

## Small Group Communication TCSU COMS 140

### A. Description

Principles of communication in a variety of group contexts. Theory, application, and evaluation of group communication processes, including problem solving, conflict management, decision making, and leadership.

### B. Recommended Preparation

None Specified

### C. Prerequisites

None Specified

### D. Minimum Unit Requirement

3 semester units

### E. Course Topics

The course will devote substantial class time to preparation, practice, and participation in oral communication, including:

1. Oral presentation
2. Providing and receiving feedback about both the content and forms of communication.
3. Organizing, evaluating, and reporting information
4. Persuasion
5. Effective listening
6. Problem –solving communication skills
7. Conflict management
8. Decision making
9. Communication and leadership
10. Context, audience, and purposes of small-group communication: Dyads, small and large groups, public settings

### F. Student Learning Objectives

Upon successful completion of the course, students will be able to:

1. Exhibit effective problem-solving communication skills
2. Demonstrate successful conflict-management strategies
3. Engage in sound reasoning to reach a well-reasoned decision.
4. Identify communication skills that contribute to effective leadership.
5. Demonstrate the ability to discover, critically evaluate and accurately report information
6. Organize presentations effectively

7. Students will demonstrate ability to effectively prepare for and deliver presentations within small group settings.
8. The psychological, social, and cultural basis and significance of oral communication as it occurs in dyads, small and large groups, and public settings.
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10. Explain the psychological, social, and cultural basis and significance of oral communication as it occurs in dyads, small and large groups, and public settings.
11. Demonstrate effective listening skills in various settings.
12. Adapt communication strategies to fit the audience and situation
13. Present their views with persuasive force.

**G. CAN Equivalent**

CAN SPCH 10 (Equivalency ends Fall 2009)