

## 2020 Cal State Tech Connect - Campus Champions Call for Nominations: San Jose State University

Unit Name	Team Name(s)	Individual and Team Nominations	Description - Reason for nomination
Strategic Planning and Portfolio Management	Business Operations	<b>Vicky Van Leer</b>	Vicky is exemplary, relentless and consistent in her endeavours to coordinate laptops, personal protection equipment and other critical delivery for the entire IT Division during the pandemic. Whenever Vicky went to the office in the last three months, she not only focused on her own tasks but checked all the public areas in the Computer Center Building to ensure no safety and health related concerns.
SJSU IT Information Technology	Strategic Planning and Portfolio Management, Infrastructure Services, Enterprise Solutions, Customer Service, Information Security	<b>Leon Nguyen, Cynthia Salinas, Andrew Weiglein, Andy Trembley, Mario Rivas, Cuong Doan, Tristan Orlino, Steve Chang, Tam Vu, Sean Davis, Lam Vu, Devona Williams, Michael Hastings, Sharon Watkins, Vicky Van Leer, An Nguyen, Alfred Eclipse, Janice Lew</b>	Within four short days of President Papazian announcing the shift to online modality, the SJSU Information Technology Division transitioned an institution of almost 40,000 individuals from a traditional campus-centric university to a completely mobile campus, where approximately 36,000 students are learning remotely, 2,100 faculty are teaching and researching remotely, and 1,500 staff are working remotely. When called to help, the team members mobilized and swiftly worked together to support our transition to online teaching and telecommuting. Specifically, with very limited human resource capital, we formed a rapid response Zoom security team, created a rapid response support triage model, and extended coverage for teaching-related and telecommuting issues. The team also worked together to rollout an IT Work Anywhere Website in 2 days that contains information about technology & tools, training & support, and working off-campus. Some other critical works include management of cybersecurity

			<p>and infrastructure readiness, high-quality communications, and unified equipment loaning services. This is the shortlist of the many critical steps SJSU IT took to ensure our success! This is truly amazing!</p>
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