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ALLISON G. JONES
Assistant Vice Chancellor
Academic Affairs, Student Academic Support

Code: AA-2004-22

Date: June 18, 2004

To: Vice Presidents, Student Affairs

From: Allison G. Jones 

Subject: California State University Survey of Health Services (2003)

Attached is a summary of the findings from the first California State University Survey of Health Services (2003) as stipulated in Executive Order 814.

The goals of the survey were as follows:

- To capture a sense of the health services provided in the California State University system
- To identify campuses with similar services that can serve as benchmarking resources for other campuses
- To identify areas for further review and survey work

The amount of information submitted was formidable, and the task of summarizing was challenging. The CSU Chancellor's office staff worked with the Student Health Services Advisory Committee to compile the survey results. The chair of Student Health Services Advisory Committee, Dr. Martin (Marty) Bragg, was particularly instrumental in the survey analysis and survey report preparation phases.

The documents attached include a copy of the 2003 Student Health Services Survey and a bulleted executive summary of key findings followed by summary tables for those survey questions that lent themselves to a tabular format.

The Directors of Student Health Services requested that we share the report in its entirety. As a result, a complete file of the qualitative responses to the survey is also attached. Responses in this qualitative section appear as they were submitted and may require some reference back to the survey questions for purposes of interpretation.

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In Summer 2004, a second survey will be distributed to follow-up on the results of this initial survey. Results from that survey will also be distributed once they have been compiled. Questions concerning the survey results may be directed to Dr. Martin Bragg, Chair, Student Health Service Advisory Committee at mbragg@calpoly.edu or (805) 756-1211 or Dr. John Karras, CSU Chancellor's Office at jkarras@calstate.edu or (562) 951-4707.

AGJ/tjv

Attachments

Cc: Dr. David Spence
Dr. Keith Boyum
Directors, Student Health Services
Student Health Services Advisory Committee
Ms. Gale Baker
Ms. Judy Osman
Dr. John Karras