities and careers. Coordinate employer visits with students. Maintain career information, a job posting service, and develop résumé writing, and/or interviewing skill clinics. May coordinate the production of job opportunities bulletin and refer students to prospective employers outside the campus or campus part-time jobs.

# 05 Disabled Student Services

Plan and coordinate programs which provide services to students with disabilities. Determine appropriate academic accommodations. Provide training to the campus community. Monitor accessibility of campus facilities and programs for students with disabilities.

# 06 Student Academic Services

Develop, implement, and direct programs designed to attract, support, and retain students to the university. Coordinate campus programs designed to attract and provide support to students from under represented populations (e.g., educational opportunity program, student affirmative action program). Serve as liaison with junior and middle schools, high schools, community colleges, and other institutions of higher education. Make presentations to student groups. Counsel students and parents regarding the admissions process.

### 07 Residence Halls

Organize and coordinate selected aspects of a residence hall complex. May provide advice and guidance to students residents, monitor and report occupancy statistics, serve as liaison between residence hall student organization and staff, select and supervise resident assistants, maintain student discipline, and observe and report on the physical condition of the building. May have responsibility for budget, fiscal affairs, summer conferences, facilities, or off-campus housing programs.

#### 08 Learning Resources

Plan, develop, and/or implement learning resource programs for students.

#### 09 Multi-Cultural Services

Plan, develop, and coordinate campus multi-cultural and/or international programs. Responsible for program planning, budget preparation, and utilization and allocation of resources.

#### 10 Student Life

Oversee student services activities that include student orientation, social events, Greek programs, student government/committees, newspapers, clubs, organizations, etc. Advise student organizations. Schedule the use of facilities. May have responsibility for student conduct.

# 11 Student Information Systems

Provide information system support to student affairs functions. Ensure effective selection and use of information technology in the respective functional area. Responsible for data maintenance, system audits, reports, security access, and program enhancements. Provide an orientation towards quality custom service and implementation of best business practices. May service as liaison with other departments to ensure system integration.

# MPP JOB FAMILY- T

# Student Health

# 01 General Administration

Direct, guide, and/or manage the activities of an accredited student health center with physicians, nurse practitioners, nurses, and operation of laboratory, X-ray, pharmacy departments, and health education program.

# 02 Multiple Functions

Responsible for two or more functions included in this Job Family. May have responsibility for related functions (e.g., student services).

# 03 Counseling and Psychological Services

Provide, develop, and maintain student counseling and psychological services (e.g., clinical, crisis intervention and outreach services). May have responsibility for administrative, budgetary, and supervisory responsibilities.

# 04 Clinical Laboratory Services

Supervise the activities of the student health center laboratory.

# 05 Health Records

Responsible for the medical record function of the student health center.

# 06 Nursing Services

Supervise and/or direct the nursing services function. Establish and maintain nursing standards, policies, and procedures.

# 07 Medical Services

Responsible for the medical care provided by staff physicians, nurse practitioners, and other health care professionals. Monitor and evaluate clinical practices and procedures. Formulate clinical diagnostic and treatment protocols. Provide direct patient care.

# MPP JOB FAMILY- U

# University Advancement

### 01 General Administration

Direct, guide, and/or manage campus advancement, development, giving, alumni relations, and public affairs programs.

# 02 Multiple Functions

Plan, organize, and/or direct two or more institutional advancement programs included in this Job Family.

#### 03 Alumni Affairs

Monitor and evaluate alumni organizational performance and effectiveness. Coordinate annual and recurring alumni events. Develop and implement and the annual membership campaign. Market and promote various alumni relations programs.

#### 04 Annual Giving

Plan and direct the annual fund-raising campaign, including direct mail and telemarketing campaigns. Recruit volunteers. Plan special solicitations. Coordinate donor cultivation and recognition and prospect research.

# 05 Capital Campaign

Develop and/or recommend a campaign plan, campaign goals and recruit campaign leadership. Identify, cultivate and solicit gifts from major donor proposals. Prepare reports of campaign performance. Cultivate community and regional awareness of the campaign and represent the program to the public.

# 06 Corporate and Foundation Relations

Plan, organize, and/or direct a comprehensive fundraising program to identify and attract external resources from national, regional and local corporations, business and foundation prospects. Establish and maintain external relationships. Initiate written proposals for presentations to solicit financial support.

# 07 Major Gifts

Evaluate the feasibility of generating support to meet private fundraising needs. Develop community based fundraising mechanisms. Communicate with existing donors to ensure gift renewal or upgrade. Develop special recognition and cultivation events.

#### 08 Planned Giving

Develop, implement, and coordinate a planned giving program. Determine long-range marketing strategy. Coordinate prospect and professional seminars and workshops. Prepare annual program objectives and financial plan. Solicit planned or deferred gifts and prepare major gift proposals and closures.

# 09 Prospect Research

Develop and implement the policies, procedures, and systems necessary for the identification, evaluation, categorization, and tracking of prospective donors. Utilize primary reference and database sources to prepare information on prospective donors' interests and giving capacities. Assess prospect research information requirements and resource needs. Coordinate the maintenance and dissemination of prospect research data.

# 10 Development Information Systems

Administer alumni and donor electronic data process (EDP) system operations. Direct input and maintenance of alumni information and constituent address, pledge, and gift information. Develop and implement standards to ensure database integrity. Coordinate the preparation of reports, labels, forms, and acknowledgement letters. Evaluate and implement system modifications and enhancements.

### 11 Campus Development

Plan, organize, and/or direct activities for two or more campus development functions such as alumni affairs, annual fund, foundation relations, major gifts, planned giving, and development research.

# 12 School/College Development

Develop, implement, and coordinate a comprehensive program for securing independent financial support for a school or college of the university. Development short and long term fund raising goals. Identify prospective donors. Coordinate solicitations, campaigns, and annual fund raising plans. Develop newsletters and other written materials. Act as liaison with individuals, corporations, foundations, and prospective donors.

# 13 Governmental/Community Relations

Coordinate campus participation in governmental and community activities and organizations. Develop, implement, and direct public affairs programs for the campus and respond to employee and client inquiries regarding community involvement.

### 14 **Public Relations**

Plan, prepare, and/or direct public relations activities. Disseminate information to the media, general public, community organizations, and governmental representatives. Write news releases, arrange press conferences, handle press photographs, and answer inquiries by the mass media. May be responsible for related functions (e.g., alumni relations, publications, or graphics services).

### 15 Events Planning

Plan, coordinate, and produce university events. Responsible for coordinating electrical, air conditioning, custodial, stage set-up, lighting, sound equipment, concessions, safety, security, medical, and personnel needs for each event. May have responsibility for advertisement and publicity.

#### 16 **Publications**

Design and direct the production of institutional publications. Select, write, and review editorials and special articles. Develop, recommend, and maintain editorial policy. Conduct interviews to obtain items for publication and verify facts. Oversee editorial, graphics, and layout services. May have responsibility for determining printing job priorities, costing printing jobs, planning and purchasing equipment and supplies, and supervising production and distribution activities.

### 17 CMA Development

Direct, guide, and/or manage development, public affairs, and fundraising programs for the California Maritime Academy. Oversee continuing and extended maritime education. Supervise and manage student commercial cruise program and student career development and placement. Responsible for the coordination of shipboard maintenance and repair with federal maritime administration.

#### 18 Athletics Development

Develop, implement, and coordinate a comprehensive program for securing independent financial support for the university athletics program. Develop short and long term fund raising goals. Identify prospective donors. Coordinate solicitations, campaigns and annual fund raising plans. Develop newsletters and other written materials. Act as liaison with individuals, corporations, foundations, and prospective donors.

# MPP JOB FAMILY- X

# Auxiliary Enterprises

#### 01 University Union

Direct, guide, and/or manage the auxiliary and commercial aspects of campus auxiliary organizations and entrepreneurial activities. Responsibilities include administering the financial, physical, program and service operations of the University Union.

#### 02 Bookstore

Plan and coordinate activities of the campus bookstore. Oversee the purchase and inventory of supplies. Buy textbooks required for academic classes and display them for purchase by students.

#### 03 Food Service

Direct and operate the activities of a food service department which include planning, ordering, preparing, and serving of meals for campus cafeterias, food catering services, or other managed food services operations. Establish work schedules and staffing needs. Enforce government regulations and standards regarding sanitation, food service quality. Train employees in food service, food preparation and sanitary working conditions.

#### 04 Food Preparation

Responsible for the preparation and serving of meals and clean-up and sanitation of kitchen facilities.

# 05 General Administration

Direct, guide, and/or administer campus auxiliary enterprises such as university union, bookstore, and food service.

# 06 Multiple Functions

Plan, organize, and/or direct two or more of the auxiliary enterprise functions included in this Job Family.

# MPP JOB FAMILY- Y

# Other

### 01 Radio Station Management

Plan and direct programs and activities of a campus radio station, including fund raising activities, program development, and budget management.

#### 02 Television Station Management

Plan, organize, and/or direct activities of a campus television station. Responsibilities typically include telecommunications, installation, operation, procurement, equipment maintenance, and pre-production and post-production of video operations for telecourses. Also may include grant projects, public relations, programs for cable, and external client projects.

#### 03 Museum Curatorship

Manage, display, and exhibit collections in university museums and/or galleries. Responsible for collecting materials and for preserving and displaying collections. Design and implement information retrieval and storage systems to ensure safety and facilitate research use of collections. Respond to requests from individuals and organizations to use the research collections. Catalog new collections, write grant proposals and fund raising papers.

#### 04 Other Management

Direct, guide, and/or manage other campus function(s). Position may be responsible for budget, staffing, personnel supervision, and policies and procedures.

# MPP JOB FAMILY- Z

# Systemwide Function

# 01 Academic Affairs Administration

As the office of executive academic officer, provide a comprehensive, integrated approach to the development and management of the overall academic program of the CSU. Develop systemwide policies and plans and oversee campus implementation as it pertains to the academic programs within the system. Represent the CSU system with various state agencies, government officials, and representatives from external organizations and agencies.

# 02 Academic Programs and Support

Develop systemwide plans, policies, and programs for an academic area or program. Advise and consult with campus and Chancellor's Office staff. Prepare special reports for a variety of constituencies. Analyze legislation impacting program area and make recommendations. Represent the CSU System with various state agencies, government officials, and representatives from external organizations and agencies.

# 03 Academic Access and Retention

Develop systemwide plans, policies, and programs in areas such as admissions, financial aid, outreach, and retention. Advise and consult with campus and Chancellor's Office staff. Prepare special reports for a variety of constituencies. Analyze legislation impacting program area and make recommendations. Represent the CSU system with various state agencies, government officials, and representatives from external organizations and agencies.

# 04 Academic Analysis and Planning

Develop, implement, and/or coordinate strategic planning and analysis activities for the CSU academic program. Analyze legislation impacting CSU interests and make recommendations. Advise and consult with campus and Chancellor's Office staff. Represent the CSU system with various state agencies, government officials, and representatives from external organizations and agencies.

# 05 Institutional Relations

Represent the CSU on key issues requiring interaction with other public and private educational institutional, related government agencies and organizations. Plan for development of new CSU campus sites. Advise and consult with campus and Chancellor's Office staff.

#### 06 International Programs

Plan, organize, and direct all operations of the CSU study abroad programs. Develop and make policy recommendations. Develop and implement procedures and programs in the areas of instruction, student services, and public information as related to the study abroad program. Advise and consult with campus and Chancellor's Office staff. Represent the CSU to various state agencies, government officials, Ministries of Education, Embassies and Consulates-General, academic officials of host universities, and representatives from other external organizations.

# 07 Academic Research and Development

Plan, develop, and coordinate research projects and activities which enhance the mission of the CSU. Develop rapport with funding agencies and public and private foundations. Identify sources of funding for projects. Advise and consult with campuses on research and development issues. Analyze legislation in program area and make recommendations. Represent the CSU to various state agencies, government officials, and representatives from external agencies and organizations.

# 08 Continuing and Extended Education

Plan, develop, and implement systemwide policies and procedures related to continuing and extended education programs and activities. Advise and consult with campuses. Represent the CSU to various state agencies, government officials, and representatives from external agencies and organizations.

# 09 Executive Management

As part of the executive office of the chancellor, develop and implement the mission and strategic plans for the CSU system. Ensure the financial, academic, and organizational integrity of the system. Analyze legislation in assigned area and make recommendations. Advise and consult with campus officials. Represent the CSU with various state agencies, government officials, and representatives from external agencies and organizations.

# 10 Executive Administrative Support

Provide administrative support to the chancellor and executive vice chancellor. Handle a variety of administrative responsibilities, many of a sensitive and confidential nature. Work on projects that require an in depth knowledge of the CSU System. Represent the CSU with various state agencies, government officials, and representatives from external agencies and organizations.

### 11 Program Administration

Plan, organize, and/or direct a program with systemwide impact. Responsibilities typically include some or all of the following: long-range planning, policy development, budget, financial records, procurement, space utilization, and personnel supervision. Represent the CSU system to various state agencies, government officials, and representatives from external agencies and organizations.

#### 12 Project Management

Plan, organize, and/or direct a distinct, multifaceted project with systemwide impact. Responsibilities typically include some or all of the following: personnel supervision, budget, financial records procurement, space utilization, and contract and grants. May represent the CSU system to various state agencies, government officials, and representatives from external agencies and organizations.

#### 13 Business and Finance Administration

As of the office of executive business officer, provide a comprehensive, integrated approach to the development and management of the overall business and financial operations of the CSU. Develop systemwide policies and plans and oversee campus implementation as it pertains to the business and financial programs within the system. Represent the CSU system with various state agencies, government officials, and representatives from external agencies and organizations.

#### 14 Business and Finance - Multiple Functions

Responsible for two or more of the functions included in this Job Family. Represent the CSU system with various state agencies, government officials, and representatives from external agencies and organizations.

# 15 Accounting

Develop and manage all accounting activities for the Chancellor's Office and systemwide operations of the CSU. Plan, develop, and implement systemwide accounting policies and procedures. Ensure compliance with generally accepted accounting principles and practices in analyzing, verifying, and reporting financial transactions. May develop, design, install, and maintain systemwide general accounting systems. Represent the CSU system with various state agencies, government officials, and representatives from external agencies and organizations.

# 16 Auxiliaries Planning and Bonds

Develop and implement integrated systemwide planning and financing programs, services, and controls for auxiliary enterprises. Coordinate related risk management programs. Advise CSU and Chancellor's Office staff on auxiliary enterprise programs and operations. Represent the CSU system with various state agencies, government officials, and representatives from external organizations and agencies.

### 17 Budget Administration

Develop and manage the budget preparation activities for systemwide operations of the CSU. Develop and implement integrated systemwide budget preparation programs, services, and controls. Develop and implement systemwide budget policies and procedures. Advise CSU and Chancellor's Office staff on budgeting programs and operations. Represent the CSU system with various state agencies, government officials, and representatives from external organizations and agencies.

#### 18 Contracts and Procurement

Develop and manage contract and procurement activities for systemwide operations of the CSU. Develop and implement integrated systemwide contracts and procurement programs, services, and controls. Develop and implement systemwide contract and procurement policies and procedures. Advise CSU and Chancellor's Office staff on contracts and procurement programs and operations. Represent the CSU system with various state agencies, government officials, and representatives from external organizations and agencies.

#### 19 Administrative Planning and Analysis

Develop, implement, and/or coordinate systemwide strategic planning and analysis activities for business and finance. Develop systemwide policies and procedures to improve the management of CSU resources. Represent the CSU with various state agencies, government officials, and representatives from external organizations and agencies.

#### 20 General Counsel Administration

Plan, organize, and perform the full scope of legal work related to the management of the CSU. Advise the trustees, campus presidents, the chancellor and staff on subjects such as analysis and interpretation of existing and proposed legislation and administrative rules, drafting administrative regulations and implementation procedures, negotiation and legal propriety of legal contracts, legal problems relating to a variety of areas of campus and Chancellor's Office administrative boards. May represent the CSU before the legislature and other governmental agencies.

# 21 General Counsel Administrative Support

Provide administrative support to the General Counsel. Handle a variety of administrative responsibilities, many of a sensitive and confidential nature. Work on projects that require strong analytical and writing skills and the ability to exercise good judgment. May supervise subordinate staff.

# 22 Campus General Counsel

Perform legal work (excluding litigation) for assigned campuses and/or the Chancellor's Office. Represent the campus or CSU system before administrative boards. May supervise special legal and legally related projects. May assist in the assignment, supervision, and review of the work of the work of subordinate attorneys.

# 23 General Counsel Litigation

Perform the full scope of litigation legal work for assigned campuses and/or the Chancellor's Office. May assist in the assignment, supervision, and review of the work of subordinate attorneys. Represent the campus or CSU system before administrative boards and courts of law.

# 24 Human Resources Administration

Plan, develop, and implement systemwide human resources policies, procedures, and program. Functional areas include benefits, classification, compensation, employee relations, employee diversity, workers' compensation, academic personnel, personnel information management system, and training and development. Represent the CSU system with various state agencies, government officials, and representatives from external organizations and agencies.

### 25 Human Resources- Multiple Functions

Plan, develop, and implement the systemwide human resources policies, procedures, and programs for two or more human resource functions. Represent the CSU system with various state agencies, government officials, and representatives from external organizations and agencies.

# 26 Academic Personnel

Plan, develop, and implement systemwide policies and procedures related to the personnel issues related to academic personnel. Advise and consult with campuses. Represent the CSU system with various state agencies, government officials, and representatives from external organizations and agencies.

# 27 Employee Diversity

Plan, develop, and implement systemwide policies and procedures related to employee diversity issues, including affirmative action, equal employment opportunity, and disabled employee services. Advise and consult with campuses. Represent the CSU system with various state agencies, government officials, and representatives from external organizations and agencies.

# 28 Employee Relations

Plan, organize, implement, and administer the systemwide academic and support staff employee relations program. Plan and develop collective bargaining strategies for contract negotiations. Responsible for the interpretation of HEERA, related laws, and Trustee policy and precedent for members of trustee committees, Chancellor's Office and campus staff. Advise and consult with campus and Chancellor's Office staff. Represent the CSU system before the Public Employment Relations Board (PERB), various state agencies, government officials, and representatives from external organizations and agencies.

# 29 Human Resource Programs

Plan, develop, and implement systemwide policies, programs, and procedures in the areas of benefits, classification, compensation, executive compensation, workers' compensation, payroll, and a variety of personnel programs. Manage and implement enhancements to the Personnel Information Management System for systemwide and campus utilization. Advise and consult with campus and Chancellor's Office staff. Represent the CSU system with various state agencies, government officials, and representatives from external organizations and agencies.

# 30 Public Safety

Coordinate systemwide security programs and provide advice and assistance to campus and Chancellor's Office staff on law enforcement and security issues. Plan and direct Chancellor's Office public safety activities that include law enforcement, crime prevention, investigations, facility security, emergency preparedness, parking, and information management.

# 31 Human Resource Information Systems

Provide systemwide information systems support to the human resources functions for the campuses and the Chancellor's Office. Plan, develop, and implement system enhancements. Prepare statistical reports for use in analysis and decision making. Develop, revise, and maintain manuals, tables, code lists, and documentation. Keep abreast of trends in HRIS and software developments.

# 32 Physical Planning and Development Administration

Plan, develop, and implement the capital outlay program for the CSU. Provide advice and assistance in physical master planning for the individual campuses and the system. Ensure that long- and short-range plans are in accordance with academic master planning and the educational objectives of the individual campuses. Represent the CSU system with various state agencies, government officials, and representatives from external organizations and agencies.

# 33 Physical Planning and Development - Multiple Functions

Plan, develop, and implement systemwide capital outlay related programs and/or projects for two or more capital outlaw related functions. Advise and consult with campus and Chancellor's Office staff. Represent the CSU system with various agencies, government officials, and representatives from external organizations and agencies.

# 34 Construction Management

Plan, develop, and implement the construction management program for all campus facilities of the CSU. Prepare standard contracts, construction contracts, and interagency agreements. Manage a variety of construction contracts. Determine the prequalification of contractors. Provide consulting services on the construction engineering phases of campus facilities projects. Responsible for project fund management of construction projects. Advise and consult with campus and Chancellor's Office staff. Represent the CSU system with various state agencies, government officials, and representatives from external organizations and agencies.

# 35 Energy and Utilities

Manage the energy conservation and utilities program for the CSU. Plan, develop, and implement innovative projects to reduce energy consumption and reduce costs. Develop policies, procedures, and guidelines related to energy conservation and utilization programs. Develop innovative external funding sources. Advise and consult with campus and Chancellor's Office staff. Represent the CSU system with various governmental regulatory agencies and utility companies.

# 36 Environmental Resources

Promote the integration of cost-effective health, safety, industrial hygiene, and environmental programs for the CSU. Provide technical and administrative consulting services for campus and Chancellor's Office staff. Review proposed legislation and regulations impacting environmental and safety programs. Review and coordinate systemwide projects. Responsible for project design and contract management for specialized projects. Develop training and communication programs for compliance with applicable federal, state, and local regulations. Represent the CSU system with various regulatory agencies.

# 37 Physical Planning and Development - Planning

Review and evaluate the physical facility needs of the CSU. Plan new buildings and coordinate the presentation and schematic plans of CSU building projects. Work closely with campus staff to ensure the physical planning and development process on each campus is timely, responsive, and falls within the scope of established Trustee policy and the requirements of multiple government committees and agencies. Advise and consult with campus and Chancellor's Office staff. Represent the CSU system with various state agencies, government officials, and representatives from external organizations and agencies.

#### 38 Plant Operations Services

Plan, develop, and implement systemwide policies, procedures, and programs for the construction, maintenance, remodeling, and repair of CSU facilities. Advise and consult with campus and Chancellor's Office staff. Represent the CSU system with various state agencies, government officials, and representatives from external organizations and agencies.

#### 39 Internal Audit

Plan, develop, and direct the systemwide internal audit program focusing on management operations within the CSU. May undertake fiscal audits. Recommend changes in Trustee policy and Chancellor's Office directives. Coordinate activities with representatives of the Auditor General and the Division of Audits, Department of Finance.

#### 40 Information Resources and Technology Administration

As the office of the systemwide information resources and technology officer, provide a comprehensive, integrated approach to the strategic planning and development of the overall information resource and technology program of the CSU. Coordinate the planning, development, and implementation of systemwide information technology policies, procedures, and programs. Functional areas include academic computing, administrative systems, library resources and services, instructional uses of technology, media, and telecommunications. Represent the CSU system with various state and federal agencies and officials, technology vendors, the public, and public organizations and associations.

# 41 Information Resources and Technology - Multiple Functions

Plan, develop, implement, and maintain systemwide programs or activities for two or more information technology functions. Advise and consult with campus and Chancellor's Office staff. Represent the CSU with various state agencies, government officials, and representatives from external organizations and agencies.

#### 42 Information Management Systems

Plan, develop, implement, and maintain systemwide administrative information systems. Advise and consult with campus and Chancellor's Office staff. Represent the CSU with various state agencies, government officials, and representatives from external organizations and agencies.

# 43 Telecommunications and Network Resources

Plan, develop, implement, and maintain systemwide telecommunications and network resources. Advise and consult with campus and Chancellor's Office staff. Represent the CSU with various state agencies, government officials, and representatives from external organizations and agencies.

#### 44 Academic Instruction and Library Services

Plan, develop, implement, and maintain systemwide library, information resources and technology programs and projects. Advise and consult with campus and Chancellor's Office staff. Represent the CSU with various state agencies, government officials, and representatives from external organizations and agencies.

#### 45 Institutional Advancement

Plan, organize, and direct programs and activities which contribute to the mission of the CSU. Establish relationships with external funding entities. Advise and consult with campus and Chancellor's Office staff. Represent the CSU with various representatives from external organizations and agencies.

#### 46 Public Affairs

Plan and direct the public affairs program for the Chancellor's Office. Advise and consult with campus and Chancellor's Office staff. Represent the CSU with various state agencies, government officials, and representatives from external organizations and agencies.

#### 47 Development

Plan, organize, and direct development programs and activities which contribute to the mission of the CSU. Establish relationships with external funding entities, corporations, and individuals. Advise and consult with campus and Chancellor's Office staff. Represent the CSU with various representatives from external organizations and agencies.

#### 48 Federal Relations

Develop and maintain effective relationships with the federal government. Lobby government officials on behalf of the interests of the CSU. Advise and consult with campus and Chancellor's Office staff. Represent the CSU with various government officials and representatives from external organizations and agencies.

#### 49 Governmental Affairs

Develop and maintain effective relationships with the state government. Initiate the development of legislative proposals. Lobby government officials on behalf of the interests of the CSU. Advise and consult with campus and Chancellor's Office staff. Represent the CSU with various government officials and representatives from external organizations and agencies.

# **REPORTING CATEGORIES**

# **REPORTING CATEGORY GUIDELINES**

The last digit of the MPP Job Code is the Job Category (reporting category) which identifies the position as MPP administrator, MPP professional, or MPP supervisory. To select the appropriate reporting category:

- Review the definitions and charts for each of the MPP reporting categories on the following pages.
- Identify if the major focus of the job is administrative, professional, or supervisory.
- Select the appropriate reporting category digit which best describes the nature of the work performed.
- Review the IPEDS section of this guide to ensure the Affirmative Action Code is appropriate for the job.

# **REPORTING CATEGORY DEFINITIONS**

# MPP ADMINISTRATORS (JOB CATEGORIES 1-3)

An individual who has significant responsibility for formulating and administering policies and programs in assigned functional areas. Incumbents are assigned the responsibility for and held accountable for: formulating program policy; developing program budgets; administering programs and program policy; establishing and monitoring priorities, progress toward program goals, and major work schedules; reviewing, evaluating and adjusting programs and/or goals; authorizing program expenditures and services; determining long-range staffing requirements; assigning, supervising and directing the work of others; defining positions and duties; selecting, training and evaluating staff to carry out the work of the unit; determining methods, techniques, systems and materials required by programs; assessing and developing recommendations for the impact of substantive changes in policies and programs within the organization; and representing the program and campus to the public, media and recognized organizations.

MPP Administrators are reported under the IPEDS (Integrated Postsecondary Education Data System) category of "Executive, Administrative, Managerial." This category includes those persons whose assignments required primary (and major) responsibility for management of the institution, or a customarily recognized department of subdivision thereof. Assignments require the performance of work directly related to management policies or general business operations of the institution, department, or subdivision, etc. Assignments customarily and regularly require the incumbent to exercise discretion and independent judgment and to direct the work of others.

#### **MPP PROFESSIONALS (JOB CATEGORIES 4-6)**

An individual who has significant responsibility for formulating and administering policies for an assigned program or functional area; establishing and monitoring priorities and progress toward program goals; reviewing, evaluating and adjusting programs and/or goals; determining methods, techniques, systems and materials required by the program; assessing and developing recommendations for changes in policies and programs within the organization; and representing the program and the campus to the public, media and recognized organizations.

MPP Professionals are reported under the IPEDS (Integrated Postsecondary Education Data System) category of "Other Professionals (Support/Service)." This category includes all persons employed for the primary purpose of performing academic support, student service, and institutional support activities, and whose assignments require either college graduation or experience of such kind and amount as to provide a comparable background.

#### **MPP SUPERVISORS (JOB CATEGORIES 7-9)**

Any individual who has the authority to hire, transfer, suspend, recall, promote, discharge, assign, reward, or discipline a group of employees, or the responsibility to direct them or to adjust their grievances, or effectively to recommend such action, if the exercise of such authority is not of merely routine or clerical nature, but requires the use of independent judgment. MPP Supervisors normally perform similar work as those they supervise.

For purposes of IPEDS reporting, MPP Supervisors of non-professional employees (technical, clerical, and service/maintenance force) are reported within the specific categories of the personnel they supervise. MPP Supervisors of professional employees normally are reported under the "Executive, Administrative, Managerial" category.

# **MPP ADMINISTRATORS**

FACTOR	JOB CATEGORY 1	JOB CATEGORY 2	JOB CATEGORY 3
Freedom to Act	Acts independently within the functional policy and organizational guidelines. Determines organizational objectives, interprets university policy, and delegates assignments to subordinate supervisors and managers. Work is reviewed for soundness of judgment and effectiveness in	Acts independently within the functional policy and organizational guidelines. Typically administers and	Acts independently within the broad policy and organizational guidelines. Determines overall direction of department, division, campus, or systemwide activities. Work is reviewed for soundness of judgment and effectiveness in meeting the strategic plans, goals, and objectives of
Policy Involvement	achieving organizational goals. Develops and implements policies for a functional area. Interprets, executes, and recommends modifications to department or campus policies.	Participates with the management team in the development and administration of department, division, campus or systemwide policies.	the campus. Consults with executive management in the development and administration of department, division, campus, or systemwide policies.
Impact	Responsible for achieving the goals and objectives critical to the program or department. Consequence of error may adversely impact allocated financial and human resources, as well as the public relations posture of the campus.	Responsible for achieving the goals and objectives critical to a major program, department or division. Consequence of error may seriously impact allocated financial and human resources, as well as the public relations posture of the campus.	Responsible for the overall success of a major program, department, or division. Consequence of error may critically impact financial and human resources, as well as the public relations posture of the campus.

# **MPP ADMINISTRATORS (CONTINUED)**

FACTOR	JOB CATEGORY 1	JOB CATEGORY 2	JOB CATEGORY 3
Supervisory Relationship	Generally accomplishes results	Generally accomplishes results	Responsible for the overall
	through subordinate supervisors and	through subordinate managers.	administration and operation of a
	managers. Responsible for	Responsible for determining the	major program, department or
	determining the organizational	organizational structure and	division through subordinate
	structure and supervisory relationships	managerial/supervisory relationships	managers.
	to achieve established goals.	to achieve established goals.	
	Responsible for a major program or	Responsible for a major program,	
	department.	department, or division.	
Direct Work Involvement	Responsible for the overall	Responsible for the administration of	Plans, directs, and administers broad
	administration of assigned program or	the program, department, or	policies and complex programs.
	department. Manages the operation	division. Assures operational and	Ensures the integration of goals and
	through subordinate supervisors to	conceptual integration of policies	objectives with the overall strategic
	achieve objectives. Ensures that	and programs within assigned areas.	plan of the campus.
	budget and performance objectives		
	are established and attained.		
Liaison	Serves as prime internal contact in	Serves as principle internal and	Represents the president concerning
	assigned area. Conducts briefings and	external spokesperson for the	critical or politically sensitive matters.
	technical meetings for management	department or division.	
	and external representatives.		
Education/Experience	Combination of education and	Combination of education and	Combination of education and
	experience required to perform the	experience required to perform the	experience required to perform the
	duties of the assigned position.	duties of the assigned position.	duties of the assigned position.

## **MPP PROFESSIONALS**

FACTOR	JOB CATEGORY 4	JOB CATEGORY 5	JOB CATEGORY 6
Freedom to Act	Works under general direction. Follows established policies and procedures. Work is reviewed for soundness of judgment and effectiveness in achieving desired results.	Independently determines and develops approach to solutions. Work is reviewed upon completion	Work is independently by exercising considerable latitude in determining and achieving objectives of complex assignments. Completed work is reviewed from a relatively long term perspective for desired results.
Policy Involvement	Develops and implements policies for a functional area. Interprets, executes, and recommends modifications to department or campus policies.	· · · · · · · · · · · · · · · · · · ·	Consults with executive management in the development and administration of department, division, campus, or systemwide policies.
Problem Complexity	Provides solutions to a variety of problems.	Provides solutions to wide range of difficult problems. Solutions are imaginative, thorough, and practicable.	Develops solutions to complex problems which require the regular use of ingenuity and creativity.
Impact	Failure to achieve results or erroneous decisions or recommendations may cause delays or recommendations may cause delays in program schedules and may result in the allocation of additional resources.	Failure to obtain results or erroneous decisions or recommendations would normally result in serious program delays and expenditure of resources.	Erroneous decisions or recommendations would normally result in failure to achieve critical organizational objectives.

# MPP PROFESSIONALS (CONTINUED)

FACTOR	JOB CATEGORY 4	JOB CATEGORY 5	JOB CATEGORY 6
Liaison	Contacts are primarily within the	Frequent contacts within and outside	Represents the campus as the primary
	campus with infrequent contacts	the campus. Represents the campus	contact on assigned projects and may
	outside the campus on routine	in providing solutions to difficult	function in project leadership role.
	matters.	problems associated with specific	Interacts with senior administrators on
		projects.	significant matters often requiring
			coordination across organizational
			lines.
Knowledge	General knowledge and understanding	Thorough knowledge and	Comprehensive knowledge and
	of the fundamental concepts,		understanding of the principles,
	practices, and procedures of a	practices, and procedures of a	practices, and procedures of a
	specialized field.	specialized field.	specialized field.
Education	Typically requires a Bachelor's Degree	Typically requires a Bachelor's	Typically requires a Master's Degree
	or equivalent.	Degree or equivalent.	or equivalent.
Experience	Employees usually have 2-5 years of	Employees usually have 5-8 years of	Employees usually have more than 8
	professional experience.	professional experience.	years of professional experience.

## **MPP SUPERVISORS**

FACTOR	JOB CATEGORY 7	JOB CATEGORY 8	JOB CATEGORY 9
Freedom to Act	Assignments are received in relatively	Assignments are received in task and	Assignments are received in objective
	straight forward task oriented terms.	objective oriented terms. Provides	oriented terms. Provides guidance to
	Provides direction to subordinates	direction to subordinates based on	subordinate supervisors or high level
	guided by established policies and	general policies and management	staff specialists based on
	precedents. Work is reviewed for	guidance. Work is reviewed upon	organizational goals and university
	soundness of judgment and overall	completion for adequacy in meeting	policy. Work is reviewed in terms of
	quality and efficiency.	objectives.	meeting objectives and schedules.
Policy Involvement	Interprets and executes policies that	Interprets and execute policies that	Establishes operating policies that
	typically affect individual employees of	typically affect subordinate	affect subordinate organizational
	a sub-unit.	organizational units. Recommends	units. Interprets, executes, and
		modifications to operating policies.	recommends modifications to
			organizational policies.
Impact	Erroneous decisions or	Erroneous decisions or	Erroneous decisions or
	recommendations or failure to get	recommendations or failure to	recommendations would normally
	results might cause delays in program	complete assignments would	result in critical delays and
	schedules and result in the allocation	normally result in serious delays to	modifications to projects or
	of additional resources.	assigned projects with considerable	operations; cause substantial
		expenditure of time, human	expenditure of time, human resources,
		resources, and funds without	and funds; and jeopardize future
		jeopardizing future business activity.	business activity.

FACTOR	JOB CATEGORY 7	JOB CATEGORY 8	JOB CATEGORY 9
Supervisory Relationship	Accomplishes task through	Accomplishes results through non-	Accomplishes results through
	predominately non-exempt (e.g.	exempt and exempt employees (e.g.,	subordinate supervisors, or exempt
	clerical or service/maintenance)	service/maintenance, skilled, or	specialist employees. Modifies the
	employees.	technical) who exercise significant	structure of organizational units or a
		latitude and independence in their	centralized functional activity subject
		assignments.	to approval of management.
Direct Work Involvement	Monitors work operations on a daily	Functions as advisor on all projects	Responsible for all projects assigned
	basis and actively assists, or provides	and tasks assigned to the	to the organizational units. Acts as an
	direction to, subordinates as required.	organizational units under	advisor to subordinates to help meet
	May perform ongoing tasks or	supervision. Becomes actively	established schedules or resolve
	organizational units.	involved only when subordinates	technical or operational problems.
		require assistance to meet established	Directly participates in establishing
		schedules or to resolve complex	and administering many centralized
		technical or operational problems.	functional projects. Submits and
			administers budget schedules and performance standards.
Liaison	Majority of contacts are internal to the	Frequent contacts (internal and	Frequent contacts with equivalent
	campus and are with subordinates and	Frequent contacts (internal and external) at various levels of	level campus managers and external
	supervisors at equivalent levels or one	management concerning operations	representatives concerning projects,
	level higher. Contacts are normally	or scheduling of specific phases of	operational decisions, scheduling
	involved with specific phases of a	projects. Conducts briefings and	requirements, or contractual
	project or operation. External contacts	participates in technical meetings for	clarifications. Conducts briefings and
	are infrequent and involve routine	internal and external representatives	technical meetings for internal and
	matters.	concerning specific operations.	external representatives.
Knowledge	Basic knowledge and understanding of	Thorough knowledge of effective	Comprehensive knowledge of the
	supervisory principals and practices.	supervisory principals, practices, and	principals and practices of
	Working knowledge of the work	techniques. Thorough knowledge of	supervision. Specialized knowledge
	policies, practices, and procedures of	effective work policies, practices, and	and expertise in the assigned area of
	the assigned area.	procedures.	responsibility.
Education/Experience	Combination of education and	Combination of education and	Combination of education and
	experience required to perform the	experience required to perform the	experience required to perform the
	duties of the assigned position.	duties of the assigned position.	duties of the assigned position.

# MPP SUPERVISORS (CONTINUED)

## SALARY ADMINISTRATION

The MPP Job Reporting System is designed to provide each campus president with the flexibility necessary to recruit and retain well qualified employees in administrative management, professional management, and supervisory management positions. Within broad guidelines established by the CSU Board of Trustees and the Chancellor, each campus president develops, implements, and administers its own salary program for MPP employees.

### MPP SALARY STRUCTURE

The MPP salary structure consists of four broad salary ranges with minimum and maximum salary rates. These salary ranges called *Administrative Grade Levels* as identified below:

- Administrator I
- Administrator II
- Administrator III
- Administrator IV

The minimum and maximum salary rates for each Administrative Grade Level are periodically adjusted by the Chancellor's Office. Current rates can be found in the CSU Salary Schedule. Campuses allocate MPP positions to these four salary ranges on the basis of criteria that includes the following:

- Job Analysis
- Internal Equity
- Reporting Relationships
- Market/Salary Analysis
- Recruitment Needs

### **MPP POLICIES, PROGRAMS AND RESOURCES**

MPP policies, programs and resources, as well as the MPP Job Reporting System Administrative Guide are located on CSU's MPP Employee Policies and Programs Web site at: http://www.calstate.edu/HRAdm/Policies/mpp.shtml.

## **CAMPUS INFORMATION RETRIEVAL SYSTEM (CIRS)**

The MPP Job Reporting System utilizes the Campus Information Retrieval System (CIRS) for the online maintenance of the systemwide and campus tables as well as the reporting capabilities.

#### JOB CODE TABLES

The MPP Job Code tables consist of a systemwide MPP Job Code table that contains both systemwide and campus entries, as well as individual campus tables used for online updates. This structure gives each campus flexibility in assigning and tracking campus specific MPP job titles and creating organizational structure, appropriate to each campus.

#### 1. Table Maintenance Roles and Responsibilities

The Chancellor's Office is responsible for updating the systemwide table and providing these updates to CMS Central. Campus-designated CIRS users have the ability to update the campus tables. The campus CIRS Security Coordinator has a list of those employees who maintain the campus table. Further information is provided in the instructions in the *CIRS User Manual* (refer to Online Applications, MPP Job Codes section).

#### 2. Data Elements

The following is a description of key fields on the MPP Job Code Table. This information can also be found in the CIRS Data Element Dictionary (DED).

• Job Code

A four-character code, comprised of one alpha followed by three digits, that identifies an individual job based on the MPP Job Family, Job Function, and Job Category.

• Job Family Title

This title is assigned by the systemwide office and may not be changed at the campus level. The Job Family includes functions that share similarities in the nature of work. The first digit of the MPP Job Code represents the Job Family.

• Job Function Title

This title is assigned by the systemwide office and may not be changed at the campus level. The Job Function describes work activities commonly associated with a particular occupational group or discipline. The second and third digits of the MPP Job Code identify the MPP Job Function.

• Job Category Title

This title is assigned by the systemwide office and may not be changed at the campus level. Categories indicate whether the scope of a MPP position primarily is supervisor, professional, or administrative.

• Affirmative Action Code

This code is assigned by the systemwide office and may not be changed at the campus level. The affirmative action code created on the MPP Job Code Table is used in IPEDS reporting of MPP employees. (Note: For non-MPP employees, the affirmative action code is based on the class/range code.)

• Job Code Title

This is a generic title assigned by the systemwide office. The campus may override this title with one that more accurately describes the duties of the job at the campus.

• Abbreviated Job Code Title

The abbreviated MPP Job Code title is assigned by the systemwide office. It may be overridden at the campus level. This field is especially useful when printing reports with limited space.

## 3. Table Maintenance

In response to campus concerns regarding the time and cost of preparing CIRS reports, "inactive" (not in current use) MPP Job Codes are not included in the systemwide and campus tables. These MPP Job Codes remain available for campus use at any time, but first must be reactivated. Reactivation instructions are provided under Procedure for Reactivating Job Codes.

Each campus may delete, and subsequently add back, MPP Job Codes to the <u>campus</u> table as long as the code that is being added is currently on the systemwide table; an online error message will occur if it is not on the systemwide table. Each night an update process is run on CIRS so the changes are available the following day for *ad hoc* reporting.

## 4. Procedure for Reactivating Job Codes:

- A. A campus may "reactivate" a MPP Job Code that is "inactive" on the systemwide MPP Job Code table by sending an email request to Human Resources Administration (HRA) in the Chancellor's Office at hradmin@calstate.edu.
- B. HRA Staff reactivates the MPP Job Code on the systemwide table.
- C. The day following the systemwide code reactivation, campus staff may add the MPP Job Code to the campus table using the MPP Job Code Online application in CIRS. Refer to the CIRS User Manual for instructions on adding a MPP Job Code. Position titles can be changed on the campus table at this time.
- D. The day following step C, the campus customized MPP Job Code will be in the systemwide table and an ad hoc report with the new MPP Job Code can be generated.

<sup>•</sup> *Campus Organization Code/Title* These are optional fields that may be used by the campus to signify a reporting relationship.

#### **REPORTS**

Campuses can report on MPP Job Code data using pre-generated Compendium reports or by generating custom ad hoc reports.

### 1. Compendium Reports

Many reports are available from the CIRS Compendium that includes MPP Job Code as a data element. Others sort by MPP Job Code and include only MPP employees.

## 2. Ad Hoc Reporting

Custom ad hoc reports also may be produced using the FOCUS reporting language. Refer to the CIRS User Manual for detailed instructions on the ad hoc reporting functions. Refer to the CIRS DED for information on the data elements available for ad hoc reporting.

## PROCEDURE FOR CORRECTING INVALID MPP JOB CODES

### Print CIRS Compendium Report B81, Invalid MPP Job Code Entries

A list of invalid MPP Job Codes on employment history records is available on the compendium feature of CIRS under Report Code B81. This report is generated monthly. Use the most recent monthly reporting cycle.

### What Does The Report Show?

The "Invalid MPP Job Code Entries" report compares the employee's employment history record with the campus MPP Job Code Table. If the MPP Job Code assigned to the employee does not match a MPP Job Code on the campus MPP Job Code Table, the information pertaining to that employee is displayed on this report.

### Correcting Errors

Following are suggested methods for correcting the most common MPP Job Code errors on employment history and/or the campus MPP Job Code Table.

• Keying errors on employment history (PIMS). An example of a keying error would be typing the letter "O" instead of the number "zero" when entering the MPP Job Code on the employee's PIMS transaction. In this case the error report may list an employee's MPP Job Code as MO12 instead of M012. For these types of errors, correct the originating transaction (e.g., CRO, A63) and enter the correct MPP Job Code in Item 876. All subsequent transactions also must be corrected.

- If the employee was appointed after CSU converted to the MPP Job Code System and was never assigned an MPP Job Code, or a subsequent reclassification did not have an MPP Job Code assigned, correct the originating appointment transaction entering the correct MPP Job Code in Item 876. All subsequent transactions also must be corrected.
- If the employee was hired into the MPP before January 1, 1995, but was never assigned an MPP Job Code, a CRO transaction must be processed effective back to the implementation date of the MPP Job Code System. The implementation date was January 1, 1995 or the beginning of the academic pay period for the month of January 1995, or the effective date of the return from an unpaid leave. All subsequent transactions must also be corrected. In this case, Item 215 on the CRO must state CONV 876.
- The MPP Job Code is correct according to the MPP Job Reporting System Administrative Guide, but is still listed on the CIRS B81 Compendium report. In this case, the employment history for this employee is correct; however, the designated code is not on the campus table. To correct this problem, the campus CIRS User(s) who maintains the CIRS MPP Job Code table will need to add the code(s). Instructions are provided in the CIRS User Manual under Online Applications, MPP Job Codes.
- Job Code Does Not Exist On System Wide File. If an attempt to add an MPP Job Code to the campus table results in an online message that reads, "Job Code Does Not Exist On System Wide File", this means that the code has not been established on the systemwide MPP Job Code Table. To add the MPP Job Code to the systemwide table, send an email to Human Resources Administration at <u>hradmin@calstate.edu</u> (refer to procedure for reactivating Job Codes in the Job Code Table section for more information).

#### Questions may be directed as follows:

- Security, procedures, and documentation for CIRS should be directed to the CIRS Hotline at (916/323-5694).
- Assigning MPP Job Codes or program policy should be directed to Human Resources Administration (562/951-4411).

## **EMPLOYMENT HISTORY INFORMATION**

### **APPOINTMENTS**

Two types of codes are used to identify employees hired into MPP positions: Class Code and MPP Job Code.

- Class Code: Identifies the MPP Administrative Grade Level (AGL) which is keyed when MPP-related transactions are processed through the Personnel Information Management System (PIMS). (Please refer to the CSU PIMS manual for processing instructions.) The Class Code is incorporated into the CSU Pay Scales as identified in the salary schedule, and is also required on Personnel/Payroll Transaction (PPT) documentation.
- MPP Job Code: Identifies the MPP position in terms of Job Family, Job Function and Job Category. This code is maintained through the Campus Information Retrieval System (CIRS). Campuses are responsible for categorizing MPP personnel by use of this system. This MPP Job Code is also required on the PPT.

#### SALARY CHANGES

A president may elect to provide an MPP employee with a salary increase at any time, if there has been a significant change in the duties and responsibilities of the employee's position. The change in duties and responsibilities is evidenced by a change in MPP Job Code and/or AGL. (NOTE: Pursuant to CSU policy, no change to MPP Job Code or AGL is required when granting an MPP Equity Increase.)

A separate transaction must be processed if an MPP employee's class code, AGL or salary is changed. Such changes cannot be made to on-leave positions until the employee returns to active status. For more information on MPP salary programs, refer to the MPP Salary Program Web site at: http://www.calstate.edu/HRAdm/SalaryProgram/MPP/index.shtml.

### **SPECIAL LICENSE. CERTIFICATE & REGISTRATION REQUIREMENTS**

Campuses are responsible for monitoring MPP positions that require any special license, certificates, and/or registration requirements and for ensuring incumbents possess the appropriate related qualifications. The State Controller's Office does not monitor campus compliance with special license, certificate, or registration requirements for MPP positions. Campuses have the option of tracking License Type and Expiration Date in PIMS via Item 560. Please refer to the PIMS manual for more information. Campuses may use another system such as the CMS Baseline system to track this information.

The following is a list of MPP	positions	which	typically	require	special	licenses,	certificates,	or
registration requirements.								

Position	Typical Requirement (Granting Authority)	Renew Every	PIMS License Type
Architect	California Architect License (Consumer Affairs/California Architect Board)	2 yrs	2
Attorney	License to practice law in California (Current membership in The State Bar of California)	Annual	4
Auditor	Certified Public Accountant License (Consumer Affairs/California Board of Accountancy) -or- Certified Internal Auditor (The Institute of Internal Auditors/CIA Exam)	2 yrs	2
Clinical Lab Technologist Supervisor	Clinical Laboratory Scientist License - (California Department of Health Services)	Annual	4
Diving Safety Officer	Diving Instructor License issued by nationally recognized agency (e.g., Professional Association of Diving Instructors or National Association of Underwater Instructors or Scuba Schools International)	Annual	4
Emergency Vehicle Supervisor	Appropriate Valid California Driver's License and other requirements outlined in the California Vehicle Code (Department of Motor Vehicles)	Varies	1
Engineer	Professional Engineer License – Civil, Electrical, Mechanical or Structural (Consumer Affairs/Board for Professional Engineers & Land Surveyors)	2 yrs	2
Fleet Supervisor	Appropriate Valid California Driver's License (Department of Motor Vehicles)	Varies	1
Parking Supervisor	Appropriate Valid California Driver's License (Department of Motor Vehicles)	Varies	1
Physician Supervisor/Medical Director	License to practice medicine in California (Consumer Affairs/Medical Board of California) plus one of four specialties: Family Practice, Internal Medicine, Obstetrics/ Gynecology, Pediatrics/Adolescent or an equivalency approved by the Chancellor's Office)	2 yrs	2
Public Safety Director/ Chief of Police	Appropriate Valid California Driver's License (Department of Motor Vehicles) and P.O.S.T. Certification	Varies	1/4

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Position	Typical Requirement (Granting Authority)	Renew Every	PIMS License Type
Student Health Center	1	2 yrs	2
Director	(Consumer Affairs/Medical Board of California)		
	plus one of four specialties: Family Practice,		
	Internal Medicine, Obstetrics/ Gynecology,		
	Pediatrics/Adolescent or an equivalency		
	approved by the Chancellor's Office)		
Nurse Supervisor	Registered Nurse License	2 yrs	2
	(Consumer Affairs/Board of Registered		
	Nursing)		

## INTEGRATED POSTSECONDARY EDUCATION DATA SYSTEM

The Integrated Postsecondary Education Data System (IPEDS) is a method of collecting and categorizing data within broad occupational groups by gender and race.

#### **OVERVIEW OF CSU IPEDS REPORTING:**

The CSU uses Affirmative Action (AA) codes to determine the IPEDS occupational activity group. For MPP employees, AA Codes are assigned to each MPP Job Code by Human Resources Administration (HRA), based on the characteristics of the code (Job Family, Job Function, Job Category). An overview of how the fields are mapped is provided below:

Job/Reporting Category	Affirmative Action Code	IPEDS Occupational
(last digit of MPP Job Code)	(first character only)	Activity Group
1-3 (Administrator)	Е	Executive/Administrative/Managerial
4-6 (Professional)	р	Other Professionals
		(Support/Service)
7-8 (Supervisory)	Т	Technical and Paraprofessional
	С	Clerical and Secretarial
	S	Skilled Crafts
	М	Service/Maintenance
9 (Supervisory)	Е	Executive/Administrator

#### **EXAMPLE**

An individual performs complex clerical work within the Cashier's Office and supervises staff which qualifies the position as a HEERA designated supervisor. The MPP Job Code and AA code would be:

MPP Job Code	=	CO87
AA Code	=	COX (reported under IPEDS clerical group)

#### **Reminders:**

HEERA designated supervisors are normally reported as supervisors unless the work performed is significantly different from the work of staff supervised.

Example - If a MPP accountant performs staff accountant work, but also supervises a number of accounting technicians, coding the accountant in the Professional Job Category (either a 4, 5 or 6) may be more representative of the type of work performed.

The Affirmative Action coding for Supervisory Job Categories 7-8 will vary depending upon the functional area. It is important to check the MPP Job Code table for the Affirmative Action code to ensure accurate IPEDS reporting.