

THE CALIFORNIA STATE UNIVERSITY  
Office of the Chancellor  
401 Golden Shore, 5<sup>th</sup> Floor  
Long Beach, California 90802-4210  
(562) 951-4610

**Date:** June 17, 2004

**Code:** AD NOAT 04-80

**To:** Financial Managers  
Accounting Officers  
Budget Officers

**From:** Mr. George V. Ashkar  
Director  
Systemwide Financial Operations

**Subject:** FY03 Quality Improvement  
Customer Satisfaction Survey PROJ  
QI Programs for 2<sup>ND</sup> half of FY03

Transfer Request: 039275

The State Controller's Office has been requested to record the various systemwide charges/credits indicated for your respective campus on Plan of Financial Adjustment/Transaction Request listed above. The attachment will give you the details of the charges/credits.

**If you have questions regarding the charge/credit or nature of the charge/credit please contact the Chancellor Office contact. That person is listed on the Adnoat attachment and is listed directly below the charges.**

Whenever possible we will also provide you with your campus contact who should be able to provide you with the correct account/accounts to be charged or credited. These will be either opposite the charge and your campus or on an additional attachment by campus.

If you have any other questions on the Adnoat or the FIRMS Object Code, please contact Barbara Iriarte (562) 951-4673 or via e-mail at biriarte@calstate.edu.

Attachment

GVA:BI:tp AD NOAT 04-80

**The California State University Chancellor's Office  
SystemWide Financial Operations**

**PLAN OF FIN ADJUST / TRANSACTION REQUEST PFA039275**

AGENCY #	CAMPUS	QUALITY IMPROVEMENT				TOTAL
		Customer Satisfaction Survey Participant	Quality Improvement 2nd Half of FY 03/04			
		FY 03/04	FY 03/04			
6650	BAKERSFIELD		2,500.00	Bob Brown	661-664-2211	2,500.00
6850	CHANNEL ISLANDS	500.00		Joanne Coville	805-437-8877	500.00
6680	CHICO					-
6690	DOMINGUEZ HILLS					-
6700	FRESNO	1,500.00		Bill Stock	559-278-2227	1,500.00
6710	FULLERTON & ET					-
6720	HAYWARD		2,500.00	Roseann Hogan	510-885-3483	2,500.00
6730	HUMBOLDT					-
6740	LONG BEACH					-
6750	LOS ANGELES					-
6752	MARITIME ACAD.	4,000.00		Mark Nickerson	707-654-1038	4,000.00
6756	MONTEREY BAY					-
6760	NORTHRIDGE	1,000.00		Fred Dukes	818-677-2333	1,000.00
6770	POMONA					-
6780	SACRAMENTO	2,000.00		Sarah Whyte	916-278-7450	2,000.00
	<b>CAMPUS TOTAL</b>	9,000.00	5,000.00	-	-	14,000.00
6620	CHANCELLOR'S OFFICE					-
	<b>TOTAL</b>		5,000.00	-	-	14,000.00

**CAMPUS ENTRIES:**

**FIRMS 613001 SERVICES - All services including independent contractors, consultants, service agreements and maintenance contracts.**

**FIRMS 660009 TRAINING - Direct costs of training programs & prof. Development. Does not include travel, registration fees.**

EXPENDITURE ENTRY:           613001       DR

FUND BAL CLEARING:         305022       CR

**CHANCELLOR'S OFFICE CONTACT:**       **MATTHEW CEPPI**                               **562-951-4547**

**CAMPUS CONTACT:**       **SEE ABOVE**