Position: Usher
Reports to: Assistant Director, Production/Media Arts Festival
Number of Positions: up to 6
Location: California State University, Fresno - Fresno, CA
Employment Dates: June 20 – July 22, 2024
Rate of Pay: $16.00/hour, paid monthly
Schedule: 10-25 hrs/week, evenings, weekends, and holidays required

Position Summary
Under the direct supervision of the Assistant Director, Production/Media Arts Festival and the lead of the Patron Services Associate (PSA), the Usher will perform various customer service activities in support of Summer Arts. Typical duties include:
- Greet patrons, provide patrons with event and venue-related information, and ensure comfort and safety of patrons during events.
- Assist the PSA with the placement of event and venue signage.
- Assist the PSA with set up and strike of event-related receptions.
- Other event-related duties as required and assigned by the supervisor.
- The Usher will have regular interactions with Summer Arts staff, faculty course coordinators, guest artists, campus personnel, members of the community, and Summer Arts students.

Qualifications and Requirements
- Individual must be punctual, courteous, spontaneous, dependable, and work well with a variety of personalities and temperaments.
- Some work may involve safely lifting and moving items weighing up to 20 pounds and standing for long periods of time, if candidate is able to do so.
- Some work in low-light areas and/or areas of restricted physical access.
- Previous customer service experience, knowledge of theatre etiquette, and knowledge of safety and emergency procedures, a plus.
- Required dress for ushers is a white or black top (no design) and black pants or skirt, and comfortable and quiet shoes and other accessories.
- May need to travel to off-campus performance venues.
- Attendance required at CSU Summer Arts employee orientation and usher training sessions.

Application Instructions
- Apply online with a cover letter, resume, and references in PDF format by clicking here. Indicate in the cover letter which position(s) you are applying to and why.
- Apply by March 15, 2024 for full consideration. Interviews will be conducted beginning the week of March 18.