

## TSA Master Administrator and Fund Sponsor Contacts

You can direct any questions you have about the TSA Program to the appropriate contact below.

In addition, all fund sponsors have on-campus representatives available to answer your questions. Contact your campus benefits office for details. For additional information, visit the CSU's benefits portal at [www.calstate.edu/hr/benefitsportal](http://www.calstate.edu/hr/benefitsportal).

Name	Web Site	Phone Number
<b>Master Administrator</b>		
AIG Retirement	<a href="http://www.calstate.edu/hr/benefitsportal">www.calstate.edu/hr/benefitsportal</a> (select the "Retirement Manager" link)	Customer Service Call Center: (800) 975-7978: 5 a.m. – 6 p.m. PT (M – F) (Available only 11/3/08 – 11/28/08)
<b>Fund Sponsors</b>		
AIG Retirement	<a href="http://www.aigretirement.com/calstate">www.aigretirement.com/calstate</a>	Customer Service Call Center: (888) 569-7055: 5 a.m. – 6 p.m. PT (M – F)
Fidelity Investments	<a href="http://www.fidelity.com/atwork">www.fidelity.com/atwork</a>  <a href="http://enrollonline.fidelity.com">http://enrollonline.fidelity.com</a> to set up an account  <a href="http://www.fidelity.com/atwork/reservations">www.fidelity.com/atwork/reservations</a> to schedule a confidential consultation	Customer Service Call Center: (800) 343-0860: 5 a.m. – 9 p.m. PT (M – F)  (800) 642-7131 to schedule a confidential consultation
ING	<a href="http://www.ingretirementplans.com">www.ingretirementplans.com</a>	Customer Service Call Center: (800) 262-3862: 5 a.m. – 7 p.m. PT (M – F); 5 a.m. – 1 p.m. PT (Sat – Sun)  (866) 770-1682 to schedule a visit with an ING representative
MetLife	<a href="http://www.metlife.com/csu">www.metlife.com/csu</a>	Customer Service Call Center: (877) WITH MET (877-948-4638): 5 a.m. – 5 p.m. PT (M – F)
TIAA-CREF	<a href="http://www.tiaa-cref.org/csu">www.tiaa-cref.org/csu</a>	Customer Service Call Center: (800) 842-2776