

THE CALIFORNIA STATE UNIVERSITY
OFFICE OF THE CHANCELLOR

BAKERSFIELD

August 4, 2009

CHANNEL ISLANDS

CHICO

MEMORANDUM

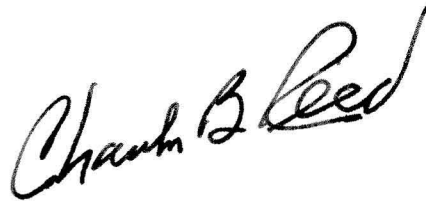
DOMINGUEZ HILLS

EAST BAY

TO: CSU Presidents

FRESNO

FROM: Charles B. Reed
Chancellor



FULLERTON

SUBJECT: CSU Student Debt Collection Practices — Executive Order
No. 1044

HUMBOLDT

LONG BEACH

Attached is a copy of Executive Order No. 1044, relating to the use of
third party providers to collect student debt.

LOS ANGELES

MARITIME ACADEMY

In accordance with policy of the California State University, the campus
president has the responsibility for implementing executive orders where
applicable and for maintaining the campus repository and index for all
executive orders.

MONTEREY BAY

NORTHRIDGE

If you have questions regarding this executive order, please call
Dean Kulju, Director of Student Financial Aid Services and Programs, at
(562) 951-4737.

POMONA

SACRAMENTO

SAN BERNARDINO

CBR/sms

SAN DIEGO

Attachment

SAN FRANCISCO

cc: CSU Presidents
Executive Staff, Office of the Chancellor
Vice Chancellors
Vice Presidents for Administration
Vice Presidents for Student Affairs

SAN JOSÉ

SAN LUIS OBISPO

SAN MARCOS

SONOMA

STANISLAUS

THE CALIFORNIA STATE UNIVERSITY
Office of the Chancellor
401 Golden Shore
Long Beach, California 90802-4210
(562) 951-4500

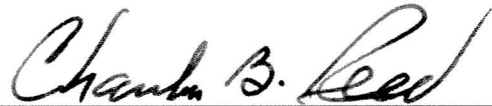
Executive Order: 1044
Effective Date: August 4, 2009
Supersedes: None
Title: CSU Student Debt Collection Practices

Under Section III, d, of the Standing Orders, this executive order requires that all third party providers used to collect any student debt are limited to those approved through the Chancellor's Office selection process. Student debt includes all debt incurred by individuals relating to a current or past CSU program.

Federal law requires the use of third party providers to collect federal student debt. (See Code of Federal Regulations, Title 34, Section 674.45.) There are significant legal and other risks in any debt collection activity. The Chancellor's Office third party provider selection process permits appropriate oversight to ensure compliance with the law and appropriate business tactics.

A list of the approved providers can be found at the CSU Contract Services & Procurement (CSP) Financial Services page, under the description "Financial Collection Services": <http://redding.calstate.edu/es/csp/storetemplate.cfm?storeid=6>.

The list of approved providers will be updated as necessary. Campuses interested in having a provider added to the list should consult with Dean Kulju, Director of Student Financial Aid Services and Programs, at (562) 951-4737.



Charles B. Reed, Chancellor

Dated: August 4, 2009