



**Dr. Brent Ruben** is Professor II (distinguished professor) of communication, and executive director of the Center for Organizational Development and Leadership at Rutgers University. He conducts research, teaches, publishes, and provides professional consultation nationally and internationally in the areas of communication and higher education leadership, assessment, planning and continuous improvement. His recent books include: *A Guide to Excellence in Higher Education 2007-08: An Integrated Approach to Assessment, Planning, and Improvement in Colleges and Universities* (National Association of College and University Business Officers, 2007); *What Leaders Need to Know and Do* (National Association of College and University Business Officers, 2006), *Communication and Human Behavior. Fifth Edition* (with L. Stewart, Allyn-Bacon, 2006); and *Pursuing Excellence in Higher Education: Eight Fundamental Challenges* (Jossey-Bass, 2004). Dr. Ruben is author of 40 books, and 200 book chapters and articles, and is currently lead researcher on a major study entitled: “Assessing the Impact of the Spellings Commission: The Message, the Messenger, and the Dynamics of Change in Higher Education.”

Dr. Ruben was first president of the National Consortium for Continuous Improvement in Higher Education (NCCI), a member of the 2007 USDE Accreditation Regulations Negotiation Team, an examiner for the Department of Commerce/NIST Malcolm Baldrige National Quality Awards, and a member of the NIST Education and Healthcare Baldrige Pilot Advisory and Evaluation Team. He is the 2006 recipient of the Brent D. Ruben Award for distinguished contribution to higher education, created in his honor by the National Consortium for Continuous Improvement in Higher Education (NCCI); and the 2004 recipient of the National Communication Association Gerald Phillips Award for Distinguished Applied Scholarship. He has also received the National Association of College and University Business Officers Professional Development and Scholarship Award (2003), and the Rutgers University Daniel Gorenstein Memorial Award for outstanding scholarship and service to the university community (2000). In 2004-05, Dr. Ruben was a visiting researcher at the University of Wisconsin-Madison, Center for the Advancement of Postsecondary Education. He has also received various awards for outstanding teaching and service within the Department of Communication.

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