Data, LMS and Information Sharing – Under Utilized Tools

Presentation by Systemwide Learning & Development and Sedgwick Claims Management Inc.
Agenda

Learning Management System

Content and Standardization

Data and Dashboards

CSU Learn for Students

Sedgwick – Via One
Learning Management System

Assign

Report

Track

Hosting

Develop

Train

Reduce Risk

Educate
Full listing of Core development content can be found on the Skillsoft Explore website.
Content

Lab Safety
Portable Ladder
Injury & Illness Prevention Program
Heat Stress
Bloodborne Pathogens
Ergonomics
Hazardous Safety
Full listing of EHS content can be found on the Percipio EHS Compliance Courses spreadsheet (CSU Login Required)
Skill Benchmarks - Example

RISK MANAGEMENT

Full Description
Managing risk well and risk taking requires identifying risk factors, evaluating potential impacts, and developing risk mitigation plans. When considering managing risk, it's important to include planning and a global perspective. Expand your knowledge of risk management and learn how to identify, assess, and prioritize risks and uncertainties while minimizing, monitoring, and controlling the impact of risk realities. Explore effective risk management strategies. This benchmark evaluates your understanding of this topic. Being aware of potential knowledge gaps allows you to better understand your current competency and areas for improvement, so you can find suitable content and curate your own learning path. The courses recommended at the end of this benchmark can help you fill potential gaps in your knowledge.
Skill Benchmarks - Example

**Risk Management**

Skill Benchmark  | 0m  | 0 questions

Your personalized recommendations are based on questions answered incorrectly within the benchmark.

- Watch short videos based on specific questions answered incorrectly
- Complete courses to build complete understanding of topics you missed

**About this Skill Benchmark**

Managing risk well and risk taking requires identifying risk factors, evaluating potential impacts, and developing risk mitigation plans. When considering managing risk, it's important to include pla...

Take this Benchmark again after 30 day(s) to check your progress!
Skill Benchmarks - Example

Learn fast with 3-8 minute videos

- VIDEO Strategic Thinking Characteristics
- VIDEO Using Brainstorming and Interviews
- VIDEO Inputs to Monitor Risks
- VIDEO Decision Tree Analysis
- VIDEO Sample Risk Management Plan
Skill Benchmarks - Example

Cover key concepts with 20-90 minute learning

**COURSE**

**Thinking Strategically as a Manager**
To resolve many of the threats and challenges that your organization will likely have to face, it's essential that you develop a business strategy that incorporates a clear vision, new ideas, and innovative solutions. This course explores the characteristics of strategic thinking, as well as the traits you need to plan and implement an effective strategy. It al...

22m 23s  Skillsoft  Everyone  Feb 2017
From Channel: Strategic Thinking
From Aspire Journey:
- Ml Programmer to Ml Architect
- Core DevOps Skills
- Residential Community Manager Journey
- Infrastructure Support Engineer to CloudOps Engineer
- DevOps Engineer to Cloud Architect
- Product Management Journey
- Public Relations Manager Journey

**COURSE**

**Identifying Risks In Your Organization**
Risk is an inevitable aspect of any business. As a manager, it's important that you mitigate or avoid the potential impact of a risk if it comes to pass, to ensure the long-term survival of your organization. This course focuses on the first step in managing risk, identifying risks to your organization. You'll explore the difference between internal and ext...

18m 33s  Skillsoft  Everyone  Feb 2017
From Channel: Strategic Thinking  Management Risk
From Aspire Journey:
- Security Essentials for Decision-makers and Leaders
- Building a SecOps Toolbox
- Web App Vulnerability Analyst
- Web App Vulnerability Analyst - 2022 Update
- Accountant Journey
- Product Management Journey
- Marketing in the Digital World
- Penetration Tester to SecOps Engineer
- Sustainability and Restoring Our Earth
- Public Relations Manager Journey
- Security Analyst to Security Architect
- Customer Service Representative Journey
Data and Dashboards

- Course Being Assigned
- Standardized Course
- Percentages of Completions
EHS Compliance Dashboard

This dashboard displays completion percentages for the compliance courses listed below. The dashboard is updated weekly for your convenience. For requirements for these courses, please refer to the compliance table.

The following percentages are pulled from our learning management system, however, these percentages have not been audited by the campus. Please refer to the following document which outlines the criteria for calculations and instructions on how to pull reports for the courses listed below. We encourage campuses to contact us if they have questions about their compliance numbers.

Last Updated: 4/3/2023

Injury and Illness Prevention Program
End-User needs a Smartsheet account to view campus specifics

### Completion Percentage - Campus View

<table>
<thead>
<tr>
<th>Activity Name</th>
<th># of Attended/Satisfied Users</th>
<th>Total Assigned Users</th>
<th>Completion %</th>
</tr>
</thead>
<tbody>
<tr>
<td>Injury and Illness Prevention Program</td>
<td>1389</td>
<td>1996</td>
<td>69.6%</td>
</tr>
</tbody>
</table>

### EHS Completion % for CSU

<table>
<thead>
<tr>
<th>Activity Name</th>
<th># of Attended/Satisfied Users</th>
<th>Total Assigned Users</th>
<th>Completion %</th>
</tr>
</thead>
<tbody>
<tr>
<td>Injury and Illness Prevention Program</td>
<td>63392</td>
<td>83717</td>
<td>75.7%</td>
</tr>
</tbody>
</table>
EHS Hazardous Safety Dashboard

Disclaimer
This dashboard only reflects data points recorded in CSU Learn that are visible through the Systemwide Learning Management System. If a campus offers a separate training program (such as an instructor-led training, or an online training using a different provider), or if the campus tracks the training programs through a mechanism other than CSU Learn, the completion data is not recorded in CSU Learn and will not be reflected in this dashboard.

EHS Hazardous Communication
End-User needs a Smartsheet account to view campus specifics

<table>
<thead>
<tr>
<th>Activity Name</th>
<th># of Attended/Satisfied Users</th>
<th>Total Assigned Users</th>
<th>Completion %</th>
</tr>
</thead>
<tbody>
<tr>
<td>EHS Hazardous Communication</td>
<td>13333</td>
<td>20778</td>
<td>64.2%</td>
</tr>
<tr>
<td>EHS Hazardous Waste</td>
<td>1135</td>
<td>1617</td>
<td>70.2%</td>
</tr>
<tr>
<td>EHS Laboratory Safety</td>
<td>922</td>
<td>1206</td>
<td>76.3%</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Campus</th>
<th>Activity Name</th>
<th>Activity Code(s)</th>
<th># of Attended/Satisfied Users</th>
<th>Total Assigned Users</th>
<th>Comp</th>
</tr>
</thead>
<tbody>
<tr>
<td>EHS Hazardous Comm</td>
<td>CURRIC.EHS-HAZARD-COMM</td>
<td></td>
<td>189</td>
<td>204</td>
<td>92.6%</td>
</tr>
<tr>
<td>EHS Hazardous Waste</td>
<td>SCORM-EHS-Annual-HazardousWaste_Refresher-2019</td>
<td></td>
<td>253</td>
<td>273</td>
<td>92.7%</td>
</tr>
<tr>
<td>EHS Laboratory Safety</td>
<td>CURRIC-LABSFITY</td>
<td></td>
<td>159</td>
<td>166</td>
<td>85.5%</td>
</tr>
</tbody>
</table>
for Students
How are students receiving required training now?

Academic Platforms not supportive for training

Sends Link

Various websites/vendors
CSU LEARN

- Students
- Student Employees
- Faculty & Staff
- Auxiliary
- Contractors & Volunteers

CSU Learn for Students
CSU Learn for Students Successful Pilot at Chico

Student Completion Rate
70%

Title IX
Alcohol Edu
Lab Safety

Centralized LMS Support
Consolidation of Platforms

Cost Savings
Lower Risk
CSU Learn for Students

- Organization
- Student Data
- Affiliations
- Custom Groups
- Assignments
- Set Expirations
- Reoccurring Training
- Automatic
- Custom Reports
- Notifications

Eliminate Manual Process
Target Go-Live

Projected 2-4 Months per Campus

LMS and Technical Teams will Work in Parallel

Campuses will be Grouped for Implementation
Ready to Start!

- East Bay
- San Luis Obispo
- Channel Islands
- Long Beach
- San Marcos
- Sacramento
- Stanislaus
- Fresno
- Northridge
- Los Angeles
- Pomona
- Chico
Systemwide Learning and Development

Email
Sedgwick Data and Dashboards
viaOne Dashboards

Multiple customizable “Widgets” including analytics functions
viaOne Dashboards (cont.)

Additional drill-down brings detail
viaOne Dashboards (cont.)

Results exportable in multiple formats

Export Excel – data can be used in calculations

Export Image – image can be used to enhance reports
Minimal selection parameters required

Highly customizable output

For month-to-month trends for the end of 2023: Select the Monthly valuation option in Sequential order, and specify December 2023 as the end month. The report will return data for October 2023, November 2023, and December 2023.
Wide variety of data sets, reporting periods, and output
### viaOne Advanced Search/Filters

Quick, detailed data exportable in a loss run format
Customizable output based on search Display Columns menu

Available Fields
- Acct #
- AOA Initial Request**
- Appointed Flag
- Appoint Flag
- Approved Begin Date
- Approved End Date
- At Risk Date
- Auto Driver Name
- Case Type
- Cause Code
- Cause Description**

Selected Fields
- Date Rept to TPA
- Date Opened
- Loss Data
- Watch List
- Date Accessed
- Claim/Case/Event Number
- Last Name
- First Name
- Line
- Cov
- Claim Type

**These fields will be represented as rows underneath the claim number as opposed to additional columns.

Return to Previous Screen
- Save
- Cancel
Use search parameters to easily narrow results
viaOne Advanced Search/Filters (cont.)

“Filter” function allows user to create and save Search Filters for easily repeatable data collection
### viaOne client training sessions - April 2023

**Thursday, March 16, 2023**

We are hosting viaOne training sessions in April. There will be three training modules offered this month.

#### viaOne Training - Casualty (Basic)

Learn the basics of viaOne functionality, such as navigating preferences, view, my diary and alerts.

- **Host:** David Gurecky
- **Date:** Monday, April 17, 2023
- **Time:** 1 p.m., Central Daylight Time (Chicago, GMT-05:00)

  Click [here to register for training](#).

  Once you are approved by the host, you’ll receive a confirmation email with instructions for joining the session. Sessions are limited to 500 attendees.

#### viaOne Training - Casualty (Advanced)

Learn how to view claim data and customize the information based on your needs through viaOne reports, advanced analytics and dashboards.

- **Host:** David Gurecky
- **Date:** Tuesday, April 18, 2023
- **Time:** 10 a.m., Central Daylight Time (Chicago, GMT-05:00)

  Click [here to register for training](#).

  Once you are approved by the host, you’ll receive a confirmation email with instructions for joining the session. Sessions are limited to 500 attendees.