

Student Career Services Customer Satisfaction

Actual vs. CSU Mean 2005/06

Measure (Location)	CSU		Fullerton		Los Angeles		San Bernardino		San Luis Obispo		Sonoma	
	Actual	CSU Mean	Actual	CSU Mean	Actual	CSU Mean	Actual	CSU Mean	Actual	CSU Mean	Actual	CSU Mean
Q- Assistance finding employment after graduation	3.22	3.22	3.36	3.22	2.88	3.22	3.00	3.22	3.78	3.22	3.10	3.22
Q- Assistance obtaining internships	--	--	--	--	--	--	--	--	--	--	--	--
Q- Assistance Obtaining Work	--	--	--	--	--	--	--	--	--	--	--	--
Q- Assistance with summer employment	--	--	--	--	--	--	--	--	--	--	--	--
Q- Availability of computers	3.93	3.93	4.00	3.93	3.56	3.93	4.00	3.93	--	3.93	4.14	3.93
Q- Availability of counseling	3.83	3.83	3.83	3.83	--	3.83	--	3.83	--	3.83	--	3.83
Q- Availability of Grad School Assistance	3.70	3.70	3.73	3.70	--	3.70	--	3.70	3.60	3.70	3.77	3.70
Q- Availability of interviews	3.45	3.45	3.43	3.45	3.28	3.45	3.00	3.45	4.09	3.45	--	3.45
Q- Career days and job fairs	4.07	4.07	4.27	4.07	3.66	4.07	4.29	4.07	4.07	4.07	4.06	4.07
Q- Career Handouts	--	--	--	--	--	--	--	--	--	--	--	--
Q- Outcome Counseling Sessions	3.84	3.84	3.68	3.84	3.64	3.84	4.25	3.84	3.91	3.84	3.73	3.84
Q- Overall Quality of Service	3.76	3.76	3.93	3.76	3.74	3.76	--	3.76	4.07	3.76	3.31	3.76
Q- Quality Career Resources	3.84	3.84	3.92	3.84	3.79	3.84	--	3.84	3.99	3.84	3.67	3.84
Q- Quality Career/Employment Workshops	3.64	3.64	3.76	3.64	3.51	3.64	3.80	3.64	3.98	3.64	3.17	3.64
Q- Quality of job listings	3.92	3.92	4.08	3.92	--	3.92	--	3.92	4.04	3.92	3.65	3.92
Q- Usefulness of website/online services	3.78	3.78	3.82	3.78	3.62	3.78	3.67	3.78	4.10	3.78	3.71	3.78