

Human Resources Administration - Miscellaneous					
(Sorted from highest to lowest on the 2008 average score)	2008		2007		Change (2008 - 2007)
	N	Average Score	N	Average Score	
What is your satisfaction with calling the CIRS (Campus Information Retrieval System) Hotline?	22	4.14	10	4.00	0.14
HRA is organized in such a way that it is apparent who to call for help on a particular issue	37	3.92	16	3.69	0.23
What is your overall satisfaction with Human Resources Administration?*	36	3.75	17	3.88	-0.13
What is your satisfaction with CMS processing instructions?	32	3.66	17	3.35	0.31

*N = number of survey respondents to each question; "Do Not Know" responses have been excluded.

**Please refer to the pie chart below for a more detailed analysis of overall satisfaction.

What is your overall satisfaction with Human Resources Administration?

