

Fitting The Pieces Together Conference 2006

IVOS Reporter Training –

How to Run iVOS Reports in Your Role as a Workers' Compensation Coordinator

How to create and Present Key Data to Your Campus Community

Introduction

1. We will be taking you through how to generate a report, what information the report can give us and how best can we use it on the campus.
2. Some of the things we will learn to day is:
 - a. How to focus our campus on preventing our most frequent or expensive injuries?
 - b. How to learn the average cost of all our claims?
 - c. Which two reports can answer most questions?
 - d. How can we determine the top 3 causes of claims that are costing our campus the most money?
 - e. On a monthly basis what services are being paid for and on which claims?
 - f. How to track your campus settlement activity?
3. You will be provided with step by step written instructions to create 5 different basic reports.
4. You will learn how to look for trends year by year and then how to present them to the campus in a way to show an area that needs focus or an area where you have focused and are getting results.

Reports to be presented

1. Claim Log
2. Claim Summary
3. Claims by Cause
4. Monthly Activity Report
5. Settlement Report

Presenters

Jacki Graf

Senior Claims Consultant
Driver Specialty Group
Alliant Insurance Services, Inc;
600 Montgomery Street, 9th Floor, San Francisco, CA 94111
(415) 403-1438 Direct
(415) 402-0773 Fax
jgraf@alliantinsurance.com

Cindy Parker

Director - Workers' Compensation
Octagon Risk Services, a Sedgwick CMS Company
(916)283-1010
Fax (510) 817-3345
cindy.parker@octagonrs.com

Terry Burns

Workers' Comp/Benefits Analyst
CSU, Monterey Bay
831-582-3387
Fax 831-582-3614
terry_burns@csumb.edu

Colleen F. Slyngstad

Program Manager - CSU
Octagon Risk Services
916-402-4539
916-851-8079 (fax)
colleen.slyngstad@octagonrs.com