

Effective January 1, 2008

blue  of california

**Health Maintenance Organization**  
**NetValue<sup>SM</sup> HMO Addendum to the Access+ HMO<sup>®</sup>**

*Combined Evidence of Coverage and Disclosure Form (EOC)  
for the Basic Plan and the HMO Supplement to Original Medicare Plan*



Contracted by the CalPERS Board of Administration  
Under the Public Employees' Medical & Hospital Care Act (PEMHCA)

**Addendum to your Blue Shield Access+ HMO  
Evidence of Coverage and Disclosure Form**

**CalPERS**

***For Members who choose the Blue Shield  
NetValue HMO Plan***

**"Note: You have chosen to enroll yourself and your eligible family members in the Blue Shield NetValue<sup>SM</sup> HMO plan. This Plan has a smaller network of providers and a different Service Area than the Access+ HMO<sup>®</sup> Plan."**

Effective as of **January 1, 2008**, your Evidence of Coverage and Disclosure Form is amended as follows:

- 1) All references to Blue Shield Access+ HMO, Access+ HMO and Access+ HMO Plan are replaced with Blue Shield NetValue HMO plan, and NetValue HMO plan respectively.**
- 2) Under the Your Introduction to the Blue Shield Access+ HMO Health Plan section (page 1), the third paragraph is replaced with the following:**

Unlike some HMOs, the NetValue HMO plan offers you a health plan with a choice of physicians, hospitals and non-physician health care practitioners. NetValue HMO Members may also take advantage of special features such as Access+ Specialist and Access+ Satisfaction. These features are described fully in this booklet.

- 3) Under the Your Introduction to the Blue Shield Access+ HMO Health Plan section (page 1), paragraphs four, five, six and seven are added as follows:**

**THIS INTRODUCTION CONTAINS IMPORTANT INFORMATION ABOUT YOUR NETVALUE HMO PLAN SO READ IT CAREFULLY.**

You have elected to enroll yourself and your eligible family members in a Blue Shield NetValue HMO plan. This plan has a special network of Independent Practice Associations (IPAs) and medical groups which includes only a limited number of Plan providers and a limited Service Area which includes only certain counties and cities. The NetValue HMO plan's special network is a subset of the entire Access+ HMO network and the Service Area for the NetValue HMO plan is also a subset of the larger Access+ HMO service area. The NetValue HMO plan Service Area is described in the Plan Service Area section and on the Plan Service Area map on the back page of this booklet. You have to live or work in the NetValue HMO plan Service Area in order to enroll in a NetValue HMO Plan.

Members enrolled in this NetValue HMO plan may only select Personal Physicians and medical groups and IPAs designated as NetValue HMO plan providers in the Blue Shield NetValue HMO plan Physician and Hospital Directory of general practitioners, family practitioners, internists, obstetricians/gynecologists, and pediatricians. You may also verify this information by accessing Blue Shield's Internet site located at <http://www.blueshieldca.com>, or by calling Member Services at 1-800-334-5847. Note: A Plan Provider's status may change. It is your obligation to verify whether the provider you choose is a NetValue HMO plan Provider, in case there have been any changes since your directory was published.

Each of your eligible Family members may select a different Personal Physician as long as they are designated as NetValue HMO plan providers in the directory.

A NetValue HMO plan is being offered alongside an Access+ HMO plan with identical benefits. You have chosen to enroll in the NetValue HMO plan rather than the Access+ HMO plan which provides a wider choice of plan providers and a larger service area. As a Member in the NetValue HMO plan, you may only request to change your enrollment to the Access+ HMO plan upon the occurrence of one of the following:

- you move out of the NetValue HMO plan Service Area; or
- your Open Enrollment Period; or
- an event occurs when you are allowed to make Plan changes outside of the Open Enrollment Period (see the Eligibility section about how to receive additional information).

**4) Under the Selecting a Personal Physician section (page 6 and 62), the second paragraph is replaced with the following:**

To ensure access to Services, each Member must select a Personal Physician who is located sufficiently close to the Member's home or work address to ensure reasonable access to care, as determined by Blue Shield. Members enrolled in this NetValue HMO plan may only select Personal Physicians and medical groups and IPAs designated as NetValue HMO plan providers in the Blue Shield NetValue HMO Plan Physician and Hospital Directory. If you do not select a current Personal Physician at the time of enrollment, the Plan will designate a Personal Physician for you and you will be notified. This designation will remain in effect until you notify the Plan of your selection of a different Personal Physician.

**5) Under the Role of the Medical Group or IPA section (page 7 and 63), the first paragraph is replaced with the following:**

Blue Shield NetValue HMO Plan Personal Physicians contract with medical groups or IPAs to share administrative and authorization responsibilities. Your Personal Physician coordinates with your designated medical group and IPA to direct all of your medical care needs and refer you to Specialists or Hospitals within your designated medical group and IPA unless because of your health condition, care is unavailable within the medical group and IPA.

**6) Under the Changing Personal Physicians or Designated Medical Group or IPA section (page 8 and 63), the first paragraph is replaced with the following:**

You or your Dependent may change Personal Physicians or designated medical group or IPA by calling the Member Services Department at 1-800-334-5847. Some Personal Physicians are affiliated with more than one medical group or IPA. If you change to a medical group or IPA with no affiliation to your Personal Physician, you must select a new Personal Physician affiliated with the new medical group or IPA and transition any specialty care you are receiving to Specialists affiliated with the new medical group or IPA. **The change will be effective the first day of the month following notice of approval by Blue Shield.** Members enrolled in this NetValue HMO plan may only select Personal Physicians and medical groups and IPAs designated as NetValue HMO plan providers in the Blue Shield NetValue HMO Plan Physician

and Hospital Directory. Once your Personal Physician change is effective, all care must be provided or arranged by the new Personal Physician, except for OB/GYN Services provided by an obstetrician/gynecologist or family practice Physician within the same medical group or IPA as your Personal Physician and Access+ Specialist visits. Once your medical group or IPA change is effective, all previous authorizations for specialty care or procedures are no longer valid and must be transitioned to specialists affiliated with the new medical group or IPA, even if you remain with the same Personal Physician. Member Services will assist you with the timing and choice of a new Personal Physician or medical group or IPA.

- 7) Under the Rates for Basic Plan for State Employees and Annuitants section (page 17), the Contracting Agency Employees and Annuitants section (page 18), and the Rates for Supplement to Original Medicare Plan section (page 73) the Cost of the Program sections are replaced with the following:

**Cost of the Program-State Employees and Annuitants**

<u>Type of Enrollment</u>	<u>Monthly Rate</u>
Employee only.....	\$ 430.25
Employee and one dependent.....	\$ 860.50
Employee and two or more dependents.....	\$ 1,118.65

**Cost of the Program - Contracting Agency Employees and Annuitants**

<u>Type of Enrollment</u>	<u>Monthly Rate</u>
Employee only	
Region 1.....	\$478.22
Region 3.....	\$351.77
Region 4.....	\$401.98
Employee and one dependent	
Region 1.....	\$956.44
Region 3.....	\$703.54
Region 4.....	\$803.96
Employee and two or more dependents	
Region 1.....	\$1243.37
Region 3.....	\$914.60
Region 4.....	\$1045.15

**Cost of the Program - Rates for Supplement to Original Medicare Plan**

<u>Type of Enrollment</u>	<u>Monthly Rate</u>
Employee only.....	\$304.66
Employee and one dependent.....	\$609.32
Employee and two or more dependents.....	\$913.98

***Pricing Regions for Contracting Agency Employees and Annuitants  
(Not Applicable to Supplement to Original Medicare Plan Enrollees)***

- <sup>1</sup> San Francisco Bay Area/ Sacramento Counties
- <sup>2</sup> Other Northern California Counties
- <sup>3</sup> Los Angeles/Ventura/San Bernardino Counties
- <sup>4</sup> Other Southern California Counties

**8) Under the Facilities section (page 119), the first paragraph is replaced with the following:**

The Plan has established a network of Physicians, Hospitals, Participating Hospice Agencies, and Non-Physician Health Care Practitioners in your Personal Physician Service Area. A more limited subset of this Physician network has been established for the NetValue HMO plan; as a result, the NetValue HMO plan has a more limited Personal Physician Service Area.

**9) The Service Area section (pages 126 and 127) is replaced with the following:**

**NetValue HMO Plan Service Area**

The service areas and providers of this Plan are identified in the Blue Shield NetValue HMO Plan Physician and Hospital Directory. **Contact the Plan for up-to-date confirmation.** You **must** live or work in the service area(s) identified below to enroll in this Plan and to maintain eligibility in this Plan. If you choose to enroll in the Plan based on your **work** ZIP code because your home is not within a service area, you and each enrolled dependent will be obligated to travel to providers located within the service area you have selected to receive non-emergency care. You, as the subscriber, and each of your enrolled dependents **must** select providers within the service area in which you enroll; however, if a dependent also works within the plan’s service area, that dependent should select a provider which is near his place of work. A dependent who does not reside within the State of California cannot be enrolled in the Plan, except for a child covered by a support order.

The intent of this section is to provide flexibility for those CalPERS members who reside in a community that is not within the service area of the plan, but where the subscriber works in a **nearby** community that is within the plan’s service area. However, providers cannot effectively coordinate care for patients who do not reside or work near the provider’s service area, and may decline to accept the member due to lack of proximity.

**The Plan Service Area consists of only the counties listed in the chart below and is smaller than the Service Area for the Access+ HMO plan. PLEASE NOTE THAT THE CHART ON PAGES 5 AND 6 ALSO INDICATES SPECIFIC COUNTY AND CITY INFORMATION, THAT ARE INCLUDED IN THE SERVICE AREA**

**Note: The NetValue HMO Plan Service Area may change. To verify Service Area information, you can access Blue Shield's Internet site located at <http://www.blueshieldca.com>. Or call Member Services at the telephone number provided on the back of this booklet.**

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El Dorado* <sup>1</sup>	Nevada* <sup>1</sup>	San Diego* <sup>4</sup>
Fresno <sup>4</sup>	Orange <sup>4</sup>	San Joaquin* <sup>1</sup>
Kern* <sup>4</sup>	Placer* <sup>1</sup>	Santa Barbara* <sup>4</sup>
Kings <sup>4</sup>	Riverside* <sup>4</sup>	Ventura* <sup>3</sup>
Los Angeles* <sup>3</sup>	Sacramento* <sup>1</sup>	Yolo
Madera <sup>4</sup>	San Bernardino* <sup>3</sup>	

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***Pricing Regions for Contracting Agency Employees and Annuitants  
(Not Applicable to Supplement to Original Medicare Plan Enrollees)***

- <sup>1</sup> San Francisco Bay Area/ Sacramento Counties
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- <sup>3</sup> Los Angeles/Ventura/San Bernardino Counties
- <sup>4</sup> Other Southern California Counties

**El Dorado County**

Cool  
 El Dorado Hills  
 Georgetown  
 Greenwood  
 Pilot Hill  
 Rescue  
 Shingle Springs

**Fresno County  
(Entire County Served)****Kern County**

Arvin  
 Bakersfield  
 Bodfish  
 Buttonwillow  
 Caliente  
 Delano  
 Fellows  
 Frazier Park  
 Glennville  
 Keene  
 Kernville  
 Lake Isabella  
 Lamont  
 Lebec  
 Lost Hills  
 Maricopa  
 Mc Farland  
 Mc Kittrick  
 Onyx  
 Rosamond  
 Shafter  
 Taft  
 Tehachapi  
 Tupman  
 Wasco  
 Weldon  
 Wofford Heights  
 Woody

**Kings County  
(Entire County Served)****Los Angeles County**

Acton  
 Agoura Hills  
 Alhambra  
 Altadena  
 Arcadia  
 Artesia  
 Avalon  
 Azusa  
 Baldwin Park  
 Bell  
 Bell Gardens  
 Bellflower

Beverly Hills  
 Burbank  
 Calabasas  
 Canoga Park  
 Canyon Country  
 Carson  
 Castaic  
 Cerritos  
 Chatsworth  
 City of Industry  
 Claremont  
 Compton  
 Covina  
 Culver City  
 Diamond Bar  
 Downey  
 Duarte  
 El Monte  
 El Segundo  
 Encino  
 Gardena  
 Glendale  
 Glendora  
 Granada Hills  
 Hacienda Heights  
 Harbor City  
 Hawaiian Gardens  
 Hawthorne  
 Hermosa Beach  
 Huntington Park  
 Inglewood  
 La Canada Flintridge  
 La Crescenta  
 La Habra  
 La Mirada  
 La Puente  
 La Verne  
 Lake Hughes  
 Lakewood  
 Lancaster  
 Lawndale  
 Littlerock  
 Llano  
 Lomita  
 Long Beach  
 Los Angeles  
 Lynwood  
 Malibu  
 Manhattan Beach  
 Marina Del Rey  
 Maywood  
 Mission Hills  
 Monrovia  
 Montebello  
 Monterey Park  
 Montrose  
 Mount Wilson  
 Newhall

North Hills  
 North Hollywood  
 Northridge  
 Norwalk  
 Pacific Palisades  
 Pacoima  
 Palmdale  
 Palos Verdes Peninsula  
 Panorama City  
 Paramount  
 Pasadena  
 Pearblossom  
 Pico Rivera  
 Playa del Rey  
 Pomona  
 Rancho Palos Verdes  
 Redondo Beach  
 Reseda  
 Rosemead  
 Rowland Heights  
 San Dimas  
 San Fernando  
 San Gabriel  
 San Marino  
 San Pedro  
 Santa Clarita  
 Santa Fe Springs  
 Santa Monica  
 Sherman Oaks  
 Sierra Madre  
 Signal Hill  
 South El Monte  
 South Gate  
 South Pasadena  
 Stevenson Ranch  
 Studio City  
 Sun Valley  
 Sunland  
 Sylmar  
 Tarzana  
 Temple City  
 Toluca Lake  
 Topanga  
 Torrance  
 Tujunga  
 Universal City  
 Valencia  
 Valley Village  
 Valyermo  
 Van Nuys  
 Venice  
 Verdugo City  
 Walnut  
 West Covina  
 West Hills  
 West Hollywood  
 Westlake Village  
 Whittier

Wilmington  
 Winnetka  
 Woodland Hills

**Madera County  
(Entire County Served)**

**Nevada County**  
 Grass Valley  
 Nevada City  
 North San Juan  
 Penn Valley  
 Rough And Ready  
 Smartville

**Orange County  
(Entire County Served)****Placer County**

Alta  
 Applegate  
 Auburn  
 Colfax  
 Dutch Flat  
 Emigrant Gap  
 Foresthill  
 Gold Run  
 Granite Bay  
 Lincoln  
 Loomis  
 Meadow Vista  
 Newcastle  
 Penryn  
 Rocklin  
 Roseville

**Riverside County**

Aguanga  
 Banning  
 Beaumont  
 Cabazon  
 Calimesa  
 Corona  
 Hemet  
 Homeland  
 Lake Elsinore  
 March Air Force Base  
 Menifee  
 Mira Loma  
 Moreno Valley  
 Murrieta  
 Norco  
 Nuevo  
 Perris  
 Riverside  
 San Jacinto  
 Sun City  
 Temecula  
 White Water

Wildomar  
Winchester

**Sacramento County**

Antelope  
Carmichael  
Citrus Heights  
Courtland  
Elk Grove  
Elverta  
Fair Oaks  
Folsom  
Galt  
Herald  
Mather  
McClellan AFB  
North Highlands  
Orangevale  
Rancho Cordova  
Rio Linda  
Sacramento  
Sloughhouse  
Wilton

**San Bernardino County**

Adelanto  
Angelus Oaks  
Apple Valley  
Barstow  
Bloomington  
Blue Jay  
Bryn Mawr  
Cedar Glen  
Cedarpines Park  
Chino  
Chino Hills  
Colton  
Crest Park  
Crestline  
Daggett  
Edwards  
Fawnskin  
Fontana  
Forest Falls  
Fort Irwin  
Grand Terrace

Green Valley Lake  
Guasti  
Helendale  
Hesperia  
Highland  
Hinkley  
Lake Arrowhead  
Landers  
Loma Linda  
Lucerne Valley  
Lytle Creek  
Mentone  
Montclair  
Morongo Valley  
Mount Baldy  
Newberry Springs  
Ontario  
Oro Grande  
Patton  
Phelan  
Pinon Hills  
Pioneertown  
Rancho Cucamonga  
Redlands  
Rialto  
Rimforest  
Running Springs  
San Bernardino  
Skyforest  
Sugarloaf  
Twin Peaks  
Upland  
Victorville  
Wrightwood  
Yermo  
Yucaipa  
Escalon  
Yucca Valley

**San Diego County**

Alpine  
Bonita  
Bonsall  
Camp Pendleton  
Cardiff by the Sea

Carlsbad  
Chula Vista  
Coronado  
Del Mar  
Descanso  
Dulzura  
El Cajon  
Encinitas  
Escondido  
Fallbrook  
Guatay  
Imperial Beach  
Jamul  
Julian  
La Jolla  
La Mesa  
Lakeside  
Lemon Grove  
Lincoln Acres  
Mount Laguna  
National City  
Oceanside  
Pala  
Palomar Mountain  
Pauma Valley  
Pine Valley  
Poway  
Ramona  
Ranchita  
Rancho Santa Fe  
San Clemente  
San Diego  
San Luis Rey  
San Marcos  
San Ysidro  
Santa Ysabel  
Santee  
Solana Beach  
Spring Valley  
Valley Center  
Vista

**San Joaquin County**

Acampo  
French Camp

Lathrop  
Linden  
Lockeford  
Lodi  
Manteca  
Ripon  
Stockton  
Tracy  
Vernalis  
Woodbridge

**Santa Barbara County**

Buellton  
Carpinteria  
Goleta  
Los Olivos  
Santa Barbara  
Santa Ynez  
Solvang  
Summerland

**Ventura County**

Brandeis  
Camarillo  
Fillmore  
Moorpark  
Newbury Park  
Oak Park  
Oak View  
Ojai  
Oxnard  
Point Mugu NAWC  
Port Hueneme  
Port Hueneme CBC Base  
Santa Paula  
Simi Valley  
Somis  
Thousand Oaks  
Ventura  
West Hills  
Westlake Village

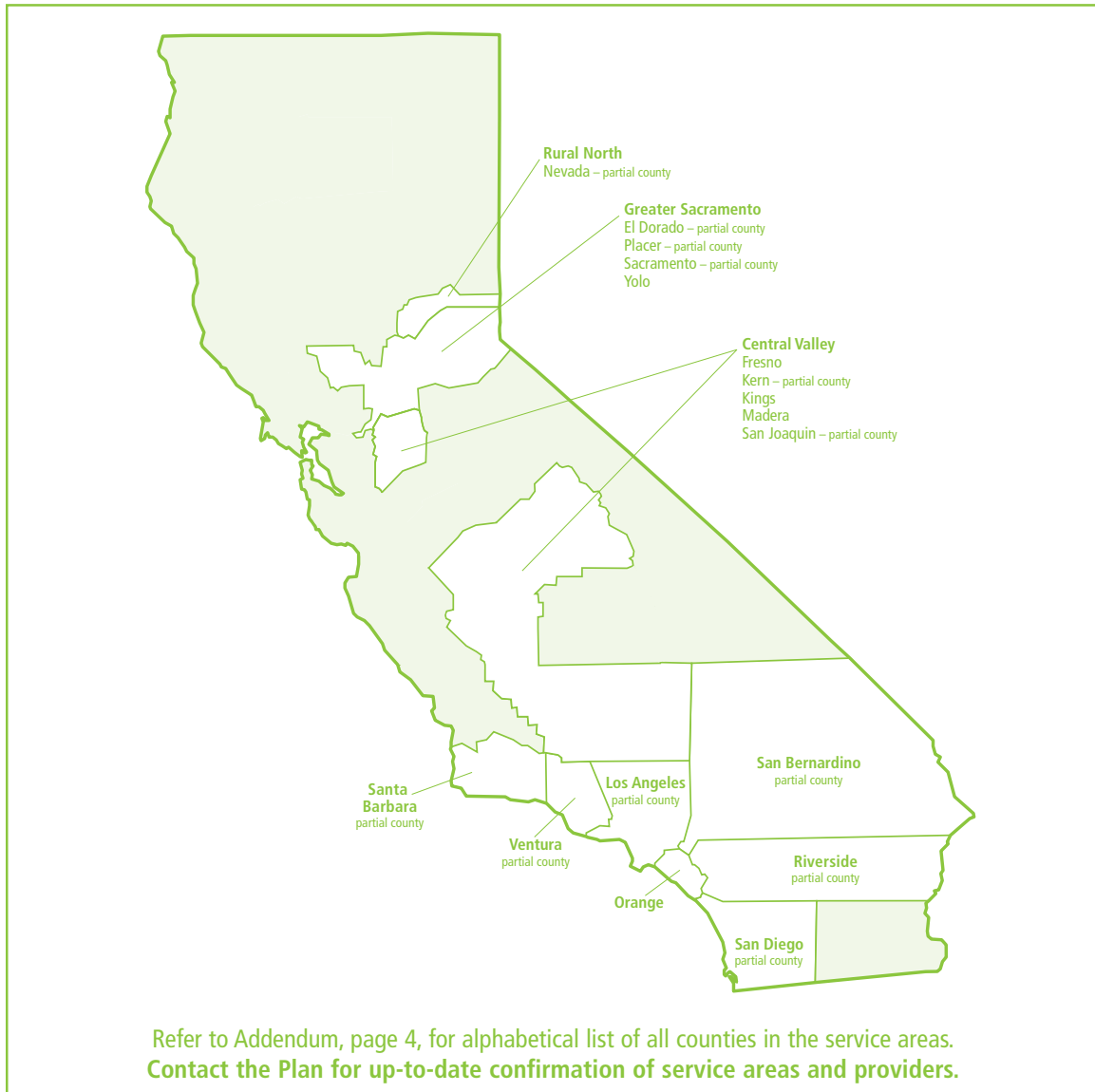
**Yolo County**

**(Entire County Served)**

## NOTES

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# Blue Shield of California NetValue HMO Service Areas By Geographical Cluster and County



## Blue Shield of California NetValue HMO

For inquiries, issues or requests, please contact  
Member Services:

**1-800-334-5847**

[www.blueshieldca.com/calpers](http://www.blueshieldca.com/calpers)

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