EOC OF EOC’S
Systemwide Emergency Support Team Overview
Introductions

Jenny Novak, CEM
- First Director of SW EMC, with CSU since 6/20
- 16 years EM experience
- CalOES Disaster Response
- CSU Northridge Emergency Manager
- Local level experience
- Hazards Geography academic background
- NPS Center for Homeland Defense & Security alumna

Stephanie Kim, MPH
- First EMC Analyst, with CSU since 4/21
- 3 years EM experience
- City of Los Angeles Emergency Management Department (EMD)
- County of Los Angeles Office of Emergency Management (OEM)
- Masters of Public Health at University of Southern California
Agenda & Welcome

- Purpose and activation criteria
- Who is on the team?
- Situational Awareness
  - Forms
  - Calls
  - Reports
- VEOCI – Collaboration Tool
- Q&A
History & Creation

- Prior to 2020 Chancellor’s Office Emergency Management was separate from Systemwide Emergency Management
- CSU worked with Witt O’Brien’s on planning & preparedness
- CO EOC was created primarily to manage local incidents (eg power outages, protests, earthquake) impacting 401 Golden Shore
- Director of Systemwide Emergency Management & Continuity position filled in June 2020
- August 2020 Wildfires – impacted 7 campuses
- Systemwide Emergency Support Team formalized in 2021
Why Emergency “Support Team”?

- EOC of EOC’s
- 30,000 foot perspective
- Not operational in nature
- Primarily information gathering and synthesizing
- Support, **not** Manage / Direct Operations
Mission

The mission of the Systemwide Emergency Support Team is to provide systemwide situational awareness to both internal and external partners and to coordinate CSU resources in support of impacted campuses.

The Team will NOT direct or manage response to the incident as Emergency Management authority rests with each Campus President.

NOT the same as Chancellor’s Office EOC team.
CSU & SEEMS

- Campuses are viewed as Special Districts within Operational Areas
- CSU CO coordinates with CalOES Headquarters during ‘blue skies’
- Campus EOC works closely with city and county EOC’s when activated.
- SW Emergency Support Team works directly with the State Operations Center when activated.

“The 5 Levels of SEEMS

“All disasters start and end at the local level”
Who is currently appointed?

- Emergency Executive: Steve Relyea
- Emergency Management Director: Jenny Novak (Scott Bourdon)
- Human Resources: Beth Ryan (Christina Checel / Joseph Jelencic)
- Legal Counsel: Dawn Theodora
- Information Technology: Ed Clark (Peter Mosinskis)
- Academic Affairs: Dr. Laura Mossa (Brent Foster)
- Student Affairs: Dilcie Perez (Ray Murillo)
- Communications: Mike Uhlenkamp (Hazel Kelley)
- Campus Operations Section Chief: Shawn Holland (Elvyra San Juan)
- Logistics Section Chief: David Beaver (Ivonne Romo)
- Planning Section Chief: Jody Van Leuven (Stephanie Kim)
- Finance Section Chief: Tracey Richardson (Sherry Pickering)
## Incident Specific Functions

<table>
<thead>
<tr>
<th>Environmental Health &amp; Safety</th>
<th>Labor Relations</th>
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<tr>
<td>Energy / Sustainability</td>
<td>Risk Management</td>
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<td>Building Official</td>
<td>Information Security</td>
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<td>Fire Safety</td>
<td>Data Center</td>
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<td>Security</td>
<td>IT Support Services</td>
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<td>Procurement</td>
<td>Information Systems</td>
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<td>Campus Mutual Aid</td>
<td>Research</td>
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<td>VEOCI Support</td>
<td>Student Health</td>
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<td>Documentation</td>
<td>Student Activities</td>
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<td></td>
<td>External Relations</td>
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Any Core Team member may activate the team when they become aware of an incident that impacts multiple CSU campuses.

Emergency Executive will be notified.

Emergency Management Director will call a meeting of the Core Team.

Monitoring Status: A VEOCI room will be activated for information sharing.
Standing Objectives

1. Provide resource, coordination, and information support to CSU campuses impacted by the incident.
2. Utilize the Virtual EOC (VEOCI) platform to build a common operating picture and maintain situational awareness of our statewide impacts.
3. Provide communications and updates to our campus community and internal stakeholders.
4. Support the damage assessment process for structures lost and equipment damaged by the incident.
5. Coordinate with state and local emergency management partners.
### SW Emergency Support Team Operations Schedule

<table>
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<tr>
<th>Time</th>
<th>Activity</th>
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<tbody>
<tr>
<td>9:00 AM</td>
<td>Core Team Conference Call</td>
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<td>Development of Incident Action Plan</td>
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<td>1:00 PM</td>
<td>Situation Status Call with Campuses</td>
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<td></td>
<td>Development of Situation Report</td>
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<tr>
<td>As Needed</td>
<td>Planning Section Meeting</td>
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<tr>
<td>5:00 PM</td>
<td>Situation Report Published</td>
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Campus Interaction

How do I interact with the Systemwide Emergency Support Team?

When an incident occurs, the campuses will be asked for impact information to feed systemwide situational awareness via the following channels:

- Campus Status Form (feeds VEOCI dashboard)
- Situation Status Calls

Information is consolidated into:

- VEOCI campus status dashboard
- CSU Situation Report

Campus EOC staff can also view the campus status dashboard at anytime during an incident to gain an understanding of systemwide impacts.

Resource requests can be made to the Systemwide Emergency Support Team:

- First CSU Logistics Section Summit on 3/6/23
- Meetings will be held quarterly
### Situation Status Call

<table>
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<th>Purpose</th>
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<tr>
<td>• Campuses share information with the Chancellor’s Office and each other. Establishes statewide / systemwide situational awareness</td>
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<tr>
<th>Facilitated By</th>
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<tbody>
<tr>
<td>• Situation Status Unit Leader (Stephanie Kim)</td>
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<table>
<thead>
<tr>
<th>Participants</th>
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<tr>
<td>• Campus EOC Representatives</td>
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<td>• SW EST Planning Section</td>
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<td>• Emergency Management Director</td>
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<td>• Other SW EST members as appropriate</td>
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<th>Structure</th>
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<td>• Roundtable of impacted campuses. Each campus provides a brief update on the situation in their area, campus impacts, and planned actions in the next 24 hours.</td>
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<th>Outcome</th>
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<td>• The information provided during the call will be used in the daily Situation Report.</td>
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**Situation Report**

Contains the following sections:
- Situation Summary
  - Key campus impacts
  - Incident impacts
  - Any declared emergencies
- Incident Maps (i.e. wildfires and air quality)
- Campus Status Reports

**Audience**

- Audience is any CSU stakeholder. Report focuses on CSU impacts

**Sharing**

- Shared with Emergency Executive and Policy Group
- May be shared with the Board of Trustees, CalOES, Legislative Partners
- Posted in main VEOCI collaboration room
- Shared via email lists as well
Campus Status Form

Requests the following information:

- Campus Status (i.e. closure)
- EOC Status
  - Activation type (i.e. in-person, hybrid, etc.)
- Incident Management Team Activated?
- Housing Status
- Instruction Status
- Campus Community Impacts (i.e. fatalities, displacements, etc.)
- Support needed from CO
- Applicable Disaster Declarations
- Campus-specific Incident Webpage
Campus Status Dashboard
March 10, 2023 – Monitoring Activation

- Statewide atmospheric river forecast
- Warm storm following series of cold storms and snow – potential for flooding
- Governor’s State of Emergency in 34 counties
- State Operations Center activated to Level 1 (highest Level)
- VEOCI room activated
  - SWEST members invited
  - CSU Emergency Managers invited
- Campus Status Request – AM & PM
- Dashboard shared with Chancellor’s Council
Chino Hills Shaker Exercise

- Conducted in June 2022
- Primarily in person, functional exercise designed by CSU emergency managers
- Focus on damage assessment in an earthquake scenario
- Improvement Planning & Corrective Actions taking place through 2023
- Another exercise is planned for June 1, 2023 with focus on mass care during atmospheric river scenario impacting Northern California campuses. Sonoma & SFSU will play and SW EST participation will be virtual.
- Objective on mutual aid and resource request process
QUESTIONS?