HEALTH CARE REIMBURSEMENT ACCOUNT UPDATE – OVER-THE-COUNTER DRUGS

Effective January 1, 2004, participants in CSU’s Health Care Reimbursement Account (HCRA) plan will be able to claim reimbursement for over-the-counter (OTC) medicines available without a prescription, provided the expense is properly substantiated and incurred on or after January 1, 2004. This change is the result of recently released Treasury Department and Internal Revenue Service (IRS) Revenue Ruling 2003-102. The IRS ruling specifically mentions such OTC medicines as antacids, allergy medicines, pain relievers, and cold medicines purchased without a doctor’s prescription, but specifically disallows reimbursement for vitamins taken “for general good health.”

Application Software, Incorporation (ASI), CSU’s HCRA Plan Administrator, has revised its claims procedures in accordance with this new change. In addition to existing documentation and claims requirements, claims for OTC drugs or medicines must include the following:

1. **The receipt or documentation** from the store must include the name of the drug purchased printed on the receipt. This information must be provided by the store, not just listed by the participant on the receipt or claim form.

2. The participant must **indicate the existing or imminent condition** on the receipt, on the claim form, or on a separate enclosed statement each time these items are claimed. Purchases for general health will not be accepted.

3. To claim reimbursement for vitamins, herbs or nutritional supplements, the participant must have a **written diagnosis of the medical condition from a**
doctor and “prescription” of all specific items for that condition on file with the claims office. The participant must renew this physician notice every 12 months and file it with the claims office with the first claim submitted for the participant each plan year.

The following provides a brief summary of qualifying and non-qualifying drugs and medicines:

<table>
<thead>
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<td>- Large supply of qualifying items, not for existing or imminent condition</td>
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<td>- Creams or ointments</td>
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This benefit improvement may increase the popularity of the HCRA plan and campuses are encouraged to highlight this enhancement during the current open enrollment period. Attached is a letter campuses may use to communicate the change to employees. A copy of the updated HCRA Administrative Guide is attached and it is also available on our website at: [http://www.calstate.edu/HRAdm/pdf2003/TL-BEN2003-28Guide_HCRA_DCRA.pdf](http://www.calstate.edu/HRAdm/pdf2003/TL-BEN2003-28Guide_HCRA_DCRA.pdf).

The HCRA brochure will be revised to reflect these new changes and shipped to campuses under separate cover. When the revised brochures are received, please destroy existing brochures. Thank you.

Questions regarding this technical letter may be directed to Felice Bakre at (562) 951-4410. This technical letter is also available on the Human Resources Administration’s Web site at: [http://www.calstate.edu/HRAdm/memos.shtml](http://www.calstate.edu/HRAdm/memos.shtml).

CR/fb

Attachments
SUBJECT: REIMBURSEMENT OF OVER-THE-COUNTER MEDICINES

Dear Health Care Reimbursement Account (HCRA) Plan Participant:

Effective January 1, 2004, participants in CSU’s Health Care Reimbursement Account (HCRA) plan will be able to claim reimbursement for over-the-counter (OTC) medicines available without a prescription, provided the expense is properly substantiated. The IRS ruling specifically mentions such OTC medicines as antacids, allergy medicines, pain relievers, and cold medicines purchased without a doctor’s prescription, but specifically disallows reimbursement for vitamins taken “for general good health.” **Reimbursement for qualified over-the-counter expenses will be available beginning with the 2004 plan year (for expenses incurred on or after January 1, 2004).**

ASI, CSU’s HCRA Plan Administrator, has revised its claims procedures in accordance with this new change. **In addition to existing documentation and claims requirements, claims for OTC drugs or medicines must include the following:**

1. **The receipt or documentation** from the store must include the name of the drug purchased printed on the receipt. This information must be provided by the store, not just listed by the participant on the receipt or claim form.

2. The participant must **indicate the existing or imminent condition** on the receipt, on the claim form, or on a separate enclosed statement each time these items are claimed. Purchases for general health will not be accepted.

3. To claim reimbursement for vitamins, herbs or nutritional supplements, the participant must have a **written diagnosis of the medical condition from a doctor** and “prescription” of all specific items for that condition on file with the claims office. The participant must renew this physician notice every 12 months and file it with the claims office with the first claim submitted for that participant each plan year.

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**This year’s open enrollment period is October 1-31, 2003.** If you would like to change your HCRA plan election, please contact your campus Benefits Representative at ____________. Specific questions regarding this change should be directed to ASI at (800) 659-3035.

Sincerely,

Benefits Representative
THE CALIFORNIA STATE UNIVERSITY

Office of the Chancellor

Dependent Care Reimbursement Account (DCRA) and Health Care Reimbursement Account (HCRA) Plans

ADMINISTRATIVE GUIDE

October 2003
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Appendix A  Dependent Care/Health Care Reimbursement Account Plans Enrollment Authorization Form
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Appendix E  Dependent Care/Health Care Reimbursement Account Plans Claim Form
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Appendix G  Request for Direct Pay Enrollment Form Instructions
INTRODUCTION

The California State University (CSU) offers two flexible spending reimbursement accounts to its eligible employees – the Dependent Care Reimbursement Account (DCRA) and the Health Care Reimbursement Account (HCRA).

The Dependent Care Reimbursement Account (DCRA) Plan qualifies as a "dependent care assistance program" as defined in Section 129(d) of the Internal Revenue Code and meets the requirements of any other applicable provisions of law.

The Health Care Reimbursement Account (HCRA) Plan qualifies as a "flexible spending arrangement" as defined in Section 106 of the Internal Revenue Code and meets the requirements of any other applicable provisions of law.

Both plans are voluntary and allow for reimbursement of eligible out-of-pocket expenses from money deducted from an Employee’s pay before federal, state, Social Security, and Medicare taxes are deducted. Taxable income on an Employee’s annual W-2 statement is reduced by the amount placed in the account(s). This amount is held in the individual account(s) until the Employee incurs eligible expenses and files a claim for reimbursement.

Expenses eligible for reimbursement from:

- DCRA are amounts paid out-of-pocket for dependent care if the care is required in order for the Employee (and Employee’s spouse, if applicable) to work, or look for work.

- HCRA are amounts paid out-of-pocket for the diagnosis, cure, mitigation, treatment or prevention of disease, and for treatments affecting any part or function of the body. The expenses must be to alleviate or prevent a physical or mental defect or illness.

This Administrative Guide provides guidelines for the Dependent Care Reimbursement Account (DCRA) and Health Care Reimbursement Account (HCRA) Plans. Guidelines have been combined where similar. Where guidelines differ, instructions have been separated and so noted. Both plans are governed by federal Internal Revenue Service (IRS) rules, which can change at anytime. If there is a discrepancy between the information in this Administrative Guide and the IRS rules, the IRS rules supersede the Administrative Guide.

Special Restrictions – Internal Revenue Service (IRS) Rules

- Participants in DCRA and/or HCRA must re-enroll during every annual open enrollment period to participate during the following Plan Year. Enrollment is not automatic, even if the employee participated the previous year.

- A Participant’s Salary Reduction election may not be changed or revoked during the Plan Year unless the Participant has a permissible Change in Status Event as described by IRS regulations.

- Claims may be filed for expenses incurred during the Plan Year. Expenses may not be reimbursed until services are provided.

- If a Participant does not use the money in his/her account for expenses incurred during the Plan Year, the funds will be forfeited. Excess contributions may not be refunded to the individual or be carried over into the next Plan Year.
Enrollment Authorization forms for CSU employees are sent directly to the State Controller’s Office for processing. Responsibility for contract administration rests with the Systemwide Human Resource’s Office, with day-to-day administration delegated to the campuses. The Systemwide Human Resource’s Office interprets regulations, answers questions, and assists campuses in resolving problems regarding the processing of plan authorization documents. Application Software Inc. serves as the CSU’s claims administrator for DCRA and HCRA and is responsible for the review and approval of all reimbursement claims, tracking of employee account balances and issuance of CSU-approved reimbursement payments.
SECTION 1 - DEFINITIONS

A. **Campus Benefits Representative** means a CSU Employee responsible for communicating benefit plan information to Employees at each campus.

B. **Change in Status Event** means an event which qualifies a Participant to make changes to his/her Salary Reduction election (e.g., increase/decrease, stop/start Salary Reduction Election).

C. **Claims Administrator** means the party designated by the CSU to administer claims under the Plans. The Claims Administrator is:

   Application Software, Inc. (ASI)
   P. O. Box 6044
   Columbia, MO  65205-6044
   (800) 659-3035, e-mail: asi@asiflex.com
   Infoline: (800) 366-4827

D. **Code** means the Internal Revenue Code, as amended, as it now exists or as it may be amended from time to time.

E. **Compensation** means the total cash remuneration paid to an Employee during a Plan Year for services rendered to the Employer, as determined for purposes of Federal Income Tax Form W-2. For purposes of determining an Employee's compensation, any election by the Employee to reduce his or her regular cash remuneration under Code Sections 125, 401(k), 403(b), 414(h) or 457 shall be treated as if the Employee did not make such an election.

F. **CSU Claims Unit** means Claims Administrator staff responsible for processing CSU Participant claims.

G. **Dependent (DCRA)** means either:

   (1) a child who is under the age of 13 and for whom an Employee or his/her spouse is entitled to a dependency exemption under Section 151(c) of the Code or

   (2) a relative or household member of an Employee, who receives over half of his or her support from the Employee, who is physically or mentally incapable of caring for himself/herself, who regularly spends at least eight hours each day in the Employee’s household and for whom an Employee or his/her spouse is entitled to a dependency exemption under Section 151(c) of the Code or

   (3) the spouse of an employee who is physically or mentally incapable of caring for himself/herself and who regularly spends at least eight hours each day in the Employee’s household.

   Note: A domestic partner (and/or a child of a domestic partner) may be considered a Dependent for purposes of reimbursement of dependent care expenses if the domestic partner (and/or child of a domestic partner) meets the definition of Dependent as described in Code Section 152. Registration of the domestic partnership with the Secretary of State is not required to qualify as a Dependent, under this definition.
H. **Dependent (HCRA)** - As defined in Code Section 152 - means any of the following individuals for whom over half of their support was received from the taxpayer (Employee) during the calendar year:

1. a son or daughter of the taxpayer, or a descendant of either,
2. a stepson or stepdaughter of the taxpayer,
3. a brother, sister, stepbrother, or stepsister of the taxpayer,
4. the father or mother of the taxpayer, or an ancestor of either,
5. a stepfather or stepmother of the taxpayer,
6. a son or daughter of a brother or sister of the taxpayer,
7. a brother or sister of the father or mother of the taxpayer,
8. a son-in-law, daughter-in-law, father-in-law, mother-in-law, brother-in-law, or sister-in-law of the taxpayer, or
9. an individual (other than an individual who at any time during the taxable year was the spouse of the taxpayer, determined without regard to Code Section 7703), who, for the taxable year of the taxpayer, has as his principal place of abode the home of the taxpayer and is a member of the taxpayer’s household.

Note: Domestic partners (and/or a child of a domestic partner) may be considered a Dependent for purposes of reimbursement of medical expenses if the domestic partner (and/or a child of a domestic partner) meets the definition of Dependent as described in (9) above. Registration of the domestic partnership with the Secretary of State is not required to qualify as a Dependent, under this definition.

I. **Dependent Care Expenses** mean the expenses specified in Section 4 of this guide that qualify as eligible expenses for DCRA.

J. **Dependent Care Tax Credit** means the federal tax credit a taxpayer can claim on a federal tax return for child and dependent care expenses.

K. **Earned Income** (DCRA only) means wages, salaries, tips and other Employee Compensation, plus net earnings from self-employment, computed without regard to any community property laws. It does not include any amounts received as pension, annuity, workers compensation, unemployment compensation, or a non-resident alien’s income not connected with United States business, or as reimbursement of eligible expenses under this Plan or any other employer's dependent care assistance program.

For each month an Employee's spouse is either a full-time student in an educational institution or incapable of caring for himself/herself, such spouse shall be deemed to be gainfully employed and to have earned income of not less than:
CSU DCRA & HCRA ADMINISTRATIVE GUIDE

(1) $250 per month, if the Employee has only one Dependent for the Plan Year, or

(2) $416.66 per month, if the Employee has two or more Dependents for the Plan Year.

L. Employee means a common-law employee of the Employer.

The term Employee does not mean:

(1) a self-employed individual, as defined in Code section 401(c)(1)(A),

(2) a member of the Board of Trustees who is not otherwise an Employee,

(3) a person the Plan Administrator determines is an Employer’s independent contractor, or

(4) a person the Plan Administrator determines an Employer engages as a consultant or advisor on a retainer or fee basis.

M. Employer means The California State University (CSU) and any successor thereto.

N. Experience Gain means the excess salary reduction contributions paid and income (if any) of the Plan over the Plan's total claim reimbursements and reasonable administrative costs for the Plan Year.

O. Health Care Expenses mean the expenses specified in Section 4 of this guide that qualify as eligible expenses for HCRA.

P. Highly Compensated Employee (HCE) means, in general, an individual who:

(1) Was a five percent owner during the current or preceding year, or

(2) For the preceding year:
   a. Earned more than $90,000 in 2002 or 2003 as increased by regulations issued by the Secretary of the Treasury, and
   b. If the Employer elects to apply this clause, as permitted under Code Section 414(q)(1)(B)(ii), for the preceding year and was in the top 20 percent of all Employees by Compensation for the preceding year.

Q. Open Enrollment Period means the annual period during which eligible Employees may elect Salary Reduction amounts for the following Plan Year. The annual Open Enrollment Period is normally held in September-October.

R. Participant means an eligible Employee who participates in the Plan pursuant to Section 2 of this guide.

S. Plan(s) mean the CSU Dependent Care Reimbursement Account (DCRA) Plan and the CSU Health Care Reimbursement (HCRA) Plan, as they may be amended from time to time.

T. Plan Administrator means the California State University (CSU). Certain administrative functions for the Plan(s) may be delegated to any other person(s) or entity.
U. **Plan Year** means the twelve month period beginning January 1 and ending the following December 31. Plan records shall be established and maintained on the basis of the Plan Year.

V. **Salary Reduction** means a specified amount by which a Participant's Compensation is decreased, pursuant to a Salary Reduction election for federal income tax, Social Security tax, and Medicare tax purposes and, wherever permitted, for state and local income tax purposes. The Salary Reduction election is included in the enrollment document for the Plans. (See the Dependent Care/Health Care Reimbursement Account Plans Enrollment Authorization form in Appendix A.) The Salary Reduction amount is credited to the Participant's account for the sole purpose of paying eligible expenses.

W. **State Controller's Office (SCO)** means the CSU’s payroll agent.

X. **Tax Year** means the year in which taxes are collected/deducted.

Y. **Systemwide Human Resource’s Office** means a division of the Chancellor’s Office responsible for carrying out the centralized administrative functions of the Plan(s). It acts as the Plan Administrator in most situations.
2.1 Dependent (DCRA) and Health Care Reimbursement Account (HCRA) Plans Eligibility

Nonrepresented and represented Employees may participate in the DCRA and HCRA Plans with the exception of the following classifications (unless concurrently appointed in an eligible class):

- Student classifications (0100, 1870, 1871, 1872, 1874, 1875, 1876),
- Graduate Assistants (2355),
- Instructional Faculty, Designated Discipline - Extra Quarter Assignment (2367),
- Instructional Faculty, Extra Quarter Assignment – QSYRO (2368),
- Instructional Faculty, Executive Committee, Academic Senate (2394),
- Trade rate employees,
- Special pay classifications (2322, 2322, 2356, 2357, 2363, 2365, 2974, 4660),
- Rehired Annuitants, including FERP participants, and
- Employees appointed without a timebase, in any classification (e.g., intermittent, indeterminate).

Any person who performs service for the CSU solely as an independent contractor shall not be eligible to participate in either Plan.
SECTION 3 – ENROLLMENT AND PLAN PARTICIPATION

3.1 Initial Enrollment - Time Requirements

Eligible Employees must complete an Enrollment Authorization Form for the Plan they wish to participate in during the annual Open Enrollment Period. Employees must submit the completed form to the Campus Benefits Representative. The annual Open Enrollment Period will normally be held in September-October for participation in the following Plan Year. Newly eligible Employees may enroll in the Plan within sixty (60) days of eligibility, or reemployment if there has been a break in service of more than thirty (30) days. (See Appendix A for a copy of the form and Appendix B for instructions.)

If enrollment forms are received by the State Controller’s Office (SCO) by the 10th of the month, the effective date of the Plan is the first of the following month. Forms received after the 10th extend the effective date to the first of the second month following eligibility. An Employee who is on leave of absence without pay, temporary disability compensation, non-industrial disability leave, industrial disability leave, or other non-pay status may not enroll while in such status, but may enroll within sixty (60) days of returning to eligible active status provided that he/she would otherwise have been eligible to enroll during the non-pay status.

The last possible participation effective date for a newly eligible Employee is December 1 of the Plan Year. For enrollment to be effective December 1, the SCO must receive the enrollment form by November 10. Forms received after that date will be processed for the following Plan Year.

Eligible Employees who do not enroll within these time limits will not be eligible to enroll until the next annual Open Enrollment, unless there has been a Change in Status Event. (See Section 6 and Appendix C for a list of eligible Change in Status Events and Section 5 for limits on allowable Salary Reduction amounts and restrictions on mid-plan year changes.) No retroactivity is allowable under the Plan(s). Eligible Employees who are granted a leave of absence without pay, or terminate employment may be eligible to continue coverage in the HCRA Plan through the end of the Plan Year by making direct after-tax payments to the Claims Administrator. (See Section 8 Continuation of Coverage guidelines for more details.) The DCRA Plan does not have a continuation of coverage option.

3.2 Annual Reenrollment

Participants must reenroll annually to continue participation in either Plan. Enrollment in DCRA and HCRA coincide with other CSU plan enrollments held in September-October. The Campus Benefits Representative is responsible for forwarding all completed forms to the SCO. Open enrollment documents must be received in the State Controller's Office by November 10th to be effective the following January 1st.

3.3 Reinstatement of Former Participant

A former Participant will again become a Participant if and when that individual meets the eligibility and enrollment requirements. However, if a former Participant returns to service during the same Plan Year, and within thirty (30) days of the date participation ended, the prior
benefit election will be reinstated and the Participant may not make any new elections for the remainder of the Plan Year, unless there is a Change in Status Event as described in Section 6 and Appendix C. A former Participant returning to work in the same Plan Year is entitled to any remaining balance in his or her account for expenses incurred only while an active Employee.

3.4. **Completion of Enrollment Forms**

An Enrollment Authorization form must be completed for enrollment in the Plan. There is one Enrollment Authorization form for both plans. The form is used for new enrollments, changes of enrollment, and cancellations of enrollment. A copy of the Enrollment Authorization form is contained in Appendix A.

The Permitting Event Code Chart (Appendix D) provides a list of permitting event codes, permitting event dates, time limits, and effective dates for use in completing the Enrollment Authorization form. For timely processing, all of the conditions in Appendix D relative to the permitting event code must be satisfied. No retroactive enrollments are allowed in the Plan(s).

Permitting event codes are used when there is a Change in Status Event. (See Section 6 Change in Status or Revocation of Salary Reduction Election and Appendix C for a list of Change in Status Events.)

The Salary Reduction amount and the Plan Code must be entered on the form. The following enrollment Plan Codes are provided for 2003 and 2004:

<table>
<thead>
<tr>
<th>Plan</th>
<th>2003</th>
<th>2004</th>
</tr>
</thead>
<tbody>
<tr>
<td>DCRA</td>
<td>380-016</td>
<td>380-017</td>
</tr>
<tr>
<td>HCRA</td>
<td>378-016</td>
<td>378-017</td>
</tr>
<tr>
<td>Administrative Fee</td>
<td>375-001</td>
<td>375-001</td>
</tr>
</tbody>
</table>

(Note that the last three digits of the DCRA and HCRA Plan Codes change incrementally each year. The Administrative Fee code does not change each year.)

A copy of the completed Enrollment Authorization form should be given to the Employee and a copy should be placed in the Employee’s file. The original should be sent to the SCO at the following address:

Personnel/Payroll Services Division  
Miscellaneous Deductions Unit  
State Controller’s Office  
P.O. Box 942850  
Sacramento, CA  94250-5878

The Enrollment Authorization form may be obtained from the CSU Systemwide Human Resource’s Office. Additionally, an electronic version can be downloaded from http://www.calstate.edu/Benefits/flexible/hcra.forms.shtml.

3.5. **Conditions of Participation**

Upon enrollment in the Plan, each eligible Employee shall be deemed to have agreed to the terms and provisions of the Plan and shall be bound thereby.
3.6 Termination of Participation

Participation in this Plan shall terminate as of the later of:

(1) The end of the current Plan Year, if a Participant fails to reenroll during the annual open enrollment period.

(2) The date an individual has been reimbursed for the entire elected annual contribution level and has zero funds left in his or her account, following cancellation or failure to reenroll.

(3) Upon termination of employment, unless Employee continues to make after-tax contributions to the Plan (HCRA only) through Continuation of Coverage. Once an Employee no longer makes contributions to the account, the individual is terminated from active participation in the Plan. Eligible expenses are for services provided through the end of the month in which the last contribution was made. Eligible Expenses, incurred by the Employee while in active employment status, may be reimbursed after termination of employment up to six months after the end of the Plan Year.

(4) The date of the Employee’s death, unless beneficiary qualifies for or elects Continuation of Coverage (HCRA only).

(5) Upon termination of this Plan.
SECTION 4 – ELIGIBLE EXPENSES

4.1 Eligible Dependent Care Expenses

(1) Eligible Dependent Care Expenses are amounts paid by a Participant for household services or for care of a Dependent. Such expenses must be incurred to enable the Participant or spouse to be gainfully employed, actively seek gainful employment, or be a full-time student. Full-time student means a person enrolled at, and attending an educational institution during at least part of each of five calendar months of the Employee’s tax year for the number of course hours that the institution considers to be a full-time course of study. The Dependent Care Expenses must also meet the following requirements:

a. If such expenses are incurred for services outside a Participant's household, they must be incurred for the care of a Dependent who is:

   (i) a child under the age of 13 for whom an Employee or his/her spouse is entitled to a dependency exemption under Section 151(c) of the Code. However, if the Employee is divorced or separated, expenses may qualify if the Employee is the custodial parent even if the Employee is not entitled to a Dependent exemption; or

   (ii) a relative or household member of an Employee who receives over half of his or her support from the Employee, who is physically or mentally incapable of caring for himself/herself and who regularly spends at least eight hours each day in the Employee's household, or

   (iii) the spouse of an Employee who is physically or mentally incapable of caring for himself/herself and who regularly spends at least eight hours each day in the Employee's household.

b. If such outside services are provided by a dependent care center, such center must:

   (i) receive a fee, payment or grant for providing services for any of the individuals (regardless of whether such facility is operated for profit), and

   (ii) provide care for more than six individuals (other than individuals who reside at the facility), and

   (iv) comply with the applicable State and local government laws and regulations.

4.2 Ineligible Dependent Care Expenses

(1) Dependent Care Expenses shall in no event include amounts paid by a Participant to:

a. an individual with respect to whom a deduction is allowable to the Participant or the spouse under Section 151(c) of the Code (relating to personal exemptions for Dependents), or

b. a child (within the meaning of Section 151(e)(3) of the Code) of the Participant under the age of 19 at the close of the Plan Year in which such amounts are paid.
(2) Dependent Care Expenses shall in no event include amounts paid by a Participant for the overnight camp expenses of a Dependent.

(3) Unless incidental, minimal, and inseparable from the cost of caring for a Dependent, the Plan shall not pay any charges in connection with a Dependent’s:
   a) Food,
   b) Clothing,
   c) Entertainment,
   d) Activities, or
   e) Education.

(4) Dependent Care Expenses shall not include costs for transportation between the Participant’s home and the place where dependent care is provided.

It shall be the responsibility of each Participant to submit a claim for reimbursement only for Dependent Care Expenses, which meet the requirements of this section and all other requirements of the Plan. (Reference IRS Publication No. 503 for a list of expenses that qualify for reimbursement.)

4.3 Child Care Tax Credit vs. DCRA

Dependent care expenses may qualify for a tax credit on an Employee’s income tax return. The credit is based on an Employee’s adjusted household gross income and the number of eligible Dependents. Employees should be referred to their financial planner or tax advisor to determine how they may benefit from one method or another.

Effective January 1, 2003 (the 2003 tax year), the Dependent Care Tax Credit is $3,000 for one dependent and $6,000 for two or more dependents. The amount of expenses eligible for the Dependent Care Tax Credit will be reduced, dollar for dollar, by the amount of expenses reimbursed through a DCRA. For example, if in the 2003 Tax Year an Employee has $4,000 in Dependent care expenses for one Dependent during the year, and decides to pay $3,000 through a DCRA, the Employee will lose all tax credit eligibility and the additional $1,000 in expenses cannot be claimed as a tax credit, even though the expenses were different from those claimed under a DCRA.

4.4 Child Care IRS Reporting Requirements

The IRS requires taxpayers who claim either a Dependent Care Credit or a DCRA exclusion to report certain information with their income tax returns on Form 2441 (1040 filers) or Schedule 2 (1040A filers). The information required includes the name, address, and Taxpayer’s Identification Number (TIN) of the care provider. For individuals, their Social Security numbers are their TINs. For others, the employer identification number is generally the TIN. However, the TIN is not required for dependent care provided by a tax-exempt organization. If the required information is not supplied, the taxpayer will lose the credit or exclusion, unless he or she can show that due diligence was exercised in attempting to furnish it.
Any one of the following documents may be used to show due diligence:

✓ A completed Form W-10, Dependent Care Provider’s Identification and Certification. This is an IRS form that individuals should give to each of their care providers to complete and return;
✓ A copy of the care provider’s Social Security card or driver’s license;
✓ A recently printed letterhead or printed invoice from the provider; or
✓ A copy of the completed Form W-4, Employer’s Withholding Allowance Certificate, if the provider is the taxpayer’s household employee.

4.5 Eligible Health Care Expenses

(1) Expenses eligible to be reimbursed from the Health Care Reimbursement Account (HCRA) include all medical, dental and vision expenses not covered or not reimbursed by insurance that are medically necessary and are incurred by the Participant and the Participant’s Dependents (e.g., spouse, child and domestic partner). These include expenses for the diagnosis, cure, treatment or prevention of disease, and for treatments affecting any part or function of the body. Expenses must be to alleviate or prevent a physical or mental defect or illness. Expenses incurred solely for cosmetic reasons or expenses that are merely beneficial to a person’s general health (except smoking cessation and weight reduction programs) are not eligible for reimbursement.

(2) To be reimbursed, expenses for medical care, as defined in Section 213(d) of the Internal Revenue Code, must be incurred within the Plan Year for which a Participant is enrolled in the Health Care Reimbursement Account. Expenses qualify for the HCRA plan based on when incurred, not when the bill is paid or received. Federal regulations do not allow any insurance premiums or long term care expenses to be included under the HCRA plan. Refer to Publication 502 (available at www.asiflex.com) for further details on qualifying expenses.

Below is a partial list of expenses including newly designated over-the-counter drugs and medicines eligible for reimbursement under the Health Care Reimbursement Account plan. (Also, see 4.6 of this guide for examples of ineligible expenses.)

Over-the-Counter Drugs and Medicines

On September 3, 2003, the Treasury Department and Internal Revenue Service (IRS) released Revenue Ruling 2003-102, which allows reimbursement for over-the-counter (OTC) drugs and medicines available without a prescription, provided the expense is properly substantiated. The IRS ruling specifically mentions such OTC medicines as antacids, allergy medicines, pain relievers, and cold medicines purchased without a doctor’s prescription, but specifically disallows reimbursement for vitamins taken “for general good health.” Reimbursement for qualified expenses will be available beginning with the 2004 plan year for expenses incurred on or after January 1, 2004. The following provides a brief summary of qualifying and non-qualifying drugs and medicines:
Qualifying OTC Medicines and Drugs  
(Purchased due to an existing or imminent condition)
- Allergy medicines
- Cold medicines
- Aspirin or pain medicines
- Creams or ointments
- Antibiotics
- Vitamins, herbs and nutritional supplements (only if to treat a specific medical condition – refer to the claims procedures listed above)

Non-Qualifying OTC Medicines and Drugs  
(Purchased for general health purposes)
- Vitamins, herbs and nutritional supplements
- Cosmetic supplies
- Large supply of qualifying items, not for existing or imminent condition
- Band-aids or other non-medicines
- General hygiene items (toothpaste, deodorant, etc.)

Please refer to Section 7 for claims processing information.

Medical Expenses

- Deductibles
- Copayments
- Charges for routine check-ups, physical examinations, and tests connected with routine exams
- Charges over the “reasonable and customary” limits
- Expenses not covered by the medical plan due to a pre-existing condition, or exclusion by the insurance company
- Drugs or medicines requiring a doctor’s prescription (cost not covered by insurance)
- Smoking cessation programs and related drugs and medicines
- Weight loss programs (for individuals diagnosed with obesity or another existing medical condition)
- Other expenses not covered by the medical plan that qualify as a federal income tax deduction, such as special services and supplies for the disabled

(Note: Meals and Lodging: The cost of meals and lodging is reimbursable if the expense is incurred while an eligible individual is away from home and receiving health care treatment. Meals are reimbursable only if the expense is incurred in a medical facility. Reference IRS Publication 502 for specific requirements.

Transportation: A Participant may claim up to $.12 per mile for transportation required for health care. A Participant should indicate the number of round trip miles on the reimbursement claim form and receipt for drugs, doctor’s visit, etc. Parking and/or toll expenses can also be claimed if a receipt is provided.)

Dental Expenses

- Deductibles
- Copayments
- Expenses that exceed the maximum annual amount allowed by your dental plan
- Charges over the “reasonable and customary” limits
- Orthodontia treatments that are not strictly cosmetic. Eligible orthodontic expenses can include: required down payments, monthly payments and banding fees.
(Note: Initial requests for reimbursement of orthodontic treatment must include a contract or statement from the orthodontist. This documentation must reflect the beginning date of treatment, total cost of treatment, and estimated length of treatment. The entire cost of treatment must be prorated over the entire anticipated treatment period. This means that you can only receive reimbursement for orthodontic costs incurred during each Plan Year of participation, even if you pay the entire treatment cost in the current Plan Year. Participants who expect treatment to extend beyond the plan year he/she is currently in are encouraged to re-enroll for the following Plan Year for reimbursement of pending expenses.)

Vision and Hearing Expenses

- Vision examinations and treatment (cost not covered by insurance plan)
- Cost of eyeglasses, prescription sunglasses, contact lenses including lens solution and enzyme cleaner
- LASIK Surgery
- Cost of hearing aids and batteries

4.6 Ineligible Health Care Expenses

Below is a partial list of expenses not eligible for reimbursement under the Health Care Reimbursement Account Plan. (Reference IRS Publication No. 502 for a list of ineligible expenses.)

- Any and all insurance premiums, warranty fees, or service contracts
- Long-term care expenses (including nursing home charges)
- Surgery or procedures that are strictly cosmetic, such as electrolysis, hair transplants, plastic surgery, spider vein removal, teeth whitening or veneers
- Health Club Dues (even if doctor prescribed)
- Non-prescription medicines and vitamins (if purchased only for general good health)
SECTION 5 – PLAN FUNDING

5.1 Salary Reduction Election

Each eligible Employee may make a written Salary Reduction election on the Enrollment Authorization form to have his/her annual compensation reduced, but not below zero.

5.2 Establishment of Accounts

Upon receipt of the Enrollment Authorization form, the State Controller’s Office (SCO) establishes the monthly Salary Reductions on the payroll. The Claims Administrator receives monthly Participant contribution data through an Internet payroll deduction file from the SCO. Participant contributions are received by the CSU from the SCO and deposited into the trust fund account(s).

The Claims Administrator maintains a bookkeeping account for each Participant and credits each account with the amounts received/specified by the Participant. These accounts are for bookkeeping purposes only; any payments under the Plan(s) are made entirely out of the assets of the Plans’ Trust Fund. The CSU authorizes the transfer of funds from the trust account(s) to the Claims Administrator for claim payments.

The CSU retains title to and beneficial ownership of any of the Plan assets, which are earmarked for payment of benefits under the Plan(s). The IRS prohibits the transfer of funds from one pre-tax account to another. If an Employee participates in both Plans, funds from one account cannot be used to reimburse expenses in the other account.

5.3 Notification of Account Balances

The Claims Administrator produces Participant accounting statements reflecting the Participant's contributions deposited, reimbursement requests submitted, payments made and account balance. The statements are mailed to the Participants quarterly. Campus Benefits Representatives are not responsible for maintaining or tracking Employee contributions or account balances. However, Campus Benefits Representatives are responsible for ensuring the monthly Salary Reduction amount(s) on the Enrollment Authorization form comply with Plan guidelines.

5.4 Limits on Amount Contributed to the Plan (Monthly Contributions)

(1) Dependent Care Reimbursement Account Plan

a. The minimum Salary Reduction amount is $20 per month up to a maximum of $416.66 per month. However, the annual Salary Reduction amount shall not exceed the lesser of the following:

   (i) $5,000 ($2,500 if the Participant is married and files a Federal Income Tax return separately from his/her spouse), or

   (ii) $416.66 per month times the number of months the Employee is eligible to participate in the Plan (monthly cost cannot exceed $416.66), or
(iii) the Participant's annual compensation, or

(iv) the Earned Income of the Participant's spouse, if the Participant is married. However, the applicable special limit in Code Section 21(d) applies if the Participant's spouse is a full-time student or is physically or mentally incapable of caring for himself/herself. This Code Section sets the spouse’s income limit at $250 for each calendar month that the spouse is disabled or a full-time student. If an employee has two or more Dependents, the spouse is deemed to have income of $416.66 for each such calendar month.

b. For the DCRA Plan, an Employee’s Salary Reduction election amount is limited by the participation of the Employee’s spouse in the same type of plan (IRS Code Section 129) offered by his/her employer. This is also true if the spouse is a CSU Employee.

(2) Health Care Reimbursement Account Plan

a. The minimum Salary Reduction amount is $20 per month up to a maximum of $416.66 per month. The full Plan Year Salary Reduction amount shall not exceed $5,000, or the Participant’s annual Compensation. Employees who enroll mid-year are limited to a maximum contribution of $416.66 per month.

b. For the HCRA Plan, an Employee’s Salary Reduction election amount is not limited by the spouse’s participation in the same type of plan offered by the spouse’s employer, including the CSU.

Salary Reductions are exempt from federal, state, Social Security, and Medicare taxes. They are not, however, exempt from PERS retirement contributions. Employee Social Security deductions may be reduced by contributions to DCRA and HCRA. The Social Security benefits for a Participant at retirement may also be reduced because Social Security taxes will be paid on a lower wage amount.

5.5 Modification and Suspension of Salary Reduction Elections (Contributions)

The CSU will suspend, modify, or terminate Salary Reduction elections if the amount of any reduction agreed to is greater than the Participant's monthly taxable pay from the CSU. The Campus Benefits Representative is responsible for making such changes.

If the CSU finds that either Plan is discriminatory under applicable law, such as having too low a percentage of lower-income Participants, some Salary Reduction amounts for Highly Compensated Employees may be reported as taxable income. Such amounts will remain subject to all other terms and conditions of the Plan. The Systemwide Human Resource’s Office is responsible for determining Plan discrimination under applicable law.
SECTION 6 – CHANGE IN STATUS OR REVOCATION OF SALARY REDUCTION ELECTION

A Participant's Salary Reduction election for any Plan Year may not be changed or revoked after coverage begins. Exceptions are permissible only to the extent that such change or revocation is on account of and consistent with the following Change in Status Events:

1. Change in Legal Marital Status – Marriage, divorce, death of spouse, legal separation or annulment;

2. Change in Number of Dependents – The birth, death, adoption, loss or gain of legal custody or placement for adoption of a child;

3. Termination/Commencement of Employment – The beginning or the end of employment of the Employee, spouse or Dependent that impacts the Employee’s, spouse’s, or Dependent’s eligibility;

4. Change in Work Hours – Change in work schedule including a decrease or increase in hours (DCRA only), full-time/part-time switch (DCRA only), start/stop of unpaid leave of absence or a strike or lockout of Employee, spouse or Dependent;

5. Dependent Eligibility – Events that cause a Dependent to satisfy or cease to satisfy eligibility requirements for coverage on account of attainment of age, student status, or any similar circumstances;

6. Dependent Care Provider Cost/Coverage Change (DCRA only) – Significant change in cost and or coverage of dependent care provided as long as provider is not a relative;

7. Entitlement to Medicare or Medicaid (HCRA only) – Employee, spouse or Dependent gains or loses eligibility for Medicare or Medicaid;

8. Judgment, decree, court order, or Qualified Medical Child Support Order (QMCSO).

The first five events listed above qualify as a Change in Status Event only if the change causes a gain or loss of eligibility for coverage under the CSU or other plan. If a Participant experiences a Change in Status Event, he/she may increase (to the appropriate limit), decrease, start, or stop contributions by filing a new Enrollment Authorization form within sixty (60) days of the status change (See Section 3 for further enrollment instructions). Any change made must correspond with the Change in Status Event. (For further details on Change in Status Events, see Appendix C.) Questions requiring interpretation of a Change in Status Event should be referred to the Systemwide Office of Human Resources.

If a Participant stops contributions, he/she may continue to submit eligible expenses that incurred prior to the end of the month Plan participation ended. (See Section 8 Continuation of Coverage for rules on continuing coverage for HCRA if CSU employment terminates for any reason.)
SECTION 7 – CLAIMS PROCESS

7.1 Claim for Reimbursement

Campus Benefits Representatives should provide the claim form to Employees when necessary and may order additional forms from the Systemwide Human Resources Office. New Participants receive a supply of forms from the Claims Administrator upon enrollment in the Plan. Forms also may be obtained from the Claims Administrator’s web site. See Appendix E for a copy of the claim form. A Participant files a claim for reimbursement by completing the form and attaching an itemized bill for eligible expenses. A Participant may attach photocopies of his/her bills to the claim. The information on the claim form itself must be original, not photocopied. Claims cannot be paid without such verification of expenses, and copies of canceled checks are not sufficient documentation. Instructions on completing the claim form are provided on the back of the form. Questions relating to claims substantiation should be directed to the Claims Administrator.

Participants must send completed claims to the Claims Administrator’s address located on the claim form. Reimbursements are paid twice per month. There is no minimum reimbursement amount. If a Participant’s claim is received by the Claim Administrator by the 5th of the month, reimbursement is issued or sent to the Participant’s account electronically (if this option is elected by the Participant) by the 15th of the month. Claims received by the 20th of the month will be issued in like manner (as stated above) by the end of the same month. The Participant is responsible for the accurate completion and timely submission of claim forms.

Claims may be filed for expenses incurred during a Plan Year any time up to six (6) months after the end of the Plan Year (June 30 of the next year). Any balance remaining in the Participant’s account after that date will be forfeited.

Claim reimbursement for over-the-counter drugs and medicines must include the following:

1. The receipt or documentation from the store must include the name of the drug purchased printed on the receipt. This information must be provided by the store, not just listed by the participant on the receipt or claim form.

2. The participant must indicate the existing or imminent condition on the receipt, on the claim form, or on a separate enclosed statement each time these items are claimed. Purchases for general health will not be accepted.

3. To claim reimbursement for vitamins, herbs or nutritional supplements, the participant must have a written diagnosis of the medical condition from a doctor and “prescription” of all specific items for that condition on file with the claims office. The participant must renew this physician notice every 12 months and file it with the claims office with the first claim submitted for the participant each plan year.
7.2 **Use It Or Lose It Rule**

Participants must estimate their eligible expenses very carefully because the authorization is irrevocable during the Plan Year unless there has been an allowable Change in Status Event. (See Section 6 or Appendix C for description of Change in Status Event). Money left in the account after the Participant’s expenses have been paid for the year will be forfeited. The IRS will not permit excess contributions to be refunded to the individual or be carried over into the next Plan Year.

7.3 **Payment of Claims**

No Participant shall be entitled to any reimbursement under the Plan unless a claim form is submitted. The Claims Administrator will review each claim to determine whether the expenses are reimbursable eligible expenses and whether the request is accompanied by required documentation.

The Claims Administrator shall advise the CSU Systemwide Office of Human Resources of the approved reimbursements. The CSU Systemwide Office of Human Resources shall instruct the Systemwide Accounting Department to transfer funds and authorize the Claims Administrator to issue reimbursement payments directly to the Participants. Reimbursement checks and deduction notices will be mailed to the Participant’s home address. Participants may choose to receive reimbursement payments by direct deposit. Direct Deposit Request forms are provided by the Claims Administrator.

**Important Note:**

- **Dependent Care Reimbursement Account Plan:** Participants are only reimbursed for the amount currently in their account. If an amount in excess of the account is claimed by the Participant, the excess will be pended and paid automatically as soon as additional money is available in the Participant’s account (within the Plan Year). The total claims paid for a specific Plan Year will not exceed the maximum contribution amount elected for the Plan Year.

- **Health Care Reimbursement Account Plan:** Participants are reimbursed for the full amount of any eligible claim submitted, even though the Participant may not have yet contributed enough money through payroll deductions into his/her account to cover the submitted expenses. The total claims paid for a specific Plan Year will not exceed the maximum contribution amount elected for the Plan Year.

7.4 **Appeal and Review Procedures**

If a claim is denied by the Claims Administrator, the Participant may appeal the denial within one hundred and eighty (180) days after receipt of the written denial by submitting to the Claims Administrator a written request for review of the claim denial. A Participant also may submit a written statement of issues and comments concerning the claim and may request an opportunity to review the Plan and any other pertinent documents. If so requested, the Plan Administrator shall make these available to the Participant within thirty (30) days after receipt of the request, at a convenient location during regular business hours.
If a Participant appeals, the Plan Administrator shall transmit its final written decision, with its specific reasons, to the Participant by certified mail within sixty (60) days of its receipt of the request for review.

7.5 **Agent for Service of Process**

The agent for service of process upon the Trustees of The California State University for both Plans is:

General Counsel  
Office of the Chancellor  
401 Golden Shore, 4th Floor  
Long Beach, California 90802-4210

7.6 **Evidence**

Evidence required of anyone under the Plan may be by certificate, affidavit, document or other information, which the person acting on it considers pertinent and reliable. The evidence may be signed, made or presented by the proper party or parties.
Note: Continuation of Coverage benefits are extended only to eligible Health Care Reimbursement Account Plan Participants.

If an Employee loses eligibility to participate in the Health Care Reimbursement Account (HCRA) Plan for any reason during the Plan Year (i.e., leave of absence without pay, retirement, termination, etc.), contributions may be continued on an after-tax basis through the end of the Plan Year pursuant to Continuation of Coverage guidelines. Guidelines are established for employees on leave without pay and permanent separations. The CSU extends the HCRA benefit to leave without pay and separated employees pursuant to the Consolidated Omnibus Reconciliation Act (COBRA). The Employee must have a positive account balance at the time of leave without pay or separation in order to participate with the exception of employees on unpaid Family Medical Leave (FMLA). Employees on unpaid FMLA are not required to have a positive account balance in order to participate. Contributions are paid directly to the Claims Administrator.

The Employee or Dependents must enroll in Continuation of Coverage within sixty (60) days of notification of the Change in Status Event or the loss of coverage, whichever is later. The Employee has an additional forty-five (45) days from the date of election to submit the first contribution to the Claims Administrator. There are no tax savings on contributions made to HCRA through Continuation of Coverage. If an Employee chooses not to continue contributions through Continuation of Coverage, expenses incurred for services provided after the month in which the event date occurred will not qualify for reimbursement, even if a positive balance exists. Funds remaining in the account will be forfeited.

The following provides guidelines for processing continued participation through Continuation of Coverage (leave without pay and separation).

8.1 Leave without Pay Guidelines

Prior to going on leave without pay, the Campus Benefits Representative should discuss intended Plan participation with the Employee. The Employee must be notified in writing of the ability to participate within fourteen (14) days of losing eligibility.

The Employee has the option to either continue participation with after-tax contributions or cease participation during leave status. The Employee must have funds remaining in the account in order to continue participation in the Plan during leave without pay (with the exception of employees on unpaid FMLA).

(1) If an Employee chooses to continue participation while on leave without pay, the Employee must submit a completed Request for Direct Pay Enrollment form to the Campus Benefits Representative within sixty (60) days from the later of date of notification of the Change in Status Event, or the loss of coverage. Appendix F is a copy of the Request for Direct Pay form and Appendix G is a copy of the form instructions. The Campus Benefits Representative is responsible for forwarding the form to the Claims Administrator as notification of the Employee’s intent to continue participation. A copy of the form is filed at the campus.

a. As a result of the leave, if the Employee chooses to adjust the contribution due to a qualified Change of Status Event, the employee may increase (not reduce) the deduction
b. Upon receipt of the direct pay form, the Claims Administrator mails a payment coupon booklet to the Employee. While on leave, the Employee makes contributions directly to the Claims Administrator using after-tax money.

c. Contributions must be received from the Participant by the 10th of the month, along with the corresponding coupon. The first payment must be made to the Claims Administrator within forty-five (45) days from the date of election and must include sufficient funds so that the account will be current. Payments must be made payable to Trustees of the California State University and are paid on a monthly basis unless the Employee chooses to pay in advance.

d. If the Employee fails to meet the 10th of the month payment deadline to the Claims Administrator during the leave period, the Employee ceases to be a Participant in the Plan beginning the month after the month the last direct pay contribution was received. In this situation, the Employee is no longer eligible to submit claims for expenses incurred during the time the contributions were not mailed to the Claims Administrator.

e. Upon return from leave, the Employee’s deductions automatically resume regardless of whether the Employee actively made contributions to the Claims Administrator while on leave without pay. The Campus Benefits Representative is not required to make any adjustment to the resumed deduction.

f. Upon return from a leave longer than thirty (30) days in length, if an Employee chooses to adjust the resumed deduction under a Change in Status Event, the Employee may adjust (increase or decrease) the deduction up to a maximum of $416.66 per month or reduce to a minimum of $20 per month.

(2) If an employee chooses not to continue coverage after the leave without pay Change in Status Event, no further action is required by the Campus Benefits Representative.

a. An Employee on leave without pay who chooses not to continue direct pay contribution payments while on leave may not submit claims for expenses incurred while on leave. It is the responsibility of the Claims Administrator to monitor expense claims submitted by the Employee.

b. Upon return from a leave, the Employee’s deductions automatically resume regardless of whether the Employee actively made contributions to the Claims Administrator while on leave without pay. The Campus Benefits Representative is not required to make any adjustment to the resumed deduction.

c. Upon return of a leave longer than thirty (30) days, if an Employee chooses to adjust the resumed deduction under a Change in Status Event, the Employee may adjust (increase or decrease) the deduction up to a maximum of $416.66 per month or reduce to a minimum of $20 per month.
8.2 Separation Guidelines (COBRA)

Prior to separation (i.e., termination, retirement), the Campus Benefits Representative should discuss intended Plan participation with the Employee. The Employee must be notified in writing of his/her ability to participate within fourteen (14) days of losing eligibility.

The Employee has the option to either continue participation through COBRA with after-tax direct pay contributions or cease participation upon separation. The Employee must have funds remaining in the account in order to continue participation in the Plan for the remainder of the Plan Year.

(1) If an Employee chooses to continue participation after separating from employment, the Employee must submit a completed Request for Direct Pay Enrollment form to the Campus Benefits Representative within sixty (60) days from the later of the date of notification of the Change in Status Event, or the loss of coverage. See Appendix F for a copy of the Request for Direct Pay form. Appendix G is a copy of the form instructions. It is the responsibility of the Campus Benefits Representative to mail the form to the Claims Administrator as notification of the Employee’s intent to continue participation. A copy of the form is filed at the campus.

a. The separating Employee may NOT adjust his/her deduction when continuing participation under COBRA (except for the addition of the required 2% administration fee).

b. Upon receipt of the direct pay form, the Claims Administrator mails a payment coupon booklet to the Participant. While on COBRA, the Participant makes contributions directly to the Claims Administrator with after-tax money.

c. Contributions must be received from the Participant by the 10th of each month along with the corresponding coupon. The first payment must be mailed to the Claims Administrator within forty-five (45) days from the date of election and must include sufficient funds so that the account will be current. Payments must be made payable to the Trustees of the California State University and are paid on a monthly basis unless the Participant chooses to pay in advance.

d. If the Participant fails to pay the Claims Administrator while on COBRA, the individual ceases to be a Participant in the Plan beginning the month after the month the last direct pay contribution was received. In this situation, the individual is no longer eligible to submit claims for expenses during the time the contributions were not made to the Claims Administrator and any funds in the account will be forfeited.

e. If the former Employee is rehired during that same Plan Year, he/she continues to have access to the account balance accumulated in prior employment, and during participation under COBRA, for expenses incurred during the Plan Year IF the Employee reenrolls in the Plan upon being rehired. If the former Employee is rehired but chooses not to reenroll upon reemployment, the Employee has access to prior balances but only for expenses incurred during the period of prior CSU employment.
(2) If a separating employee chooses not to continue coverage after the Change in Status Event, no further action is required by the Campus Benefits Representative.

a. A former Employee may not submit claims for expenses incurred beginning the month after the date of separation. It is the responsibility of the Claims Administrator to monitor expense claims submitted by the former Employee.

b. If the former Employee is rehired, he/she continues to have access to the account balance accumulated during prior employment for expenses incurred during prior employment. If the Employee reenrolls in the Plan upon reemployment, the Employee has access to prior balances but only for payment of expenses incurred while employed (both in prior employment and future employment) within that Plan Year.
9.1 **Cost**

Each Participant shall pay the monthly administrative charges associated with the Plan on an after-tax basis. These charges, currently $2 for each Plan ($4 for both plans), will be deducted from the Participant's salary each month and include routine processing fees charged by the Claims Administrator and the State Controller’s Office (SCO). The CSU will adjust the Participant’s monthly administrative charge as actual Plan administrative costs change, but only following written notice to all Plan Participants. Former Employees continuing participation in HCRA through COBRA are responsible for paying a monthly 2% administrative fee in lieu of the $2 charge.

9.2 **Experience Gains**

If the Plan has an Experience Gain with respect to a Plan Year, such Experience Gain shall be allocated in one of the following manners:

1. used to reduce the after-tax administrative fee for all Participants for the following Plan Year, or
2. used to offset Claims Administrator expenses incurred during the Plan Year, or
3. used to reduce the Salary Reduction contributions on an equal basis for all Participants for the following Plan Year, or
4. allocated to all Participants for the current Plan Year as a refund.

9.3 **Plan Administration Responsibilities**

1. The Claims Administrator shall be responsible for specific administration of the Plan including:
   a. the preparation of any forms, documents and other information required by law to be reported or filed with any governmental agency, or to be disclosed to Employees or other persons entitled to benefits under the Plan,
   b. review and approval of claims and appeals from claim denials under the Plan,
   c. maintenance of Participant bookkeeping accounts, and
   d. preparation of reimbursement information for the CSU's authorization of payments, and
   e. issuance of CSU-approved reimbursement payments.

2. The SCO will be responsible for financial administration including:
   a. processing of individual enrollment forms and Salary Reduction amounts,
b. adjusting and reporting of the Participant’s taxable income and associated taxes,

c. mailing of the Salary Reduction warrant to the CSU.

(3) The CSU shall be responsible for the general administration of the Plan including:

a. notification to Employees of eligibility for the Plan,

b. provision of plan enrollment documents and claim forms,

c. determination of questions arising under the Plan pertaining to eligibility of Employees under the Plan,

d. adoption of procedures and regulations as necessary in the CSU’s opinion for the proper and efficient administration of the Plan and which are consistent with the terms and purposes of the Plan,

e. enforcement of the Plan according to its terms and to the rules and regulations adopted by the CSU,

f. receipt, maintenance and approval of disbursement of Salary Reduction amounts,

g. deposit of Salary Reduction warrant in the CSU Dependent Care Reimbursement Account Trust Fund and CSU Health Care Reimbursement Amount Trust Fund,

h. filing or disclosure of any information, required by law, to be reported or filed with any governmental agency, or to be disclosed to Employees or other persons entitled to benefits under the Plan, and

i. reporting of year-end status of the CSU Dependent Care Reimbursement Trust Fund and CSU Health Care Reimbursement Trust Fund.

9.4 **Discretionary Power of Plan Administrator**

All discretion conferred upon the Plan Administrator will be absolute. However, no discretionary power shall be exercised in a manner that causes discrimination in favor of Highly Compensated Employees. The discretionary power of the Plan Administrator shall be exercised in a non-discriminatory manner with regard to all similarly-situated Participants.
SECTION 10 – MISCELLANEOUS PLAN PROVISIONS

10.1 Severability

If any provision of the Plan is held invalid or unenforceable, its invalidity or unenforceability shall not affect any other provision of the Plan, and the Plan shall be construed and enforced as if such provision had not been included.

10.2 Plan Not an Employment Contract

This Plan is not an employment contract. Any employment rights of an eligible Employee are neither enlarged nor diminished by the establishment of this Plan.

10.3 Non-Transferability of Interest and Facility of Payment

The interests of persons entitled to benefits under this Plan are not subject to their debts or other obligations and, except as may be required by the tax withholding provisions of the Code or any state's income tax act, may not be voluntarily or involuntarily sold, transferred, alienated, assigned, or encumbered. When any person entitled to benefits under the Plan is under legal disability or, in the CSU's opinion is incapacitated so as to be unable to manage his/her affairs, the CSU may cause the benefits to be paid to his/her legal representative for his/her benefit, or to be applied for his/her benefit in any other manner that the CSU may determine.

10.4 Mistake of Fact

Any mistake of fact or misstatement of fact shall be corrected when it becomes known and proper adjustment shall be made. The CSU shall not be liable in any manner for any determination of fact made in good faith.

10.5 Amendment of Plan

Any part or all of this Plan may be amended in writing by the Vice Chancellor of Human Resources at any time. Any amendment must be in writing and shall become effective upon adoption, or at such time as may be specified in the amendment.

10.6 Termination of Plan

This Plan may be terminated only as of the end of any Plan Year. Any amounts credited to Participants' Salary Reduction accounts as of the end of a Plan Year and unclaimed by the following June 30, will be cancelled and returned to the general assets of the CSU. Any Salary Reduction elections previously made for the next Plan Year will be null and void.

However, the CSU reserves the right to terminate or amend the Plan at any time if the Plan is deemed not to be in compliance with applicable law.

10.7 Right to Offset Future Payments

In the event a payment or the amount of a payment is made erroneously to an individual, the Plan shall have the right to reduce future payments payable to or on behalf of such individual by the
amount of the erroneous or excess payment. This right to offset shall not limit the right of the Plan to recover an erroneous or excess payment in any other manner.

10.8 **Right to Recover Payments**

Whenever a payment has been made by the Plan, including erroneous payments, in a total amount in excess of the amount payable under the Plan, irrespective to whom paid, the Plan shall have the right to recover such payments, to the extent of the excess, from the person to or for whom the payment was made.

10.9 **Legal Action**

Before pursuing legal action, a person claiming Plan benefits or seeking redress related to the Plan must first exhaust the Plan’s claim, review and appeal procedures. Unless otherwise provided by law, the Employer and the Plan Administrator are the only necessary parties to any action or preceding that involves the Plan or its administration. No Employee, or other person or entity is entitled to notice of any legal action, unless a court with appropriate jurisdiction orders otherwise.

10.10 **Captions and Headings**

The captions and headings of a section or provision of the Plan are for convenience and reference only and are not to be considered in interpreting the terms and conditions of the Plan.

10.11 **Indemnification**

The Employer, to the extent permitted by law, shall indemnify and hold harmless the Board of Trustees and any Employee or officer of the Employer from and against all loss, damages, liability and reasonable costs and expenses incurred in carrying out his or her responsibilities under the Plan, unless due to the bad faith or willful misconduct of such person, provided that such individual’s attorney’s fees and any amount paid in settlement be approved by the Board of Trustees.
The California State University

DEPENDENT CARE/HEALTH CARE REIMBURSEMENT ACCOUNT PLANS

ENROLLMENT AUTHORIZATION

Please type or print clearly with ballpoint pen. Return completed form to campus Benefits Officer.

CSU HCRA AND DCRA ADMINISTRATIVE GUIDE

APPENDIX A, PAGE 1

SEE PRIVACY NOTICE ON REVERSE OF EMPLOYEE COPY

1. TYPE OF ENROLLMENT (Check appropriate box)
   - OPEN ENROLLMENT
   - NEWLY ELIGIBLE ENROLLMENT
   - CHANGE DUE TO PERMITTING EVENT
   - CANCELLATION

2. SOCIAL SECURITY NO.

3. MARITAL STATUS
   - Married
   - Single

4. NAME (first) (initial) (last)

5. REIMBURSEMENT PLAN ELECTIONS: To establish a Health Care and/or Dependent Care Reimbursement Account, enter the amount you want to have deducted EACH month from your pay warrant. The minimum monthly deduction amount for each account is $20.00, up to a maximum of $416.66, as allowed by the Plan.

<table>
<thead>
<tr>
<th>Benefit Deduction Item (Pre-Tax)</th>
<th>6. DED/ORG Code</th>
<th>7. Monthly Deduction Amount</th>
<th>SCO Use Only</th>
</tr>
</thead>
<tbody>
<tr>
<td>Health Care Reimbursement Account (HCRA)</td>
<td>378- ____</td>
<td>A. $ ________. ____</td>
<td></td>
</tr>
<tr>
<td>Dependent Care Reimbursement Account (DCRA)</td>
<td>380- ____</td>
<td>B. $ ________. ____</td>
<td></td>
</tr>
</tbody>
</table>

6. DED/ORG Code

7. Monthly Deduction Amount

8. Coverage Statement

I UNDERSTAND THAT MY ENROLLMENT INTO THE HEALTH CARE AND/OR DEPENDENT CARE REIMBURSEMENT ACCOUNT PLAN(S) IS FOR THE CURRENT PLAN YEAR ONLY. IF I WISH TO CONTINUE ENROLLMENT FOR THE NEXT PLAN YEAR, I MUST RE-ENROLL ANNUALLY DURING OPEN ENROLLMENT.

I hereby agree to have my monthly pay reduced by the amount(s) specified above. I understand that IRS regulations require that my monthly deductions authorized by this form are irrevocable during this plan year, unless I experience an allowable “status change event,” as defined in these regulations and described in the Health Care and/or Dependent Care Reimbursement Account brochure(s).

This reduction in pay is effective with the December pay period (unless this is a mid-year enrollment), and will continue for each succeeding pay period until the end of the Plan Year. My agreement to have my pay reduced is made on the condition that the CSU contribute the amounts to the Reimbursement Account(s) that I have specified on this document. I also agree to pay the $2.00 monthly administrative fee through payroll deduction on a post-tax basis. The $2.00 administrative fee is charged per Plan.

I understand that requests for reimbursement must be for eligible services/supplies incurred between the effective dates of my participation in the Plan(s) through the end of the Plan Year. Each Plan Year begins on January 1 and ends December 31. All reimbursement requests for the current Plan Year must be postmarked by June 30 of the following Plan Year in order to be reimbursed. I further understand that any unclaimed amount remaining in my Health Care or Dependent Care Reimbursement Account(s) after that date will be forfeited.

I have read the above statements and agree to the terms and conditions of the Health Care and/or the Dependent Care Reimbursement Account Plan(s) as outlined on this form.

Employee’s Signature:

Date Signed:

FOR CAMPUS USE ONLY

9. Effective Date of Action
   Mo   Day   Year

10. Employee CBID

11. Permitting Event Date
   Mo   Day   Year

12. Permitting Event Code

13. Remarks:


15. Unit Code

16. Campus Name

17. Authorized Campus Signature

I hereby certify under penalty of perjury as follows: That I am the duly appointed, qualified and acting officer of the herein named agency and that I am authorized to make this certification; that the employee named herein is eligible for enrollment in the CSU Health Care and/or Dependent Care Reimbursement Plan(s).

Signature:

18. Date Received:

19. Telephone Number:

REVISIONS:

DISTRIBUTION: ORIGINAL - State Controller’s Office

COPY – Campus

COPY W/PRIVACY NOTICE – Employee

REV. 08/02
PRIVACY NOTICE

The Information Practice Act of 1977 (Civil Code Section 1798.17) and the Federal Privacy Act (Public Law 93-579) require that this notice be provided when collecting personal information from individuals.

Information requested on this form is used by the State Controller's Office and the program administrator, for the purposes of identification and account processing.

It is mandatory to furnish all information requested on this form except for marital status, which may be furnished on a voluntary basis. Failure to provide the mandatory information may result in the enrollment action not being processed or being processed incorrectly.

The State Controller’s Office requires employee’s social security number and name for identification purposes. Legal references authorizing maintenance of this information include Government Code Sections 1151 and 1153, Sections 6011 and 6051 of the Internal Revenue Code, and Regulation 4, Section 404.1256, Code of Federal Regulations, under Section 218, Title II of the Social Security Act.

Information provided on the form will be forwarded to the program administrator. Copies of the Health Care /Dependent Care Reimbursement Enrollment Authorization Form(s) are maintained in confidential files of the State Controller’s Office for five years. Employees have the right of access to copies of their Enrollment Authorization forms upon request. The official responsible for the maintenance of the forms is: Chief of Personnel/Payroll Services Division, State Controller’s Office, P. O. Box 94250, Sacramento, California 94250-5878, Telephone (916) 445-5361.
1 – Type of Enrollment (Check Appropriate Box)

This item indicates the action the employee is requesting.

Check the appropriate type of transaction as follows:

- **OPEN ENROLLMENT**: Employee is enrolling during the annual enrollment period.
- **NEWLY ELIGIBLE ENROLLMENT**: Employee is “newly eligible” enrolling outside of the open enrollment period due to a permitting event (see Appendix D).
- **CHANGE DUE TO PERMITTING EVENT**: Employee is currently enrolled and is changing enrollment due to a permitting event (see Appendix D).
- **CANCELLATION**: Employee is currently enrolled and is canceling enrollment.

2 - Social Security Number

Enter the employee’s Social Security Number in all cases. See reverse side of the employee’s copy of the enrollment form for information on disclosure of Social Security Numbers. If a person does not have a Social Security Number, use the temporary number assigned by the SCO.

3 – Marital Status

Check appropriate box as indicated:
- if married or separated indicated “Married”
- if not married, or final decree of divorce has been received, indicate “Single”

4 - Name

Enter the employee’s first name, middle initial, and last name.

Name changes are done on Personnel/Payroll Transaction (PPT) forms. If a name change is being made along with an enrollment change, the prior name should be entered in the Remarks Section (13) of the Dependent Care/Health Care Reimbursement Account Plans Enrollment Authorization form, along with a notation that this is also a name change.

5 – Reimbursement Plan Elections
Read instructions on contribution minimums and maximums.

6 – DED/ORG Code

Enter the DED/ORG code. The following enrollment DED/ORG Codes are for 2003 and 2004:

<table>
<thead>
<tr>
<th>Plan</th>
<th>2003</th>
<th>2004</th>
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<tbody>
<tr>
<td>HCRA</td>
<td>378-016</td>
<td>378-017</td>
</tr>
<tr>
<td>DCRA</td>
<td>380-016</td>
<td>380-017</td>
</tr>
</tbody>
</table>

(Note that the last three digits of the HCRA and DCRA Plan Codes change incrementally each year.)

7 – Monthly Deduction Amount

Enter the pre-tax amount to be deducted from the employee’s warrant. Amount cannot exceed $416.66 per month.

SCO Use Only

SCO will complete.

8 – Coverage Statement

Employee’s Signature and Date Signed

**Employee’s Signature:** The employee must sign to authorize deductions and to verify selection and eligibility.

The enrollment forms must be completed and submitted within specific time limits. Refer to the Permitting Event Code Chart (Appendix D) and the corresponding time limits within which this document must be completed.

**Date Signed:** Enter the month, day and year.

FOR CAMPUS USE ONLY

9 – Effective Date of Action

Enter the effective date of coverage or change. Use two digits for the month and two digits for the year.

10 – Employee CBID (Collective Bargaining ID)
Using the table below, enter the three digit code to indicate the employee CBID identifier. If an employee moves from one employee category to another, this code should be updated to reflect the change. This section should be completed for all transactions.

<table>
<thead>
<tr>
<th>CBID</th>
<th>EMPLOYEE CATEGORY</th>
</tr>
</thead>
<tbody>
<tr>
<td>R01</td>
<td>Physicians</td>
</tr>
<tr>
<td>R02</td>
<td>Health Care Support</td>
</tr>
<tr>
<td>R03</td>
<td>Faculty</td>
</tr>
<tr>
<td>R04</td>
<td>Academic Support</td>
</tr>
<tr>
<td>R05</td>
<td>Operations and Support Services</td>
</tr>
<tr>
<td>R06</td>
<td>Skilled Crafts</td>
</tr>
<tr>
<td>R07</td>
<td>Clerical and Administrative Support Services</td>
</tr>
<tr>
<td>R08</td>
<td>Public Safety</td>
</tr>
<tr>
<td>R09</td>
<td>Technical and Support Services</td>
</tr>
<tr>
<td>R10</td>
<td>Operating Engineers</td>
</tr>
<tr>
<td>M80</td>
<td>Management Personnel Plan</td>
</tr>
<tr>
<td>M98</td>
<td>Executives</td>
</tr>
<tr>
<td>E99</td>
<td>Excluded</td>
</tr>
<tr>
<td>C99</td>
<td>Confidential</td>
</tr>
</tbody>
</table>

11 – Permitting Event Date

Enter the date of the event, which permits the action (see the Permitting Event Chart - Appendix D). Enter the month, day, and year. This section is necessary for all transactions.

12 – Permitting Event Code

Enter the appropriate code from the Permitting Event Chart (Appendix D). Enter only one code.

13 – Remarks

This section is used to add additional information pertinent to the particular enrollment action. Complete this item as needed or when indicated in these instructions.

14 – 15 Agency Code and Unit Code

Enter the appropriate agency and unit codes. This section is necessary for all transactions.

16 – Campus Name

Enter the name of the campus or the Chancellor’s Office. This section is required for all transactions.

17 – Authorized Campus Signature
This is the signature of the person authorized to review and complete the form, usually the Benefits Officer. A signature is required on all transactions.

**18 – Date Received**

Enter the date the employing office received the completed form from the employee. This is required for all transactions.

**19 – Telephone Number**

Enter the telephone number of the person signing in Item 17 above. This is required for all transactions.
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<tr>
<td>Change in Number of Dependents</td>
<td>2</td>
</tr>
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<td>2 - 3</td>
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<td>Change in Dependent Eligibility</td>
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<td>Change in Cost – Employer’s Plan (DCRA only)</td>
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<td>Change in Coverage - Employer’s Plan (DCRA only)</td>
<td>4</td>
</tr>
<tr>
<td>Election Change Under Another Employer Plan (DCRA only)</td>
<td>4</td>
</tr>
<tr>
<td>Other Events</td>
<td>4</td>
</tr>
</tbody>
</table>
This chart describes the election changes permitted during a period of coverage. Events may fall into more than one election category. **Exceptions are permissible only to the extent that such change or revocation is on account of and consistent with these Change in Status Events.**

The following events qualify as a change in status event **only if they result in a gain or loss of eligibility under the CSU or another plan:** Please note that “Change in Cost and Coverage” (DCRA only), “Entitlement or loss of entitlement to Medicare or Medicaid” (HCRA only), “Judgment, decree, court order”, or “Qualified Medical Child Support Order (QMCSO)” are not subject to the gain or loss of eligibility requirement.

**TYPES OF ALLOWABLE CHANGES**

<table>
<thead>
<tr>
<th>Event</th>
<th>DCRA</th>
<th>HCRA</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Change in Legal Marital Status</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Marriage</td>
<td>Enroll as newly eligible or cancel, increase, decrease contributions</td>
<td>Enroll as newly eligible or cancel, increase, decrease contributions</td>
</tr>
<tr>
<td>Divorce, legal separation, annulment</td>
<td>Enroll as newly eligible or cancel, increase, decrease contributions</td>
<td>Enroll as newly eligible or cancel, increase, decrease contributions</td>
</tr>
<tr>
<td>Spouse’s death</td>
<td>Enroll as newly eligible or cancel, increase, decrease contributions</td>
<td>Enroll as newly eligible or cancel, increase, decrease contributions</td>
</tr>
<tr>
<td><strong>Change in Number of Dependents</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Increase in number of employee’s eligible tax dependents (e.g., by birth, legal custody, adoption, domestic partner, or placement for adoption)</td>
<td>Enroll as newly eligible or increase contributions</td>
<td>Enroll as newly eligible or increase contributions</td>
</tr>
<tr>
<td>Decrease in number of employee’s eligible tax dependents (e.g., by death, loss of legal custody, loss of domestic partner as a tax dependent or because child becomes self supporting)</td>
<td>Cancel or decrease contributions</td>
<td>Cancel or decrease contributions</td>
</tr>
<tr>
<td><strong>Termination/Commencement of Employment</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>A. Employee</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Employee begins employment</td>
<td>Enroll as newly eligible</td>
<td>Enroll as newly eligible</td>
</tr>
<tr>
<td>Employee terminates employment</td>
<td>Cancel contributions (contributions will cancel automatically)</td>
<td>Cancel contributions (contributions will cancel automatically) or Increase contributions on an after-tax basis (for administrative fee only) to pay for HCRA COBRA coverage (see Section 8 of Administrative Guide for additional information)</td>
</tr>
<tr>
<td>Employee is rehired less than 30 days after termination of employment</td>
<td>Reinstate prior election unless intervening status change event</td>
<td>Reinstate prior election unless intervening status change event</td>
</tr>
<tr>
<td>Employee is rehired more than 30 days after termination of employment</td>
<td>Enroll as newly eligible</td>
<td>Enroll as newly eligible</td>
</tr>
<tr>
<td>Change in employee’s employment status that causes a significant change in cost or coverage</td>
<td>See Change in Cost or Change in Coverage rules</td>
<td>None</td>
</tr>
<tr>
<td>Event</td>
<td>DCRA</td>
<td>HCRA</td>
</tr>
<tr>
<td>---------------------------------------------------------------------</td>
<td>----------------------------------------------------</td>
<td>----------------------------------------------------</td>
</tr>
<tr>
<td>Other change in employee’s employment status that causes employee to lose eligibility for coverage under plan</td>
<td>Cancel contributions</td>
<td>Cancel contributions or Increase contributions on an after-tax basis (for administrative fee only) to pay for HCRA COBRA coverage (see Section 8 of Administrative Guide for additional information)</td>
</tr>
<tr>
<td>Other change in employee’s employment status that causes employee to gain eligibility for coverage under plan</td>
<td>Enroll as newly eligible</td>
<td>Enroll as newly eligible</td>
</tr>
<tr>
<td><strong>B. Spouse or Dependent</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td>Spouse or dependent terminates employment</td>
<td>Enroll as newly eligible or cancel, increase, decrease contributions (i.e., in order to enroll or increase, spouse must attend school full-time or become an eligible tax dependent)</td>
<td>Enroll as newly eligible or increase contributions</td>
</tr>
<tr>
<td>Spouse or dependent commences employment</td>
<td>Enroll as newly eligible or cancel, increase, decrease contributions</td>
<td>Cancel or decrease contributions</td>
</tr>
<tr>
<td>Other change in spouse’s or dependent’s employment status that causes spouse or dependent to cease to be eligible for coverage under his/her plan</td>
<td>Enroll as newly eligible or increase contributions</td>
<td>Enroll as newly eligible or increase contributions</td>
</tr>
<tr>
<td>Other change in employment status that causes spouse or dependent to gain eligibility for coverage under his/her plan</td>
<td>Cancel or decrease contributions</td>
<td>Cancel or decrease contributions</td>
</tr>
</tbody>
</table>

**Change in Work Hours**

**A. Employee**

<table>
<thead>
<tr>
<th>Event</th>
<th>DCRA</th>
<th>HCRA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employee commences unpaid leave (including FMLA)</td>
<td>Cancel contributions</td>
<td>Cancel contributions</td>
</tr>
<tr>
<td>Employee returns less than 30 days after beginning of unpaid leave</td>
<td>Prior election will automatically resume</td>
<td>Prior election will automatically resume</td>
</tr>
<tr>
<td>Employee returns more than 30 days after beginning of unpaid leave</td>
<td>Prior election will automatically resume or Make election to same extent permitted as new hires</td>
<td>Prior election will automatically resume or Make election to same extent permitted as new hires</td>
</tr>
<tr>
<td>Employee commences paid leave</td>
<td>Cancel or decrease contributions</td>
<td>No change</td>
</tr>
<tr>
<td>Employee returns from paid leave</td>
<td>Enroll as newly eligible or increase contributions</td>
<td>No change</td>
</tr>
</tbody>
</table>

**B. Spouse or Dependent**

<table>
<thead>
<tr>
<th>Event</th>
<th>DCRA</th>
<th>HCRA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Spouse or dependent commences unpaid leave</td>
<td>Enroll as newly eligible or cancel, increase, decrease contributions</td>
<td>Enroll as newly eligible or increase contributions</td>
</tr>
<tr>
<td>Spouse or dependent returns from unpaid leave</td>
<td>Enroll as newly eligible or cancel, increase, decrease contributions</td>
<td>Cancel or decrease contributions</td>
</tr>
</tbody>
</table>
### Event

<table>
<thead>
<tr>
<th>Change in Dependent Eligibility</th>
<th>DCRA</th>
<th>HCRA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dependent ceases to satisfy CSU’s plan eligibility requirements on account of age, student status, or any similar circumstance (i.e., no longer a tax dependent)</td>
<td>Cancel coverage or decrease contributions</td>
<td>Cancel coverage or decrease contributions – only if dependent no longer is an eligible tax dependent. (Also see Change in Number of Eligible Tax Dependents)</td>
</tr>
<tr>
<td>Dependent satisfies CSU’s plan eligibility requirement on account of age, student status, or any similar circumstance (i.e., new tax dependent)</td>
<td>Enroll as newly eligible or increase contributions (also see Change in Number of Eligible Tax Dependents)</td>
<td>Enroll as newly eligible or increase contributions – only if dependent becomes an eligible tax dependent. (also see Change in Number of Eligible Tax Dependents)</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Change in Cost – Employer’s Plan (DCRA only)</th>
<th>DCRA</th>
<th>HCRA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Significant decrease in cost in child care provided</td>
<td>Cancel or decrease election – only if cost imposed by provider who is not a relative of the employee</td>
<td>None</td>
</tr>
<tr>
<td>Significant increase in cost in child care provided</td>
<td>Enroll as newly eligible or increase election – only if cost imposed by provider who is not a relative of the employee</td>
<td>None</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Change in Coverage – Employer’s Plan (DCRA only)</th>
<th>DCRA</th>
<th>HCRA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Employee changes child care provider, or change in number of hours worked by child care provider</td>
<td>Enroll as newly eligible or cancel, increase, decrease contributions</td>
<td>None</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Election Change Under Another Employer Plan (DCRA only)</th>
<th>DCRA</th>
<th>HCRA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Spouse or dependent changes election during open enrollment period that differs from the open enrollment period under the CSU’s plan</td>
<td>Enroll as newly eligible or cancel, increase, decrease contributions</td>
<td>None</td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Other Events (HCRA only)</th>
<th>DCRA</th>
<th>HCRA</th>
</tr>
</thead>
<tbody>
<tr>
<td>Judgment, decree, or order (including QMCSO) relating to accident/health coverage for child</td>
<td>None</td>
<td>Enroll in coverage, increase or decrease contributions</td>
</tr>
<tr>
<td>Employee, spouse, or dependent becomes entitled to Medicare or Medicaid</td>
<td>None</td>
<td>Cancel or decrease contributions</td>
</tr>
<tr>
<td>Employee, spouse, or dependent loses entitlement to Medicare or Medicaid</td>
<td>None</td>
<td>Enroll in coverage or increase contributions</td>
</tr>
</tbody>
</table>
DEPENDENT CARE REIMBURSEMENT ACCOUNT (DCRA) AND HEALTH CARE REIMBURSEMENT ACCOUNT (HCRA) PLANS

PERMITTING EVENT CHART

<table>
<thead>
<tr>
<th>Permitting Event</th>
<th>Code</th>
<th>Permitting Event Date</th>
<th>Time Limit</th>
<th>Effective Date</th>
</tr>
</thead>
<tbody>
<tr>
<td>Annual enrollment/reenrollment (open enrollment period)</td>
<td>00</td>
<td>Open enrollment</td>
<td>Open enrollment</td>
<td>First of the year or as determined by open enrollment period only</td>
</tr>
<tr>
<td></td>
<td></td>
<td>start date</td>
<td>period only</td>
<td></td>
</tr>
<tr>
<td>New employee enrollment</td>
<td>01</td>
<td>Appointment date</td>
<td>60 days</td>
<td>Standard</td>
</tr>
<tr>
<td>Employee returning to pay status who was eligible in non-pay status (also includes military and sabbatical paid leaves)</td>
<td>07</td>
<td>Date of return to active work</td>
<td>60 days</td>
<td>Standard</td>
</tr>
<tr>
<td>Family status change allowing mid-year enrollment or increase in contribution amount (e.g., marriage, new dependent)</td>
<td>16</td>
<td>Date family member acquired</td>
<td>60 days</td>
<td>Standard</td>
</tr>
<tr>
<td>Family status change allowing mid-year cancellation or decrease in contribution (e.g., loss of custody, loss of spouse’s employment)</td>
<td>23</td>
<td>e.g., Date custody changed, Date loss of spouse’s employment</td>
<td>60 days</td>
<td>Standard</td>
</tr>
<tr>
<td>Exceptions</td>
<td>44</td>
<td>Requires Chancellor’s Office Approval</td>
<td></td>
<td>Standard</td>
</tr>
</tbody>
</table>

Standard means: If a properly completed Enrollment Authorization Form is received in the State Controller’s Office by the 10th of the month, the effective date of enrollment is the first of the following month. Forms received after the 10th of the month, delay the effective date to the first of the second following month.
The California State University
Dependent Care/ Health Care Reimbursement Account Plans
CLAIM FORM – PLAN YEAR 200__

NAME: (Please Print) 
Campus 
Social Security Number 
Street Address 
City, State, Zip 
Telephone Number 

<table>
<thead>
<tr>
<th>Name of Dependent</th>
<th>Age</th>
<th>Service Period</th>
<th>Name, Address, and Taxpayer Identification</th>
<th>Cost for Care Period</th>
<th>ASI use only</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td>From</td>
<td>To</td>
<td>Number of Care Provider</td>
<td></td>
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</tbody>
</table>

Total Dependent Care Amount Requested

I provided the dependent care as stated above.

Care Provider's signature 
Date 
SSAN/Tax ID#

<table>
<thead>
<tr>
<th>Date Health Care Provided</th>
<th>Name of Service Provider</th>
<th>Description Of Expense</th>
<th>Person for Whom Expense Incurred</th>
<th>Amount</th>
<th>ASI use only</th>
</tr>
</thead>
<tbody>
<tr>
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</tr>
</tbody>
</table>

Total Amount Health Care Expenses Requested

Please arrange documentation in order listed above.

*Claims for future services will not be accepted.

The undersigned participant certifies that all expenses for which reimbursement or payment is claimed by submission of this form were incurred during a period while the undersigned was covered under the CSU Health Care and/or Dependent Care Reimbursement Account Plan(s) and that the expenses have not been reimbursed and are not reimbursable from any other source. Any Dependent Care expenses claimed here were provided for my dependent under the age of 13 or for a dependent incapable of self-care. The undersigned fully understands that he or she alone is fully responsible for the sufficiency, accuracy, and veracity of all information relating to this claim which is provided by the undersigned, and that unless an expense for which payment or reimbursement is claimed is an allowable expense under the Plan, the undersigned may be liable for payment of all related taxes including federal, state, or local income tax on amounts paid from the Plan which relate to such expense.

Employee's Signature 
Date 

MAIL WITH SUPPORTING DOCUMENTATION TO:
ASI
P.O. BOX 6044
COLUMBIA, MO 65205-6044

ASI CONTACT INFORMATION:
INFOLINE: (800) 366-4827
Internet: http://www.asiflex.com
E-mail: asi@asiflex.com
Telephone: (800) 659-3035
Claim Filing Requirements

1. **Print your name, address, social security number and your daytime telephone number.**

2. **List expenses by date & arrange the supporting statements in the same order.** Highlight or circle the service dates on your documentation. If you have several statements from the same provider, you may subtotal them and list them on one line with a range of dates.
   - Health care claims - complete the Health Care Reimbursement Account (HCRA) section (The amount column should be the amount you are requesting after any insurance payment or provider discount for each expense).
   - Day care claims - complete the Dependent Care Reimbursement Account (DCA)section

3. **Enclose required documentation**. A written statement from the dependent care or medical (Dr., hospital, pharmacy, etc.) provider of the service or an insurance company benefits statement showing:
   - The name of the dependent care or medical service provider,
   - The date or range of dates of medical service or day care. Although this date may be the same as the date paid it must be clear on what date the service was provided. The services must have already been provided.
   - A description of the service provided (for example, for health care, "dental cleaning", or for day care "day care"),
   - The name of the person or persons receiving the medical or dependent care, and
   - The cost of the service, not just the amount paid.

   *Dependent Care claims only.* - You may either provide documentation from the day care provider or have the provider complete the Dependent Care Assistance Section, then sign on the "Provider's Signature" line and date the signature. You do not need to do both.

   Requests filed without the above documentation cannot be processed and will be returned.

4. **Sign** the claim form.

5. **Keep** copies for your tax records.

6. **Mail** to the address on the front of this form.

**Orthodontics:** Requests may be reimbursed for a reasonable monthly payment on or after the payment is due and paid. The payment must be a reasonable approximation of the value of each month's service. You may only file claims for orthodontic payments while treatment is in process. You must submit a paid receipt from your orthodontist or a photocopy of the monthly coupon and your check. Pre-payments are not allowed. You must submit a written statement from the orthodontist showing the charge for the initial installation work, when it was completed and a paid receipt to claim an initial down payment or appliance fee.

**Medical equipment:** Requires a letter from a physician every 12 months stating the nature of your medical condition, the specific equipment needed and that the equipment is essential to the treatment.

**Claims payment and account information available 24 hours a day 7 days a week:** - Complete history including available funds on the Web at www.asiflex.com (Account Detail). You will need your P.I.N., which you can find on your enrollment confirmation. You can also obtain claims payment and account information by calling INFOLINE: (800) 366-4827.

**Claim forms:**
You may copy this form, obtain additional forms on the Internet at http://www.asiflex.com, or request them from your Human Resources office.

Contact ASI at 1-800-659-3035
# REQUEST FOR DIRECT PAY ENROLLMENT (COBRA AND LEAVE WITHOUT PAY)

Complete this form and return to the Campus Benefits Representative

<table>
<thead>
<tr>
<th>Employee Name (First)</th>
<th>MI</th>
<th>Last</th>
<th>Social Security Number</th>
<th>Campus</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

<table>
<thead>
<tr>
<th>Address</th>
<th>City</th>
<th>State</th>
<th>Zip</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Signature | Date
---------|------

Reason for Request (check one)

- [ ] Separation from Employment
  - Termination Date __________
- [ ] Leave Without Pay
  - Effective Date __________
  - Expected Length __________
  - Is this a FMLA leave? [ ] Yes [ ] No

<table>
<thead>
<tr>
<th>Monthly Contribution Amount</th>
<th>$________</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Complete this section if applicant is not the employee

<table>
<thead>
<tr>
<th>Name of Applicant</th>
<th>Relationship to Employee</th>
<th>Social Security Number</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Signature | Date
---------|------

Participation Rules:

1. You must have a balance in your account prior to separation or leave without pay to be eligible for continued participation. No account balance is required if you are on an unpaid Family Medical Leave (FMLA).
2. If request for continued participation is approved, you may participate until the end of the plan year. If you go on leave without pay and it extends beyond the end of the plan year, you will not be eligible to reenroll in the plan until you return to active status. Separated employees are not eligible to reenroll in subsequent years.
3. Participation after separation will be pursuant to COBRA qualification. Under COBRA, federal regulations specify that you and/or your dependent(s) have 60 days (the “Election Period”) from the later of the date of notification of a qualifying event, or the loss of coverage to elect to continue participation, and 45 days from the date of election to submit the first contribution to ASI, the Third Party Administrator. Eligibility based on Leave of Absence will be in accordance with the same timelines.
4. You will receive a coupon booklet for payments, which confirms your continued participation. The first payment submitted to ASI must be sufficient to bring the payments current.
5. You will be billed 102% of your monthly contribution (for COBRA and Leaves Without Pay).
6. All payments must be made directly to ASI. If ASI does not receive payments by the 10th of each month, you will lose eligibility to continue participation.

Campus Benefits Representative to mail this form to:

ASI
P. O. Box 6044
COLUMBIA, MO 65205-6044
Telephone Number: (800) 659-3035

<table>
<thead>
<tr>
<th>CSU Use Only</th>
</tr>
</thead>
<tbody>
<tr>
<td>Account Balance (at time of Separation or Leave) $</td>
</tr>
<tr>
<td>$</td>
</tr>
</tbody>
</table>

Signature of Reviewer | Title | Date
----------------------|------|------

--------- | --------- | ------
Name

Enter the employee’s name as shown on the document.

Name changes are done on Personnel/Payroll Transaction (PPT) forms.

Social Security Number

Enter the employee’s Social Security Number in all cases. See reverse side of the employee’s copy of the enrollment form for information on disclosure of Social Security Numbers. If a person does not have a Social Security Number, use the temporary number assigned.

Campus

Enter the name of the campus or the Chancellor’s Office. This section is necessary for all transactions.

Address, City, State, Zip

Enter the employee’s address, city, state, and zip code.

Signature and Date

Signature: The employee must sign to authorize direct billing and verify decision to participate in Direct Pay.

Date: Enter the month, day and year employee signed.

Reason for Request (check one)

This item indicates the action the employee is taking. It is required on all transactions.

Check the appropriate type of transaction as follows:

SEPARATION FROM EMPLOYMENT

Termination Date _________________   Date employee separates from employment.
**LEAVE WITHOUT PAY**

Effective Date _______________________

Effective date employee is put on leave without pay.

Expected Length _______________________

Length of time employee is expected to be on leave without pay.

MONTHLY CONTRIBUTION AMOUNT $_________________

Enter the employee’s monthly contribution amount. See Section 8 for contribution limits.

**COMPLETE THIS SECTION IF APPLICANT IS NOT THE EMPLOYEE**

**Name of Applicant**

Enter the name of the applicant.

**Relationship to Employee**

Enter the applicant’s relationship to the employee.

**Social Security Number**

Enter the applicant’s Social Security number.

**Signature and Date**

The applicant must sign to authorize direct billing and verify decision to participate in Direct Pay.

Enter the date signed.

**CSU USE ONLY**

**Account Balance**

Enter account balance at time of separation or leave without pay. Indicate if FMLA exemption.

**Actual Monthly Contribution**

Enter actual monthly contribution, including 2% fee. See Section 8 for contribution limits.

**Action**

This item indicates the action the employee is taking.

Check the appropriate type of transaction as follows:
APPROVED  Check if request for Direct Pay is approved.

NOT APPROVED  Check if request for Direct Pay is not approved.

**Signature of Reviewer, Title and Date**

This is the signature and title of the person authorized to review and complete the form, usually the Benefits Officer. A signature is required on all transactions.

Enter the date signed by the reviewer.