FITTING THE PIECES TOGETHER CONFERENCE

UC Centers of Excellence
Maximizing Collaboration
Focus Group

Brent Cooley, UCOP EH&S Deputy Director
Zachary Gifford, CSU, Director Systemwide Risk Management
Why are we here?

Promote Collaboration
Maximize Resources
Learn from each other
Best (Good) practices
Contacts & resources
What you want to make of it
UC & CSU Workers’ Compensation Collaboration – Case Study
California State University System

460,000+ students • 47,000 faculty and staff • 23 campuses

Risk Management Team at the Chancellor’s Office
- Director Systemwide Risk Management
- Senior Risk Manager
- Administrative Analyst
- Liability Claims Examiner

Systemwide Oversight of:
- Property & Casualty Program
- GL claims handled in-house
- Workers’ Compensation Program
- Environmental Health & Safety
- Emergency Preparedness/ Continuity of Operations
- Risk Financing/Renewals

Risk financing:
- JPA fund – CSURMA (Campus & Auxiliaries)
- Permissibly uninsured

Excess coverage:
- Liability – $5M SIR followed by reinsurance and excess
- WC – first dollar coverage via CSAC-EIA
University of California System

250,000+ students • 200,000+ faculty and staff • 10 campuses
5 medical centers • 1 National Laboratory

Office of Risk Services at the Office of the President
- part of CFO Division
- Chief Risk Officer
- Deputy Chief Risk Officer
- 4 Executive Directors
- 4 Directors
- 1 Deputy Director
- 1 Risk Finance Manager
- 10 Program Managers
- 6 Analysts

Risk financing:
- Self Insurance with excess/ reinsurance (WC = $5M)
- Captive

Systemwide Oversight of:
- WC, GL, EPL, Auto, Property, Med Mal, Student Health, & Construction
- Environmental Health and Safety
- Captive: Fiat Lux
- ERM
- Risk IT
- UC travel insurance program
- Ergo injury prevention program
- Cyber risk
- Systemwide emergency management, risk security & resiliency
- Be Smart About Safety (BSAS)
- Risk financing
CSU Location Resources

Workers Compensation Coordinator
Environmental Health & Safety
Risk Management
Human Resources
General Counsel
Often:
UC Location Resources

Risk manager
WC manager
Disability Management specialists
General Counsel
Environment, Health & Safety
Other assets
How/Why UC & CSU Collaborated on the W/C Challenge?

“You have mass data. We have mass data. What can we learn from the data”?  
- Compare/contrast  
- Both positive & negative data points
Questions Considered

We have the data, what does it mean?

Why is a data point positive? Why is it negative? (Root cause analysis....)

Are we comparing apples to apples? (data integrity)

Are there actionable items as a result of the analysis?
The “Answer(s)”

Though we had a lot of data...

It was not;
What We Did

Brainstormed with;
- Claims Administrator
- Claims Consultant
Let’s actually reach out to the “boots on the ground” aka our claims examiners.

Is there a cohesive database service/program in the industry?
  ◦ YES! CWCI

Maximize the intellectual capital of UC/CSU in the form of a co-hosted WC two-day symposium.
That is Terrific....and That’s It?
What Has Been Done, What is Being Done & Where Are We Going?
What Has Been Done & What is Going On Now?

• Workers’ Compensation
• Theater Safety Inspections
• UC Safety training consortium
• Lab Safety Training_ Learning Management S
• UC/CSU Master Agreement with Future Industries Technology (FIT) - Backsafe and Sitting Safe Training Classes
• Incident Investigation Resources
• Risk Summit & Fitting the Pieces Together
UC Centers of Excellence
A Primer

Collection of subject matter experts on a given subject/topic
Central repository for research and study materials
Clearinghouse of process, standards and policy design
Source of educational opportunities on the given subject/topic
Development and monitoring of success criteria for metrics/systems of measurement

UC Centers of Excellence
Program Administration

Initiated within OPRS EH&S in 2010
◦ Established MOUs with local campuses
◦ Early growth as emerging risks identified

Recent evolution and maturity of program
◦ Formal call for applications
◦ Review and approval process
◦ Identification of OPRS Leads
◦ Coordination with local supervisors and business officers

COEs established in EH&S, Risk, Healthcare, and Wellness
◦ 7 campuses and 2 medical centers
### UC Centers of Excellence

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<td>Risk and Safety Training &amp; Education</td>
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Safety in the Performing Arts

UC Performing Arts Safety Manual

Campus Consultations
- Theater Inspections
- Risk Assessments

Training Classes
- Theater Fall Protection Course
- OSHA 10 hr. for Theater Professionals
- Rigging Safety and Inspections for EH&S Staff

Outreach
- UC Performing Arts Safety listserv
- Quarterly Newsletter

Tracy Stark
tkstark@ucsc.edu
831-459-2534
Risk and Safety Engineering

Shop Safety Manual

LOTO application

Campus Consultations
  ◦ Robotics safety
  ◦ Electrical safety
  ◦ LOTO
  ◦ Shop Safety

Training Classes
  ◦ Electrical Safety for Researchers

Jim Gilson
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510-643-9575
Unmanned Aircraft Safety Systems

Policy Development
Interpretation of FAA Regulations
Registering UC UAS equipment

Outreach
◦ UAS Researcher listserv
◦ UAS EH&S / Risk listserv

Campus consultations
◦ Researchers
◦ EH&S & Risk Management
◦ Student Organizations
◦ Recreation & Sports

Brandon Stark
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209-201-2059
Field Research Safety

Field Safety Manual

Support Natural Reserve System Staff
- Field Safety Forum Days

Promote trip registration through iJet / WorldCue

Training Classes
- Heat Illness Prevention
- Wilderness First Aid Classes

Satellite Communication Devices

UC Field Research Safety

Sara Souza
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510-643-5809
Risk and Safety Training & Education

Coordinate and develop systemwide e-learning and instructor led courses
- Safety
- Risk
- Wellness
- Emergency Preparedness
- Security

Maintain repository of courses
- Over 75 courses

Standardize education initiatives
- STEW & EH&S Workgroups

Evaluate use and course impacts

Janette de la Rosa Ducut
Janette.ducut@ucr.edu
951-827-6303
BSL-3 Biosafety Training Facility

National Biosafety / Biosecurity Training Program

Fully functional BSL-3 laboratory

Integrated and hands on training
- Researchers
- Facilities Staff
- EH&S Staff

Gary Landucci
G.landucci@uci.edu
949-824-4612
UC Center for Laboratory Safety

Sponsor and support research in laboratory safety
- Safety Culture Survey

Develop and translate research into best practices
- Peer reviewed publications

Facilitate implementation of laboratory safety practices
- Safety Training Consortium

Craig Merlic & Imke Schroeder
ischroeder@ehs.ucla.edu
310-794-5369
Risk & Safety Solutions

29 modules & dashboards
10 UC Campuses & five medical centers
Over 65K users

Safa Hussain & Team
WorkStrong

Support increased program enrollment
Audit and Evaluation of Local Campus Programs
Provide action plans on best practices
Perform follow up evaluation and progress tracking
Standardize processes and practices

Alison Frink
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310-367-7561
Smoke & Tobacco Free

Lead and support the UC Smoke & Tobacco Free Committee

Evaluate campus procedures and best practices for policy enforcement

Consider policy expansion to address marijuana

Provide systemwide communications and updates

Julie Chobdee
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951-827-1488
Safe Patient Handling & Mobility

Conduct gap analysis for all UC SPHM programs

Develop systemwide resources and tools

Share best practices across the UC Healthcare systems

Collaborate with procurement to identify cost saving opportunities for equipment

Rebecca Hariri
Rebecca.ferrier@ucsf.edu
415-353-3204
Workplace Violence Prevention

Support campus implementation of new Cal-OSHA requirements

Conduct campus program audits

Develop training and program resource materials

Identify and share best practices

Brad Vandersall
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619-471-0310
What Does the Future Hold?

Maximizing UC Centers’ of Excellence
Continue Our W/C Collaboration Endeavors
Development of Mutual Aide Agreements
Identifying CSU Centers & Folks of Excellence

Ideas?
Thank You!